

# LOS ANGELES FIRE DEPARTMENT




BRIAN L. CUMMINGS  
FIRE CHIEF

February 27, 2012

BOARD OF FIRE COMMISSIONERS  
FILE NO. 12-037

TO: Board of Fire Commissioners

FROM: Brian L. Cummings, Fire Chief 

SUBJECT: PROFESSIONAL STANDARDS DIVISION STATISTICAL REVIEW 2011

FINAL ACTION:	<input type="checkbox"/> Approved	<input type="checkbox"/> Approved w/Corrections	<input type="checkbox"/> Withdrawn
	<input type="checkbox"/> Denied	<input type="checkbox"/> Received & Filed	<input type="checkbox"/> Other

**Recommendation:** That the Board:

It is respectfully recommended that the Board receive and file the attached document titled "Professional Standards Division Statistical Review 2011."

**Summary:**

The Statistical Review 2011 provides raw data generated by the Professional Standards Division relative to complaints received, investigations conducted and punitive action taken. The data is derived from the Professional Standards Division complaint tracking system and disciplinary tracking system. This document provides numeric comparisons to previous calendar years 2009 and 2010 in several categories.

**Analysis:**

An analysis of the statistics indicates several noteworthy factors:

- The total number complaints received in 2011 were lower than 2009 and 2010.
- The total number of suspensions remained the relatively unchanged.
- The Professional Standards Division was assigned 35% of received complaints.
- The number of complaints received from the public (external complaints) decreased by approximately 10%. The total number of external complaints received relative to the number of emergency responses was approximately 1%.
- The EMS complaint type most received in 2011 related to disrespectful attitude.
- The number of EEO Unit investigations increased each year evaluated.
- Anonymous complaints received in 2011 were lower than in past years. Anonymous complaints made up less than 10% of the complaints received.

- Driving Under the Influence cases (7) dropped in half from 2010.

**Fiscal Impact:**

None

**Conclusion:**

The statistical review provides the Department the ability to identify trends within the disciplinary process and anticipate workloads based on historical data.

Board report prepared by Battalion Chief Graham J. Everett Internal Affairs Section.

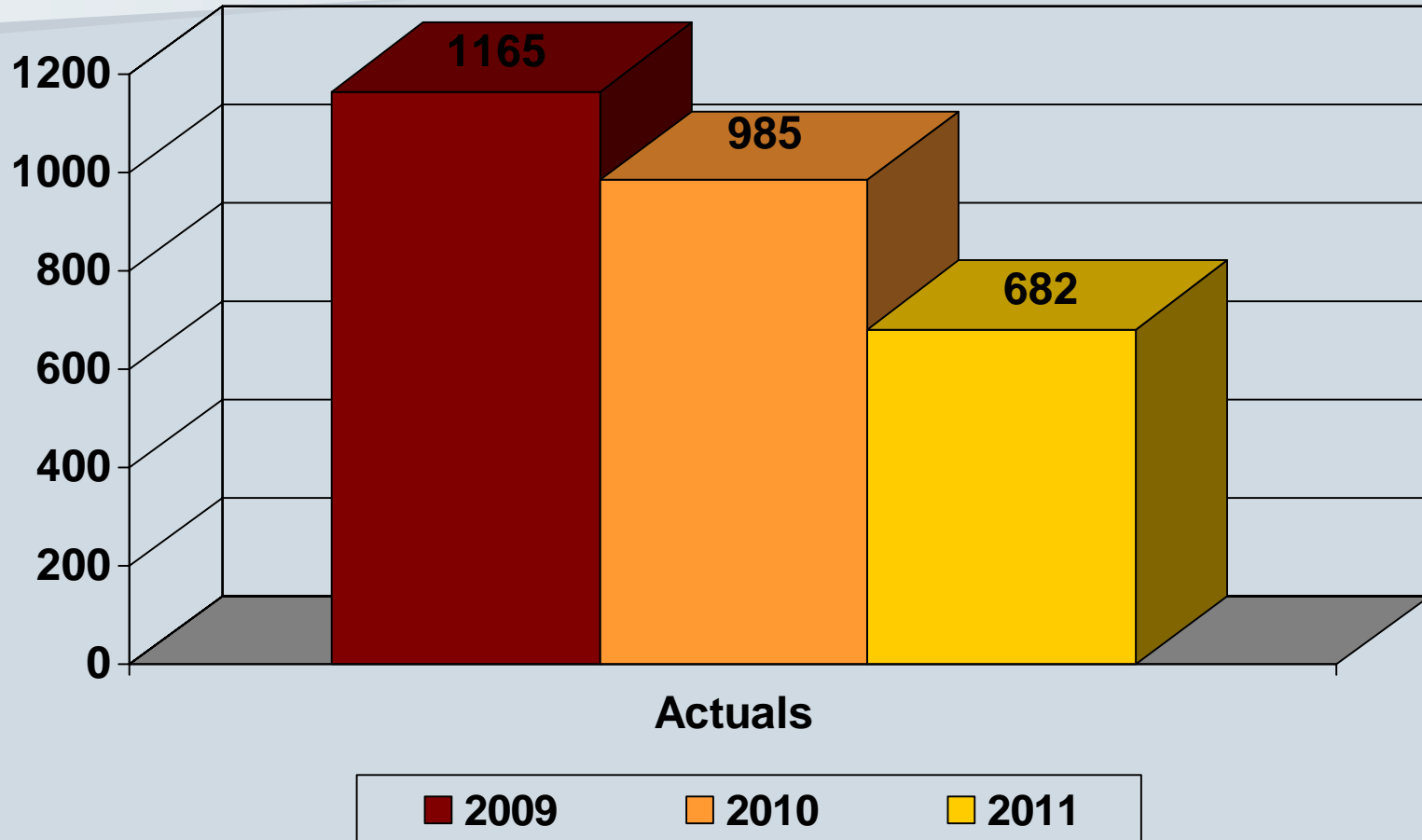
Attachment



**Professional Standards  
Division  
2011 Statistical Review**

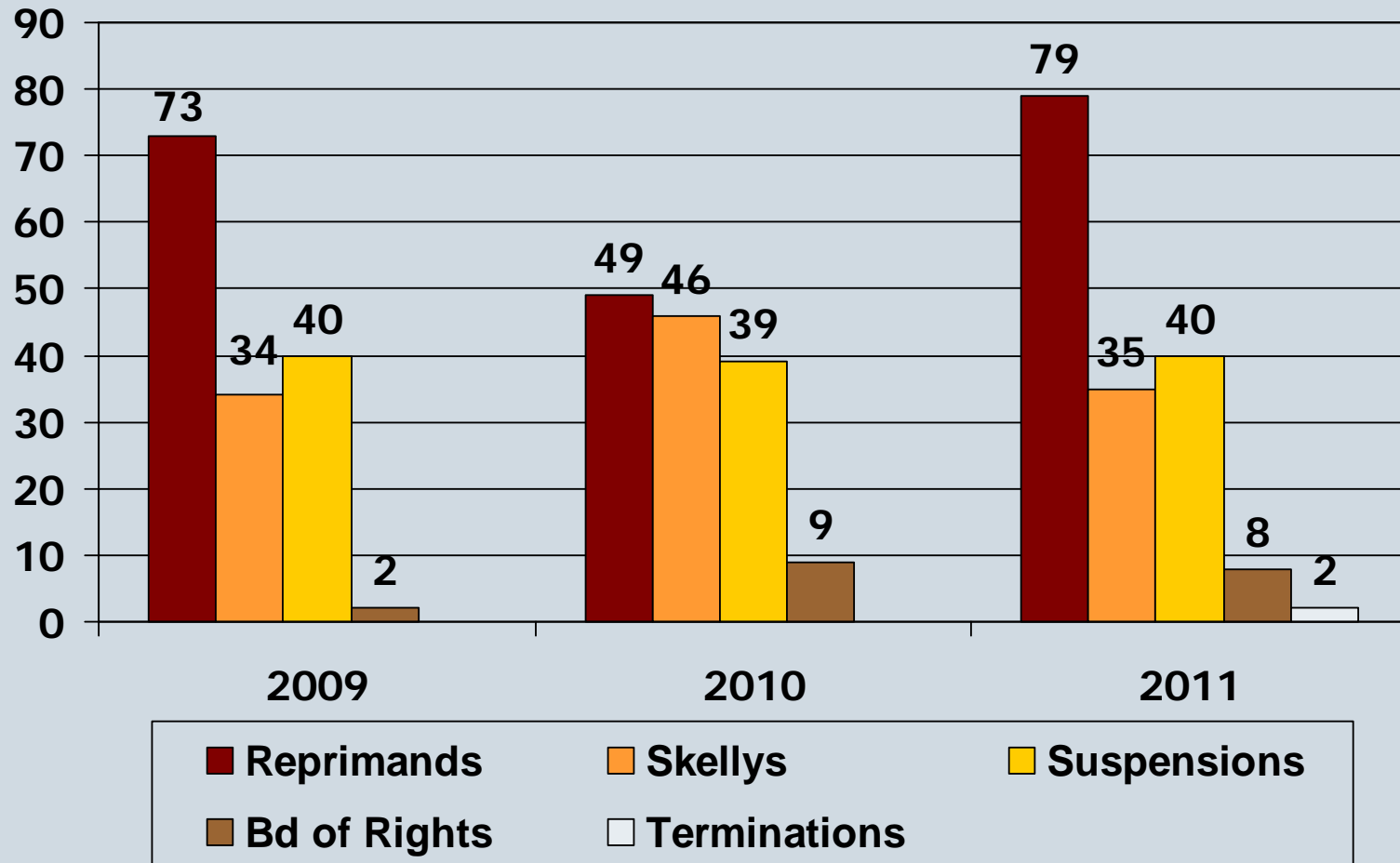
# 2011 Statistical Data

## Total Cases

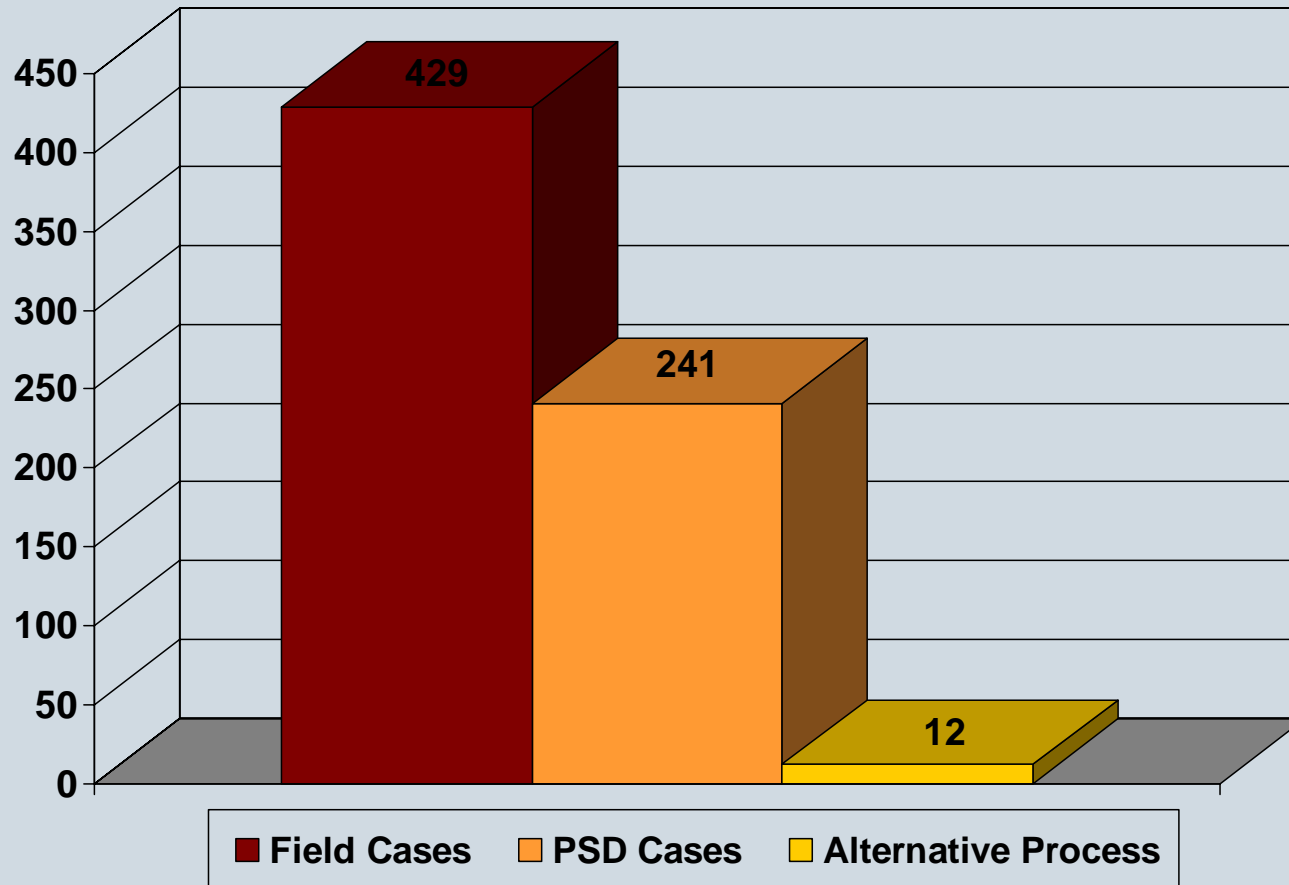


# 2011 Statistical Data

## Punitive Action Statistics



# PSD vs. Non-PSD Cases



# LEGEND

**Exonerated:** Investigation indicates that the incident occurred, but was justified, lawful, and proper under the circumstances.

**Non Disciplinary:** Investigation indicates that the incident relates to the following categories: Alternative Complaint Resolution/Complaint Withdrawn or Retracted/Demonstrably False/Filed With Another Agency/Member Not Involved/Not Misconduct/Policy or Procedure/Referred to Another Bureau, Department, Agency

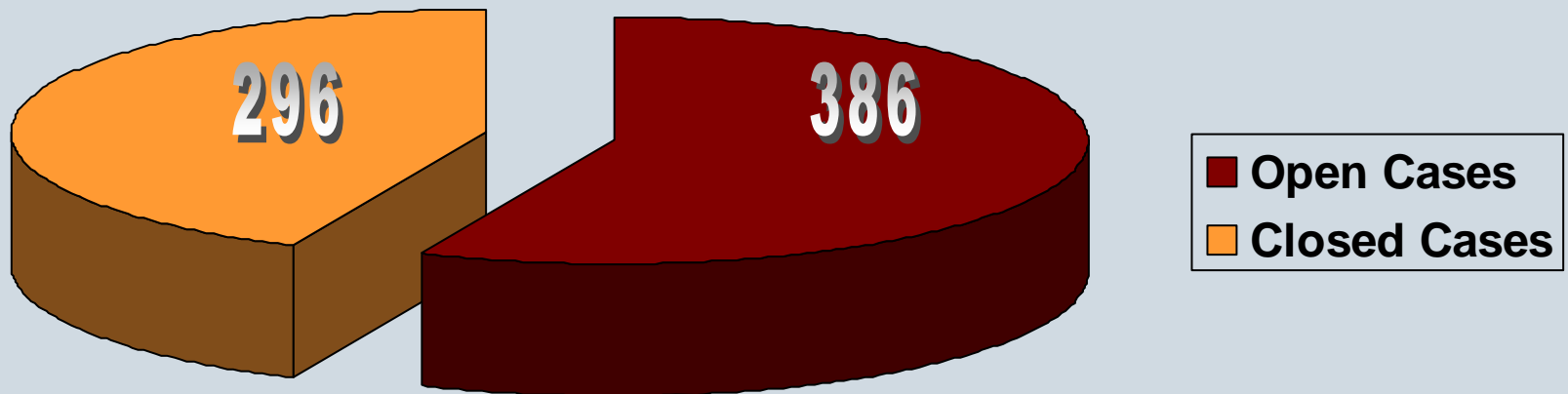
**Unfounded:** Investigation indicates that the allegations are false.

**Not Sustained:** Insufficient evidence to either prove or disprove the allegations.

**Sustained, Non-Punitive:** Investigation indicates that the incident occurred, however it did not result in discipline against the member.

**Sustained:** Allegations are supported by sufficient evidence to conclude they are true, and an appropriate Departmental action was/will be imposed.

# 2011 Statistical Data Case Load

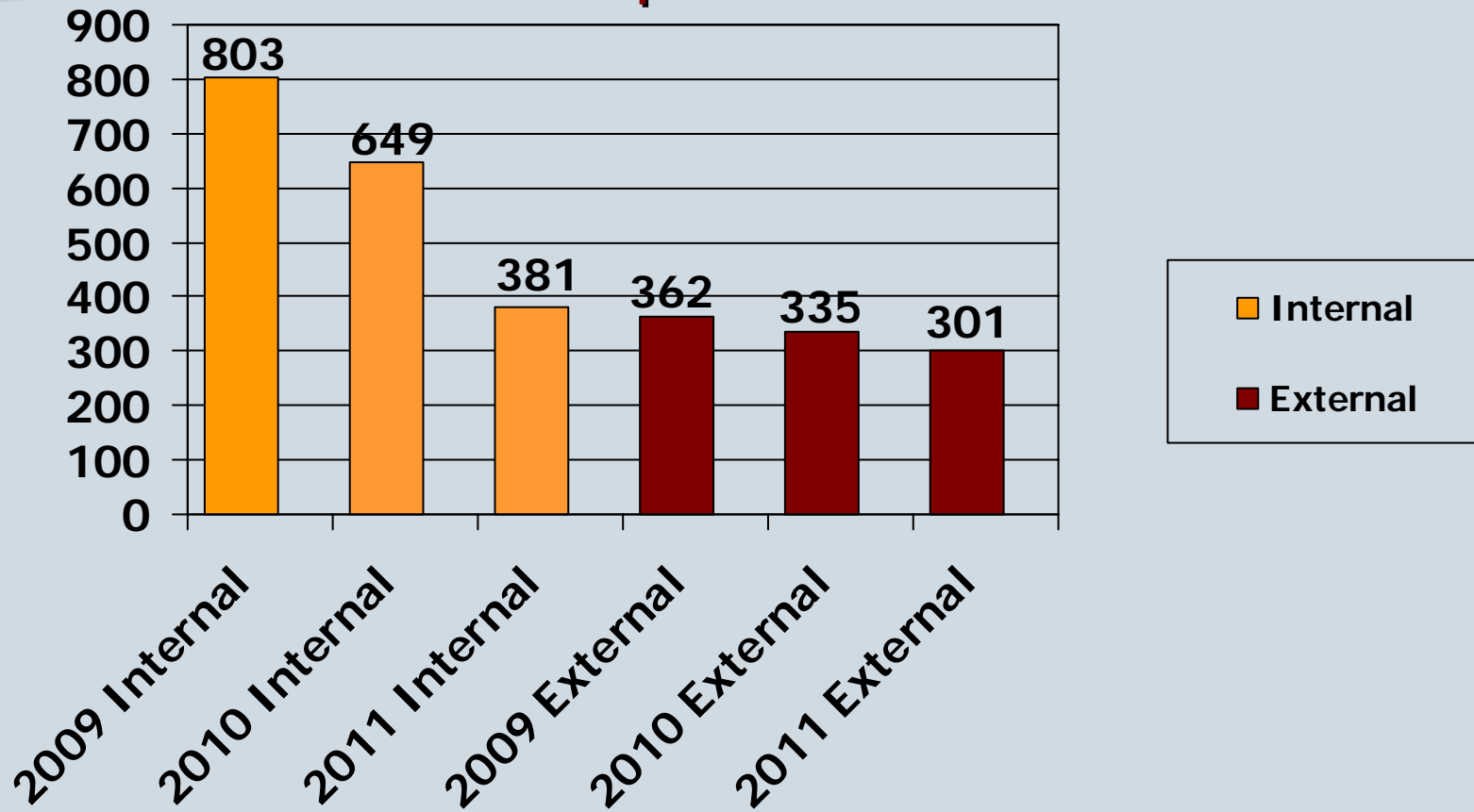


2010 = 552

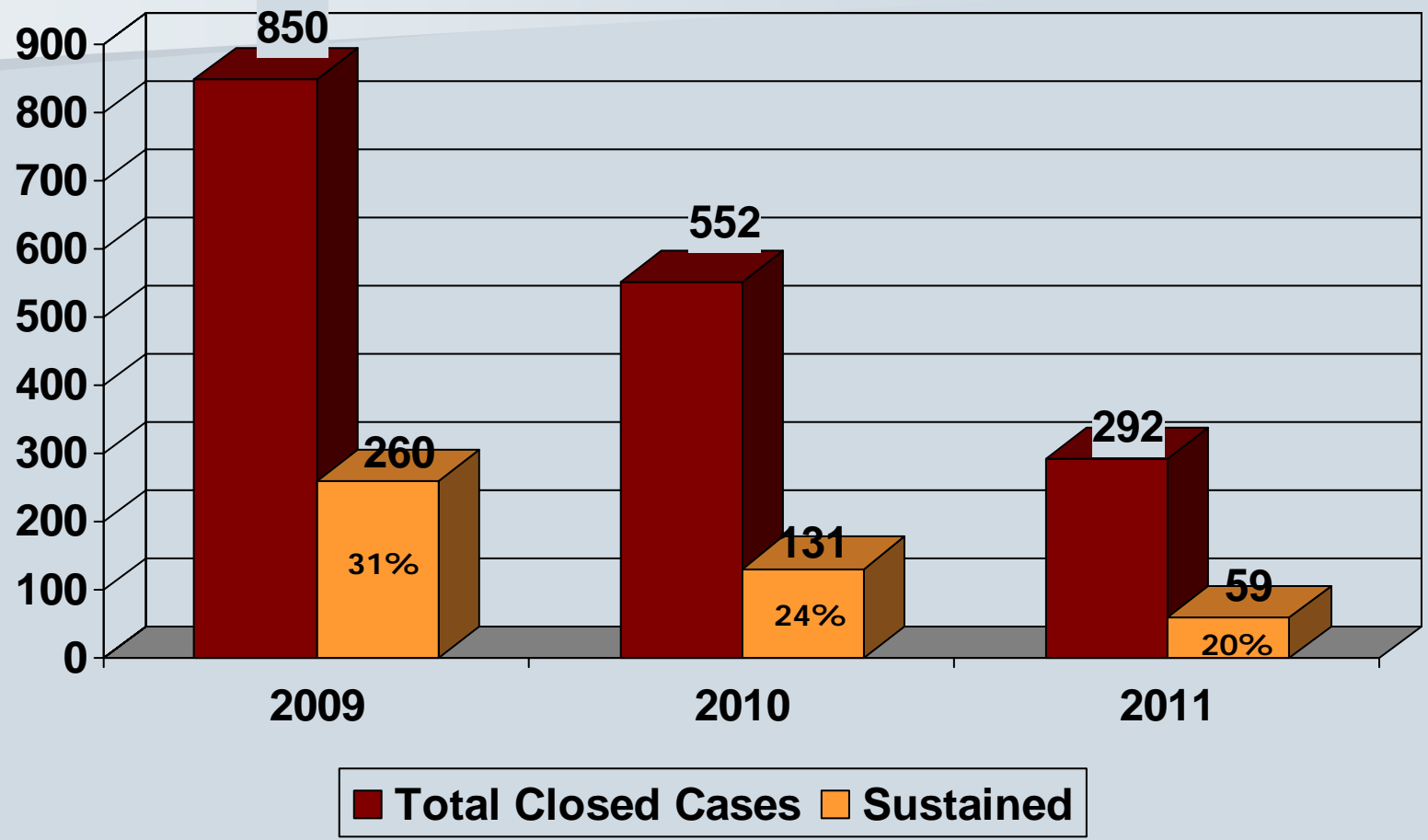
2010 = 433



# 2011 Statistical Data Internal vs. External Complaint Source

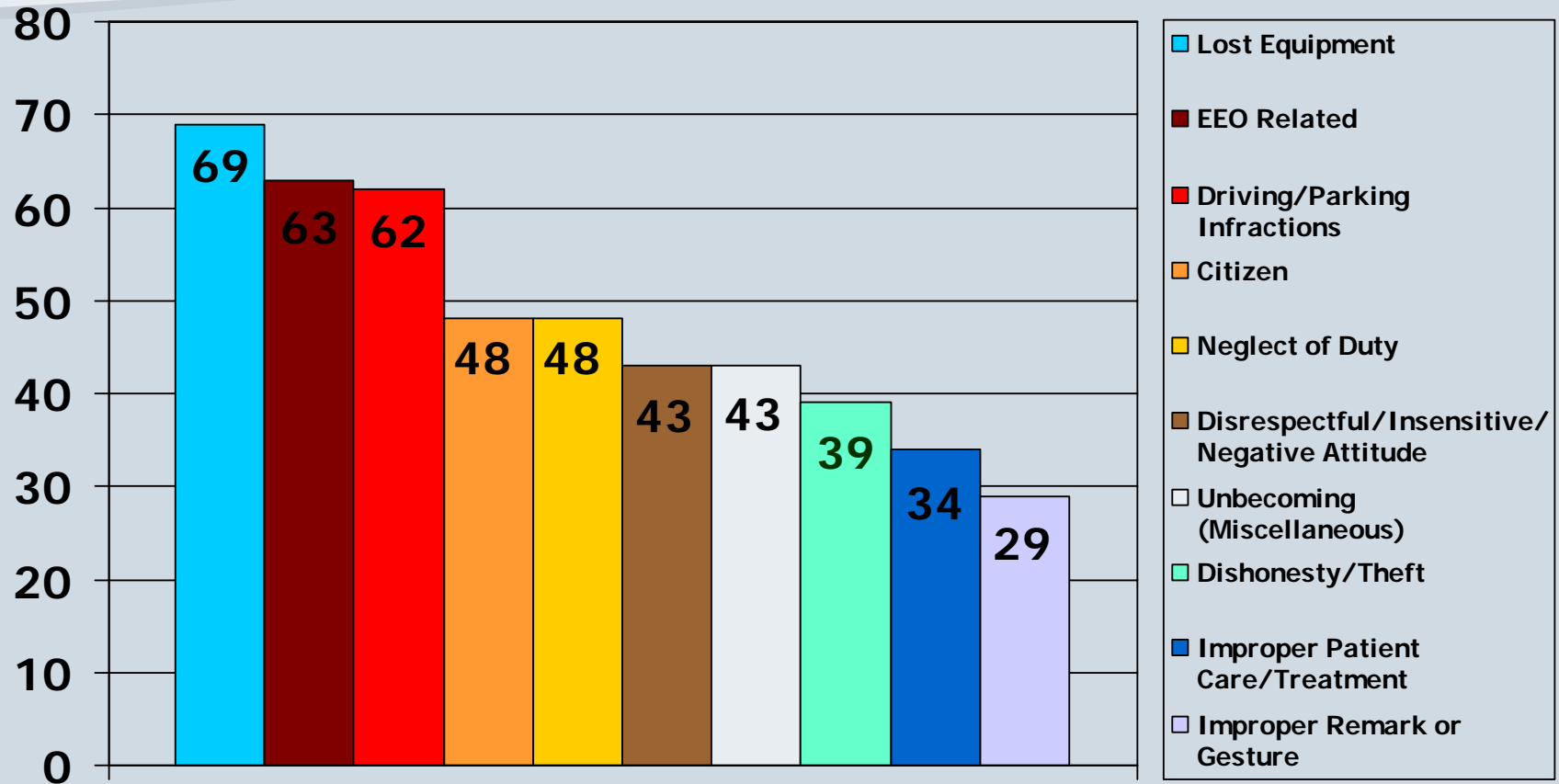


# Sustained Cases as Compared to the total number of Closed Complaints



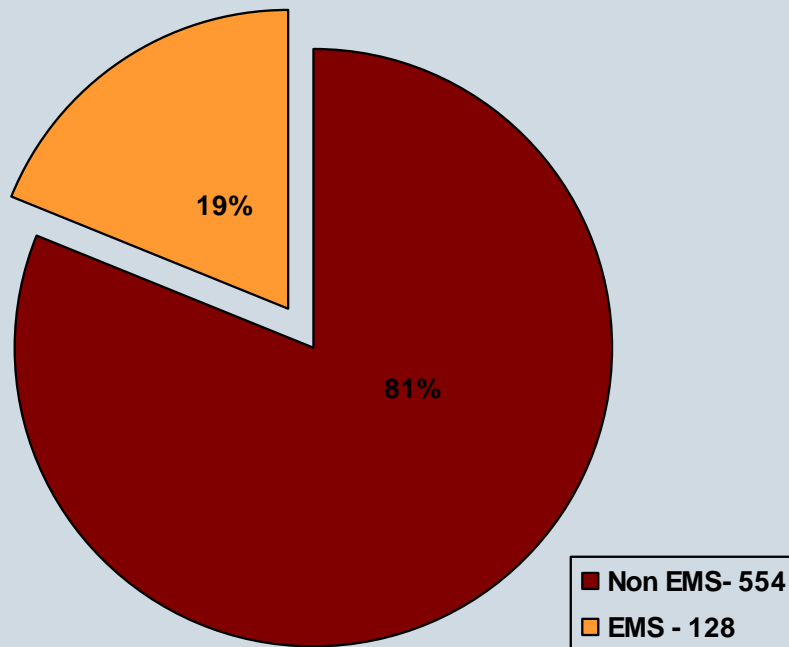
# 2011 Statistical Data

## Top Ten Complaint Types (Open & Closed)

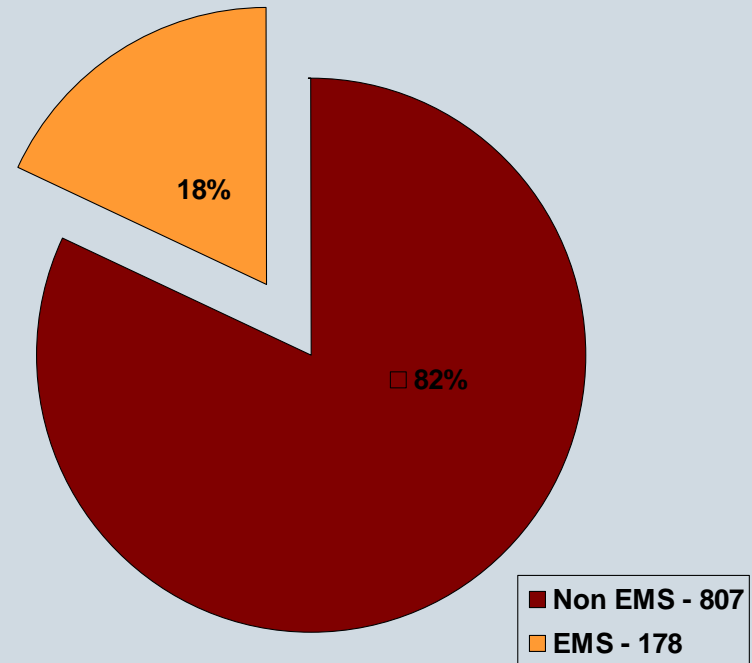


# 2011 Statistical Data

## EMS vs. Non EMS Complaints (682 Total)

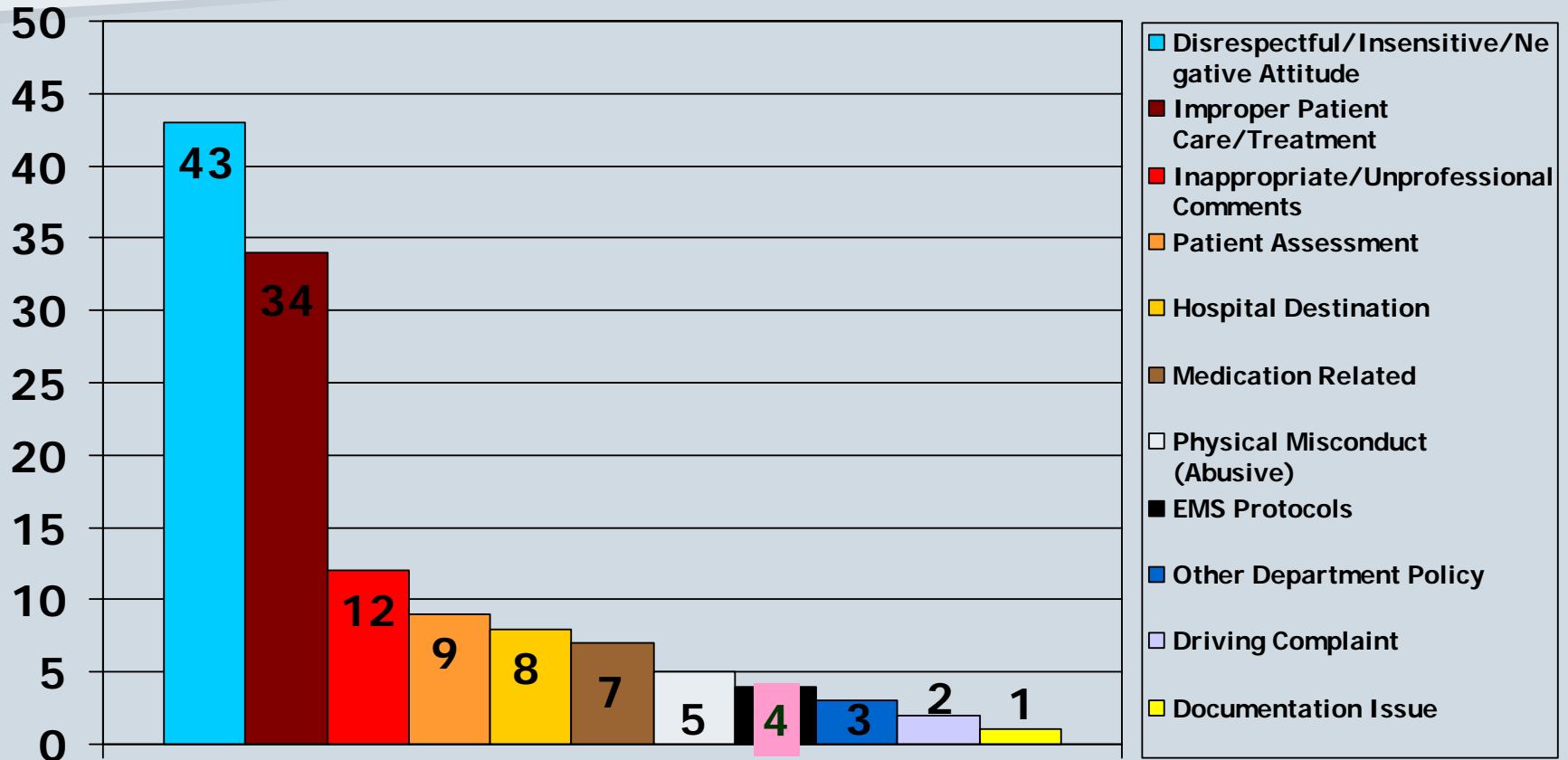


2011



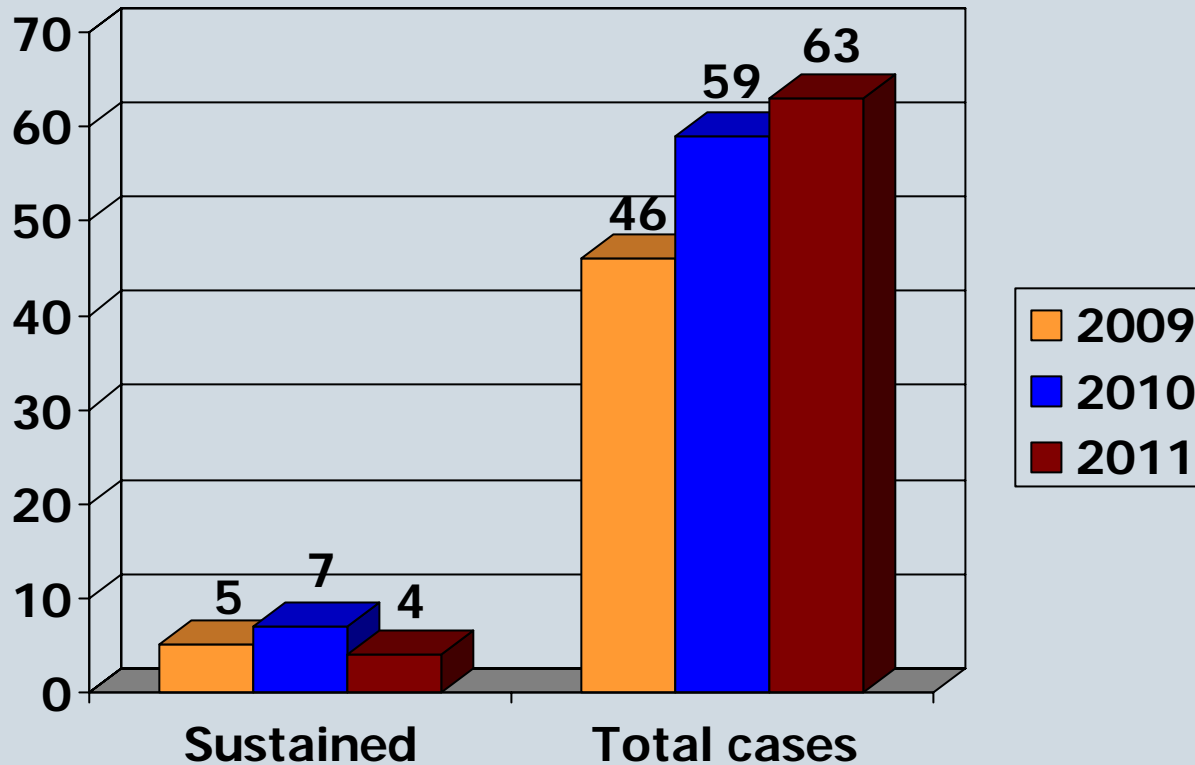
2010

# 2011 Statistical Data EMS Complaint Types



# 2011 Statistical Data

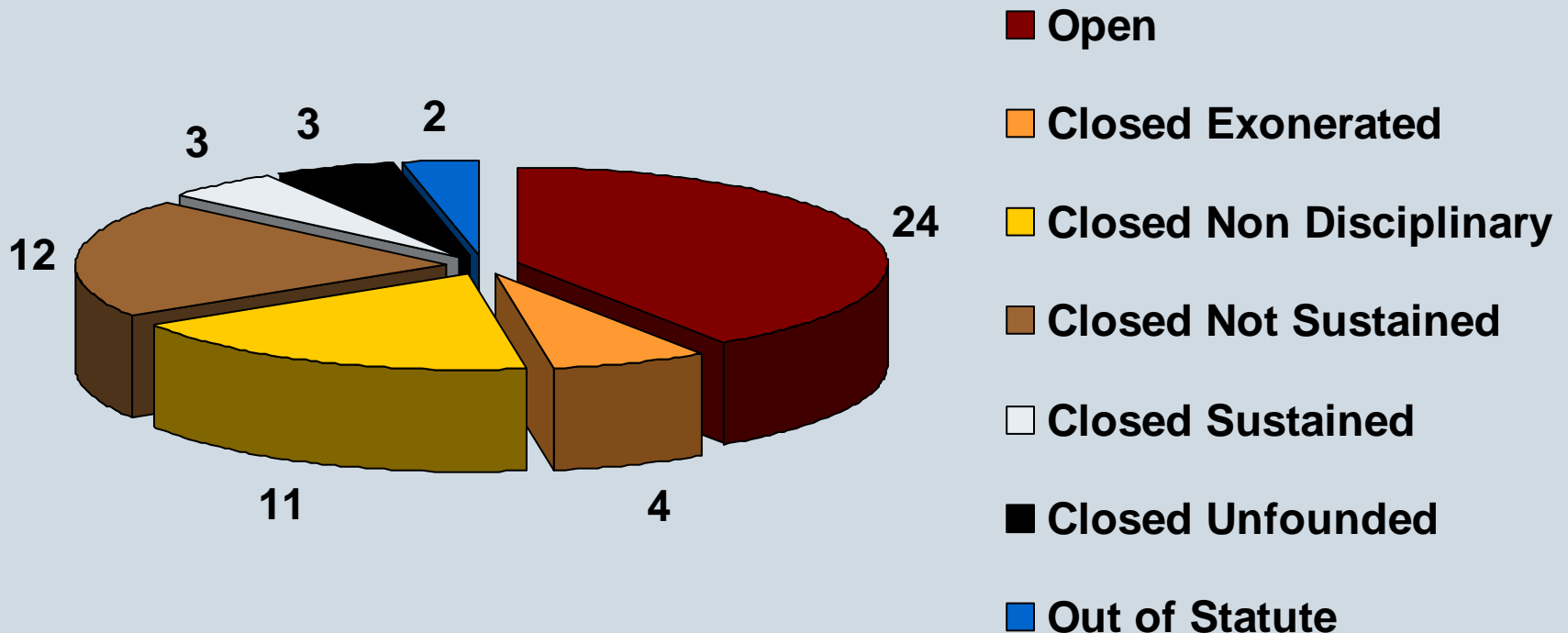
## EEO Unit Investigations



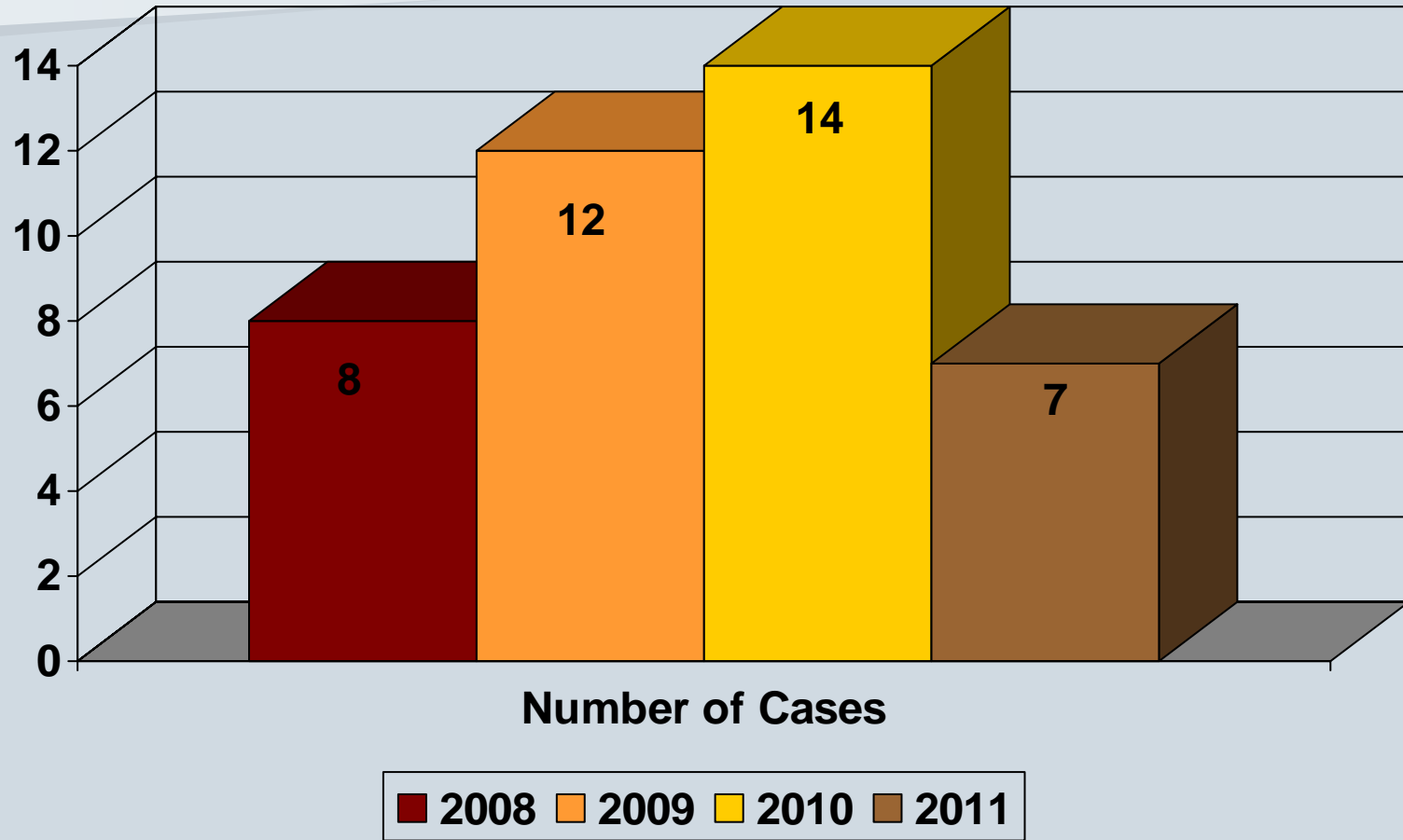
# 2011 Statistical Data

## Anonymous Complaints (59 Total)

77 in 2010



# DUI Comparison





**The End**