



LOS ANGELES FIRE DEPARTMENT

RALPH M. TERRAZAS
FIRE CHIEF

April 6, 2015

BOARD OF FIRE COMMISSIONERS FILE NO. 15-038
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TO: Board of Fire Commissioners

FROM:  Ralph M. Terrazas, Fire Chief

SUBJECT: COMMUNITY RISK REDUCTION LEADERSHIP TRAINING

FINAL ACTION:	<input type="checkbox"/> Approved	<input type="checkbox"/> Approved w/Corrections	<input type="checkbox"/> Withdrawn
	<input type="checkbox"/> Denied	<input type="checkbox"/> Received & Filed	<input type="checkbox"/> Other

SUMMARY

The Los Angeles Fire Department (LAFD) has committed to a partnership with the ESRI and Alchemy Management Solutions Company to provide Community Risk Reduction (CRR) Leadership training for 15 LAFD staff members.

Phase I of the initial training will take place in Los Angeles on June 15 through June 19, 2015. The focus will be on understanding the explicit details on applying the Community Risk Reduction model within the four geographic bureaus of the Department. Phase II will be scheduled for fall 2015 in Los Angeles. The focus will be to analyze and support each bureau in the implementation of a pilot program initiated within their geographic areas.

RECOMMENDATION

That the Board:
Receive and file his report.

FISCAL IMPACT

The total cost for the Community Risk Reduction Leadership training is \$9,400.00. This will cover the cost of the 15 staff members that will participate in two workshops given during the summer and fall of 2015.

DISCUSSION

Effective January 11, 2015, the Los Angeles Fire Department implemented a major reorganization of the Emergency Services Bureau (ESB), dividing ESB into four geographic bureaus: Operations Central Bureau (OCB) at Fire Station 3, Operations South Bureau (OSB) at San Pedro City Hall, 3rd floor, Operations Valley Bureau (OVB) at Fire Station 88, and Operations West Bureau (OWB) at the Fire Station 82 Annex (formerly Fire Station 82).

This reorganization will improve LAFD efficiency in all-risk operations, service to the community, and place the LAFD in alignment with the organizational model currently used by the Los Angeles Police Department (LAPD). The most significant benefits from this change are organizational enhancements, improved relations with stakeholders, and increased response to internal matters.

To support efficiency in all-risk operations, on April 1, 2015, the LAFD adopted a three year Strategic Plan. Two of the specific goals are stated as follows:

- 1) Provide Exceptional Public Safety and Emergency Service
- 2) Enhance LAFD Risk Management Systems
- 3) Strengthen Community Relationships to improve infrastructure and enhance resiliency during emergency events

Some of the most progressive fire departments through the world have begun to use data in a way that helps them to plan and implement fire prevention education programs, as well as deploying response resources. To assist the LAFD in understanding and implementing intelligence-led integrated risk reduction initiatives, the following training is scheduled for attendance by 15 members of the Department.

Community Risk Reduction Leadership Workshop Objectives:

- Develop a clear strategy for Community Risk Reduction and to deliver an effective intervention program based on practical steps;
- Understand the relationship between community risk reduction and organizational transformation, and to develop an approach to manage change effectively;
- Understand how effective collaboration, reliable data and sound processes contribute to organizational intelligence.
- Define success criteria and performance metrics, and understand how to embed them within processes and operations across the organization;
- Understand the steps involved in developing an integrated risk management approach across the whole organization;
- Develop an approach to creating and sustaining productive local partnerships to increase the reach of CRR in communities;
- Connect with, stimulate, and inform thoughtful leadership across the US Fire Community.

CONCLUSION

Consistent with the Mayor's goal of "providing exceptional public safety and emergency service" the LAFD Strategic Plan has adopted a strategy to "reduce the number of residential fatalities in occupancies where smoke alarms are not present or functioning." This will be accomplished by embracing the Community Risk Reduction Model as the basis for developing and implementing pro-active educational programs in one of the four geographic bureaus. After the evaluation of the pilot program, a full Department initiative will be launched in each geographic bureau on the application of the Community Risk Reduction Model.

Board report prepared by Kwame Cooper, Assistant Chief, Bureau of Fire Prevention and Public Safety.