

LOS ANGELES FIRE DEPARTMENT



RALPH M. TERRAZAS
FIRE CHIEF

July 22, 2015

BOARD OF FIRE COMMISSIONERS
FILE NO. 15-078

TO: Board of Fire Commissioners

FROM:  Ralph M. Terrazas, Fire Chief

SUBJECT: ePCR SOFTWARE UPGRADE AND REVENUE UPDATE

FINAL ACTION:	<input type="checkbox"/> Approved	<input type="checkbox"/> Approved w/Corrections	<input type="checkbox"/> Withdrawn
	<input type="checkbox"/> Denied	<input type="checkbox"/> Received & Filed	<input type="checkbox"/> Other

SUMMARY

On June 2, 2015, the Board of Fire Commissioners requested an update on the software upgrade to the ePCRs, and year-to-date emergency ambulance service revenue. The Los Angeles Fire Department's (LAFD) patient encounter data collection system (currently HealthEMS Mobile v4) will be upgraded to MobileTouch (v6), which is part of the overall HealthEMS patient management system. The major benefits of the upgrade are that there is no software to install (browser based), works across multiple platforms, functions online or offline, and is touch screen friendly (optimized for the type of device LAFD is using). Moreover, the upgrade will improve data collection, patient care documentation and reduce the time necessary to complete ePCRs by field staff.

As a contractual obligation and as field requirements change, ePCR upgrades from Sansio are scheduled as needed. The upgrade will be evaluated and tested in partnership with Sansio. During this process, Sansio and Emergency Medical Services (EMS) Division staff will configure the upgrade to best meet Department requirements. Identified field staff will test the upgrade on the current devices.

The tentative timeline is as follows: testing will begin during the first week of October, training materials will be developed and any changes will be submitted. Crew training via video (Target Solutions) will begin the first week of November. The go live date is the first week of December. All interfaces (such as Intermedix, dispatch, and Department of Health Services) will also be fully vetted at least four weeks prior to the go live date.

The emergency ambulance service revenue in Fiscal Year 2014-15 was approximately \$72M. The revenue for FY 2015-16 to date is approximately \$4.6M

RECOMMENDATION

That the Board:
Receive and file this report.

FISCAL IMPACT

The software upgrades are included in the contract with Sansio at no additional cost to the City.

Board report prepared by Assistant Chief Timothy Ernst, EMS Division.