

Goal 1: Deliver Exceptional Public Safety and Emergency Service

- ▣ Ensure operational resiliency and effectiveness at all times
 - Coordinate with CERT
 - Issuance of SAVE Cards
 - Canvassing after fatality fire and follow-up post incident
 - Town Hall meetings with Emergency Management Department, Notify LA

Goal 1: Deliver Exceptional Public Safety and Emergency Service

- ▣ Establish the Marine Operations Program as a regional leader
 - CAL OES for certifications at the State level
 - Marine Operations manual



OSB EMS Response

EMS Dispatched Incidents:

2022	
Battalion 6	17,173
Battalion 13	66,955
Battalion 18	33,077

2023	
Battalion 6	9,774
Battalion 13	37,935
Battalion 18	18,725

Average EMS Operational Response Time

2022: 07:15 minutes

2023: 07:20 minutes

(From receipt of 911 call to first LAFD Unit ONS)

OSB Fire Response

Dispatched Incidents:

2022	
Battalion 6	3,633
Battalion 13	10,907
Battalion 18	6,613

2023	
Battalion 6	1,984
Battalion 13	6,124
Battalion 18	3,752

Average Fire Response Time

2022: 06.59 minutes

2023: 07.08 minutes

(From receipt of 911 call to first LAFD Unit ONS)

Goal 2: Promote a Safe, Healthy, and Progressive Work Environment that Effectively Manages Personal and Organizational Risk

- ▣ Utilize data from Risk Management to identify trends and develop plans to reduce further risk
 - ▣ Partnered with Behavioral Health and local medical practitioners to respond post-incident for members experiencing trauma
 - ▣ Work with regional training group to develop After-Action Review post-incident

Goal 2: Promote a Safe, Healthy, and Progressive Work Environment that Effectively Manages Personal and Organizational Risk

- ▣ Provide support to field resources to ensure all facilities, apparatus, and equipment meet Department and member expectations



Goal 3: Commit to an Organizational Culture that Embraces Diversity, Equity, and Inclusion

- ▣ Provide clear expectations regarding diversity, equity, and inclusion throughout Operations South Bureau
 - Visit Fire Stations
 - Ensure the environments are conducive to learning
 - Achieve an equitable representation of all races and genders in all ranks
 - Support “task book” learning to produce fairness in the certification process



Goal 4: Improve Collaboration, Participative Leadership, and Responsible Performance Management

- ▣ Engender collaborative relationship between Operations South Bureau and all levels of the command
- ▣ Integrate all levels of Officers into a participative leadership model

Goal 4: Improve Collaboration, Participative Leadership, and Responsible Performance Management

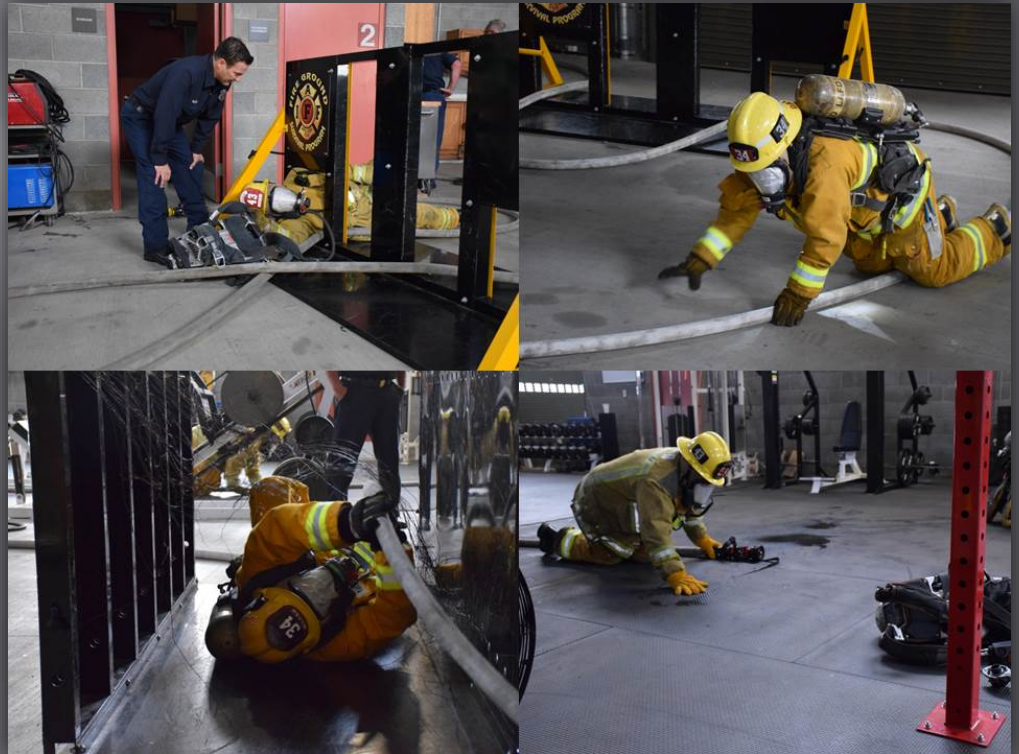
- ▣ Ensure clear expectations of performance management in each fire station
 - Conduct a monthly evaluation of each Fire Station that provides performance management (Training, Evaluations, NFIRS, EPCRs, Accidents, etc.)
 - Conduct a monthly evaluation of each Battalion to ensure they are managing each station's performance
 - Bureau reviews the monthly reports and provides for open discussion and collaboration efforts to ensure all areas are being addressed

Goal 5: Foster Personal Growth, Professional Development, and Organizational Succession

- ▣ Create an environment of accountability and a passion for excellence
 - Encourage Officers to assist members in identifying personal goals
 - OSB Training Support Specialist provides courses and opportunities for professional and personal growth
 - Certification process for actors
 - CICCIS Coordinator is involved in helping with certifications
 - Utilize Target Solutions to manage training

Training Coordination

- ▣ Fireground Survival
- ▣ EMT Skills
- ▣ Paramedic CE
- ▣ Dive Program
- ▣ HAZMAT FRO
- ▣ Active Shooter
- ▣ Oil Refinery
Training Partnership
- ▣ Alameda
Corridor Drill
- ▣ Incident Command
& “Mayday”



Goal 6: Explore, Implement, and Integrate Technological Innovations and Advancements

- ▣ Utilize existing technological platforms and applications to enhance administrative efficiency
- ▣ Collaborate with MFC, FCCS, and ITA to ensure resilient communication platforms for Area Command Operations
 - Google Suite is accessible to all Officers in the field and provides transparency

Goal 7: Enhance Community Resiliency, Disaster Recovery Capabilities, and Environmental Sustainability

- ▣ Increase community engagement and awareness through regular interaction with Empower LA, Council Districts, Neighborhood Alliances, Neighborhood Councils, and community-at-large

Goal 7: Enhance Community Resiliency, Disaster Recovery Capabilities, and Environmental Sustainability

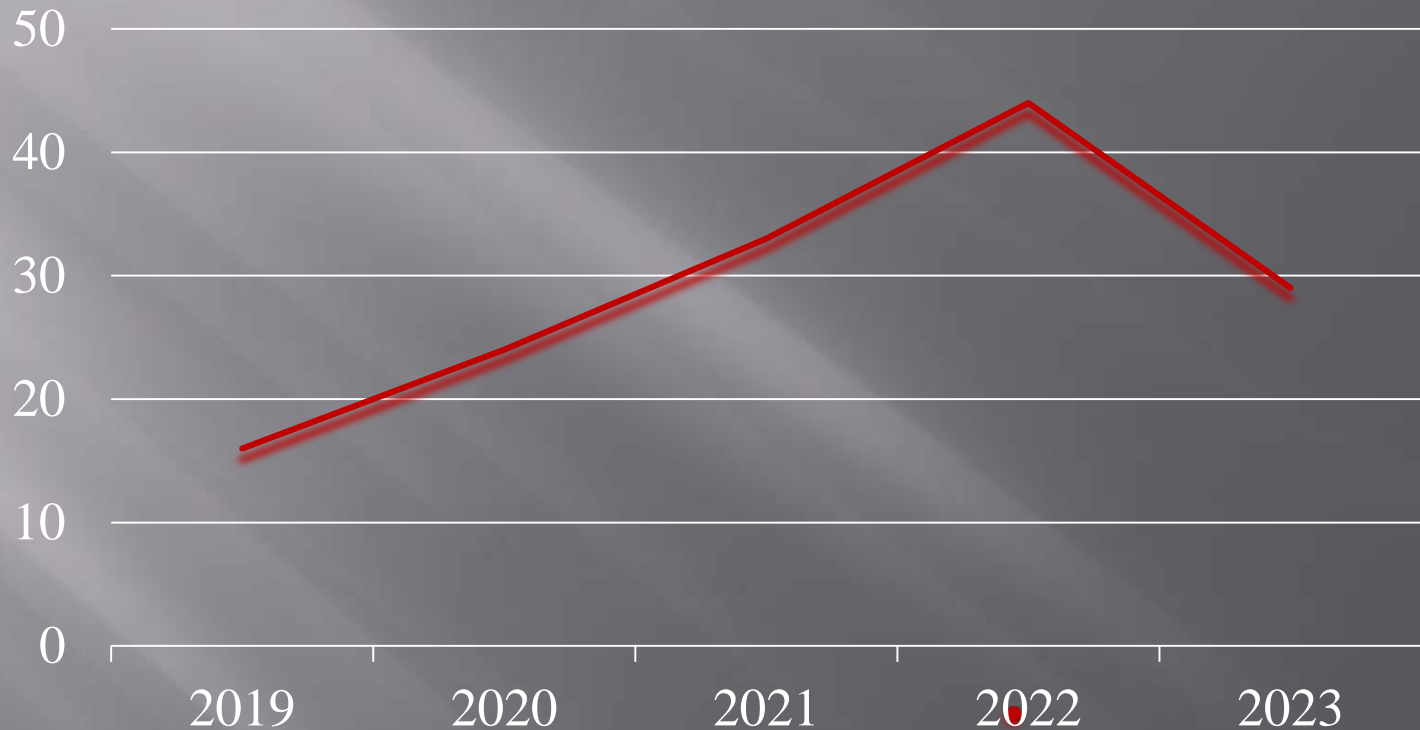
- ▣ Collaborate with Stakeholders to ensure resilient communities, safe public events, and environmental sustainability
 - Engaged with every Fire Station, Battalion, Neighborhood Council and attend meetings regularly
 - Leader in Prevention
 - Community events

SAVE Card Program

- ▣ Supplying Aid to Victims of Emergency (SAVE)
- ▣ California Fire Foundation Program
- ▣ OSB oversees the program for LAFD
- ▣ Provide short-term support for victims of disasters
- ▣ \$250 debit cards provided
 - Food
 - Medicine
 - Lodging
 - Transportation
- ▣ 437 cards activated
 - Since program adoption



Complaint Tracking System



2019 = 16

2020 = 24

2021 = 33

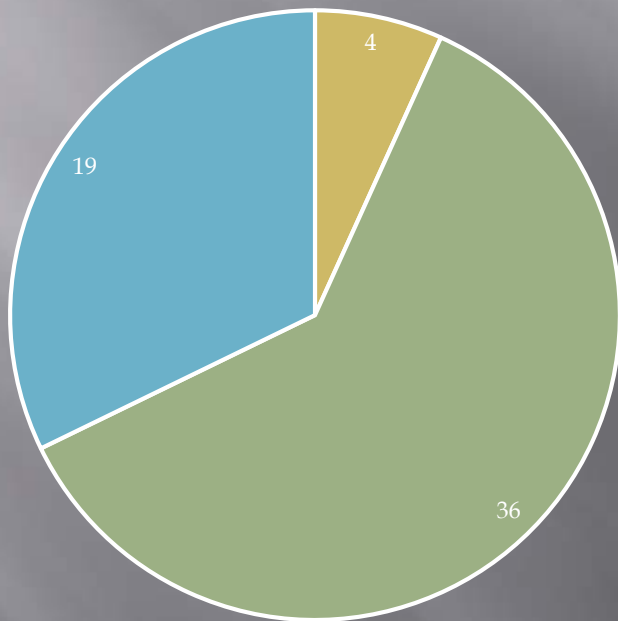
2022 = 44

2023 = 29

Accident Tracking

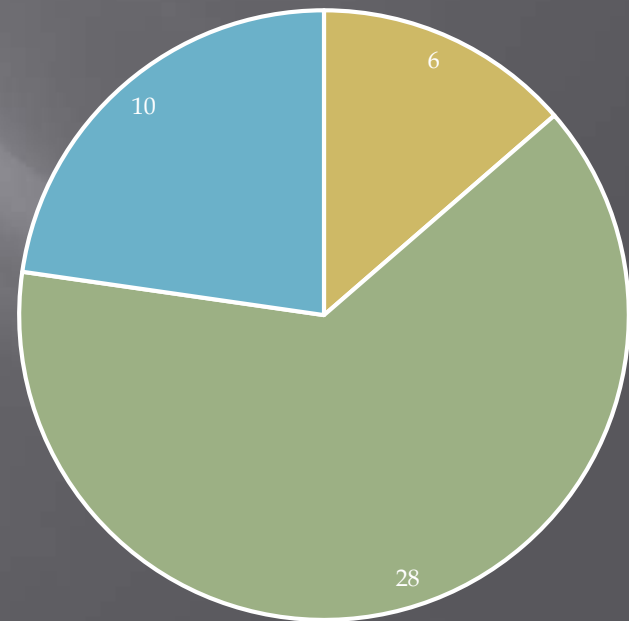
2022

■ Battalion 06 ■ Battalion 13
■ Battalion 18



2023

■ Battalion 06 ■ Battalion 13
■ Battalion 18



Banning High School Firefighter Magnet Program

- ▣ Introduces and exposes high school students to careers in Firefighting and Emergency Medical Services
- ▣ Hands-on experience
- ▣ Skills
 - Fire/Life Safety
 - CPR
 - Physical Fitness
 - Community Service



MySafe:LA

- ▣ Partnership with MySafe:LA
 - Safe Community Project
- ▣ Fire/Life Safety Education
 - Marlton School for the Deaf
 - Park La Brea Apartment Complex
 - Gulf Avenue Elementary School
- ▣ Smoke Detector Canvassing
 - Performed Throughout Bureau
- ▣ Hands-Only CPR



Inter-Agency Relations

- ▣ Committees
 - Area Maritime Security Committee
 - Port Protector
 - Southern California Marine Firefighting Workgroup
 - ▣ SCIMO (So. Cal. Industrial Mutual Aid Org)
 - ▣ POTR (Port Ops Threat Reduction)
 - ▣ United States Coast Guard
 - ▣ Los Angeles Port Police
 - ▣ US Customs & Border Protection
 - ▣ US Immigration and Customs Enforcement
 - ▣ Long Beach Fire Department
 - ▣ Mayor's Crisis Response Team
 - ▣ Unified Command Posts at Large Scale Special Events
- And More!



Questions?

