

Operations Valley Bureau



OPERATIONS VALLEY BUREAU

VISION

To be a distinguished and highly esteemed all risk public safety provider in the San Fernando Valley by actively listening to the needs of the community we serve.

MISSION

The Los Angeles Fire Department Operations Valley Bureau strives to improve public safety, ensure exceptional services, and enhance relationships with our internal and external constituency. We foster an inclusive, diverse and collaborative environment that values community interests, department principles, and our members in that order. Our goals are achieved through an unwavering commitment to exceptional public safety service.

OVB CORE VALUES

- **Public Service**
Addressing the concerns and the needs of the community
- **Operational Effectiveness**
Competence and Safety in our duties
- **Administrative Competency**
Thoroughness, evaluative and analytical
- **Professionalism**
Meeting the expectations and standards that matter
- **Effective Collaboration**
Cooperation that enhances public safety
- **Personal Development**
Improving human capital through individual growth
- **Personal Accountability**
Ownership of personal behavior and choices

GOALS AND STRATEGIES

GOAL 1: DELIVER EXCEPTIONAL PUBLIC SAFETY AND EMERGENCY SERVICES

1 Cultivate and improve public safety partnerships

- *Pursue opportunities to initiate and enhance/update agreements with Cal Fire, Los Angeles County Fire, Tri-Cities and the Angeles National Forest (ANF)*
- *Develop a response agreement between the LAFD and the National Park Service (NPS)*

2 Enhance and improve operational effectiveness

- *Plan and develop green cell exercises for all assigned Battalions*
- *Plan and develop semi-annual active shooter exercises with LAPD*
- *Develop Battalion focused training exercises as an adjunct to Battalion inspections*
- *Pursue the procurement of a Polaris vehicle with litter attachment at FS 109*

GOALS AND STRATEGIES

GOAL 2: PROMOTE A SAFE, HEALTHY AND PROGRESSIVE WORK ENVIRONMENT THAT EFFECTIVELY MANAGES PERSONAL AND ORGANIZATIONAL RISK

1 Reduce the number of department involved traffic accidents

- *Plan and develop drivers training program for all OVB personnel*

2 Reduce the number of duty related injuries

- *Develop training that discusses reducing the most common injuries*

3 Increase and improve interaction between Battalion Chiefs and their assigned stations

- *Require that Battalion Chiefs visit their fire stations to have meaningful discussions with their assigned officers at least twice per segment*

GOALS AND STRATEGIES

GOAL 3: COMMIT TO AN ORGANIZATIONAL CULTURE THAT EMBRACES DIVERSITY, EQUITY AND INCLUSION

1 Audit, evaluate and work to remediate current diversity gaps in OVB

- *Perform a diversity audit to establish diversity needs and goals*
- *Work with EOPS to develop succession plans in OVB that include diversity, equity and inclusion*

2 Develop an OVB communications strategy to enhance Diversity, Equity and Inclusion

- *Utilize OVB social media platforms (Instagram and Facebook) to visually demonstrate a Diverse Workforce*

GOALS AND STRATEGIES

GOAL 4: IMPROVE COLLABORATION, PARTICIPATIVE LEADERSHIP AND RESPONSIBLE PERFORMANCE MANAGEMENT

1 Develop and implement a Culture of Optimal Performance

- *Develop a growth mindset through targeted group learning activities*
- *Communicate extensively on the goals for Performance*
- *Work with Fire Stat to develop real time visual representations of performance*
- *Embed performance management in current Executive Appraisals for chief officers*
- *Identify metrics that matter through collaborative discussions with executive staff*

GOALS AND STRATEGIES

GOAL 5: FOSTER PERSONAL GROWTH, PROFESSIONAL DEVELOPMENT AND ORGANIZATIONAL SUCCESSION

1 Improve Crisis Management Skills

- *Develop and teach a class on crisis management for all officers*

2 Develop and improve administrative proficiency

- *Develop and teach a class on how to perform optimal staff work*

GOALS AND STRATEGIES

GOAL 7: ENHANCE COMMUNITY RESILIENCE, DISASTER RECOVERY CAPABILITIES AND ENVIRONMENTAL SUSTAINABILITY

1 Explore opportunities with various non-governmental organization (NGO) to enhance resiliency

- *Work with My Safe LA and the American Red Cross (ARC) to collaborate on community resiliency*

2 Develop wildfire alliance partnerships in concerned council districts

- *Develop wildfire alliance partnerships in Council District 4*
- *Develop wildfire alliance partnerships in Council District 7*
- *Develop wildfire alliance partnerships in Council District 12*

GOALS AND STRATEGIES

GOAL 7: ENHANCE COMMUNITY RESILIENCE, DISASTER RECOVERY CAPABILITIES AND ENVIRONMENTAL SUSTAINABILITY (continued)

3 Develop a recovery unit leadership platform

- *Secure an appropriate leadership platform (trailer)*
- *Meet with council office to determine interest*
- *Identify relevant stakeholders that will participate*
- *Meet with FIMT to discuss how the platform would be utilized*
- *Develop standing operational objectives for the assembled team*

4 Enhance social media outreach to build resiliency for a broader audience

- *Expand mailing list for quarterly newsletter to include all neighborhood councils*
- *Improve and enhance newsletter to content to include more topics on resiliency*
- *Improve Pulse Point subscribership by 20%*

Questions?