

August 1, 2017

LOS ANGELES FIRE DEPARTMENT



RALPH M. TERRAZAS
FIRE CHIEF

July 24, 2017

BOARD OF FIRE COMMISSIONERS
FILE NO. 17-089

TO: Board of Fire Commissioners

FROM:  Ralph M. Terrazas, Fire Chief

SUBJECT: PHYSIO CONTROL CONTRACT UPDATE

FINAL ACTION:	<input type="checkbox"/> Approved	<input type="checkbox"/> Approved w/Corrections	<input type="checkbox"/> Withdrawn
	<input type="checkbox"/> Denied	<input type="checkbox"/> Received & Filed	<input type="checkbox"/> Other

SUMMARY

The Physio Control contract was renewed in September of 2016 and is up for review and renewal in September of 2019. Both software and hardware upgrades were included as part of the contract renewal.

RECOMMENDATION

That the Board:
Receive and file.

FINDINGS

On March 16, 2017 the Los Angeles Fire Department (LAFD) implemented the new Physio Control Mobile Touch software, and commenced training field members on the new Getac RX 10 hardware, which was completed on June 1, 2017. Over 2,500 members were trained. The software is HIPAA compliant, supports one ePCR per patient required by the Department of Health Services (DHS), and has an intuitive interface with rapid, touch-based design.

Recent data submissions have proven a higher level of success than the previous version of the software. While the Getac device has had some durability issues, upgrades to the hardware are currently in process to make the device durable and reliable. Physio continues to make software upgrades when needed to ensure effectiveness and efficiency in addition to enhancements of the Mobile Touch software.

For the first time, Physio Control has been held to a "Performance Clause". There were a number of priorities established with associated time lines for this project. All of the priorities have been met within the established time lines, except for one item. We are still waiting for the "Flex Field" data collection field to be established. As part of the

agreed upon performance clause, the LAFD will receive a ten percent (10%) monthly discount, which started on May 5, 2017. The amount of \$12,895 (which equates to 10 %) will be deducted from the monthly bill until such time the "Flex Field" - data collection field is updated in the system.

CONCLUSION

The new hardware and software has been successfully rolled out to all field units at all fire stations. The software update to version 6 has improved the speed of documentation along with the transmission of data to the shared stakeholders. It also includes the new patient care fields that are mandated by the State of California. Members have noted a significant improvement with the new software and its ability to capture required patient care information. However, they have identified some areas in need of improvement. Physio continues to work towards software enhancements to address the needs of the LAFD.

Board Report prepared by Corey G. Rose, Assistant Chief, EMS Bureau.