

Innovation & Performance Commission
 Website: innovate.lacity.org
 Telephone: (213) 978-1694
 E-Mail: innovate@lacity.org



c/o City Administrative Officer (CAO)
 200 North Main Street
 Room 1500, City Hall East
 Los Angeles, CA 90012-4190

Please note that this agenda includes a call-in option for public comment. Public comment will thus be taken both in-person in City Hall East, 15th floor – Large Conference Room and also via teleconference. Instructions for the public to listen to and offer remote public comment at the meeting appear below.



PERFORMANCE MANAGEMENT COMMITTEE/ INNOVATION AND PERFORMANCE COMMISSION* MEETING AGENDA

Thursday, March 14, 2024 – 2:00 p.m.
 Council District 3 Field Office
 19040 Vanowen St, Reseda, CA 91335

President
 Jon Merritt*

Vice President
 Mindy Serin**
 Dr. John T. Walker

Commissioners
 Anthony Holland*
 Laureen Lazarovici*
 Jerry Levey
 John Parker*
 Rita Villa
 Vacant

Committee Chair**
Committee Member*

#	Agenda Item	Duration	Presenter(s)
1.	Call to Order		• Commissioner Serin
2.	Review and Approval of Meeting Minutes	5 min	• Commissioner Serin
Reports, Communications, Announcements			
3.	Commission Executive Officer Report	5 min	• Bianca Swan, Executive Officer – Innovation and Performance Commission
4.	Guest Speaker	20 min	• John Szabo, City Librarian – Los Angeles Public Library
Old Business			
New Business			
5.	Review, Discuss of, and Action on Prioritizing Committee Focus Areas Resulting From Brainstorming Sessions	20 min	• Commissioner Serin
6.	Other Committee Business	5 min	• Commissioner Serin
Closing Agenda Items			
7.	Public Comment	5 min	• Open Floor
8.	Adjournment		• Commissioner Serin

This Committee will take public comment from members of the public in the Council District 3 Field Office and also by teleconference. Members of the public who wish to offer public comment to this Committee via teleconference should call (669) 900-6833, use Meeting ID No. 826 1604 2976, and press #. Press # again when prompted for participant ID. Once admitted into the meeting, press *9 to request to speak.

Next Performance Management Committee Meeting:
 Thursday, February 8, 2024 – 2:00 p.m.
 Council District 3 Field Office
 19040 Vanowen St, Reseda, CA 91335

***NO DECISIONS WILL BE MADE BY THE INNOVATION AND PERFORMANCE COMMISSION AT THIS MEETING**

SUPPORTING MATERIALS

Materials relating to items on the agenda are available on the Innovation and Performance Commission website: <https://innovate.lacity.org/about/agendas>

PUBLIC INPUT AT COMMISSION MEETINGS

Members of the public who wish to speak on one or multiple items shall have an opportunity to speak up to one minute per item up to a total of two minutes for two or more agenda items. At regular meetings, members of the public shall also have an opportunity to speak up to one minute for general public comment on any matter within the subject-matter jurisdiction of the Commission. The Commission is not required to take general public comment at special meetings. The Commission may limit the total amount of time for public comment on any specific agenda item, on all agenda-items collectively, and/or on general public comment, based on the anticipated time required to hear from public speakers on any given or all agenda items, on the availability of Commission members and the need to maintain quorum, and on any other relevant factor. The Commission shall not discuss or take action relative to any general public comment except as explicitly permitted under the Brown Act.

SPECIAL ACCOMMODATION

Requests for reasonable modification or accommodation from individuals with disabilities, consistent with the Americans with Disabilities Act, can be made by contacting the City Clerk's Office at (213) 978-1133. For Telecommunications Relay Service for the hearing impaired, please see the information below.

TELECOMMUNICATIONS RELAY SERVICE (TRS) COMMUNICATIONS

Individuals who are deaf and hard of hearing, and individuals with a speech disability, may be able to avail themselves of both for peer-to-peer and third-party telecommunications relay service (TRS) communications. Telecommunications Relay Service is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the U.S. territories for local and/or long distance calls. TRS providers - generally telephone companies - are compensated for the costs of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

What forms of TRS are available? There are several forms of TRS, depending on the particular needs of the user and the equipment available: TRS includes: Text to Voice TTY-Based TRS; Speech-to-Speech Relay Service; Shared Non-English Language Relay Service; Captioned Telephone Relay Service; Internet Protocol Relay Service; and Video Relay Service. Please visit this site for detail descriptions: <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

Don't hang up! Some people hang up on TRS calls because they think the caller is a telemarketer. If you hear, "Hello, this is the relay service..." when you pick up the phone, please don't hang up! You are about to talk, through a TRS provider, to a person who is deaf, hard-of-hearing, or has a speech disability.

For more information about FCC programs to promote access to telecommunications services for people with disabilities, visit the FCC's Disability Rights Office website.