

October 1, 2019

BOARD OF FIRE COMMISSIONERS
FILE NO. 19-107

Los Angeles Fire Department

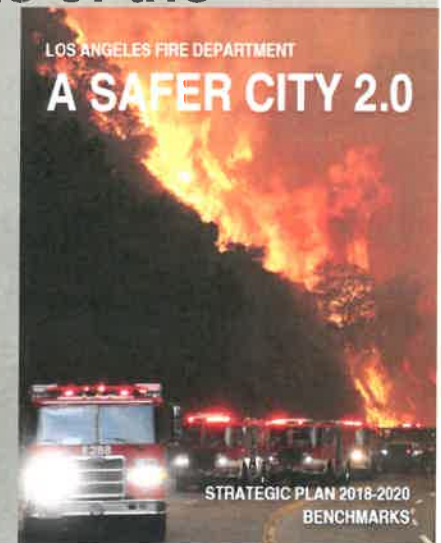
OPERATIONS CENTRAL BUREAU 2018 ANNUAL REPORT





OCB Objectives

- Provide OCB members with direction for actions that will shape and guide them to support the Department's Vision, Mission and Core Values.
- Provide effective leadership and strong management processes that focus on continual monitoring and evaluation of OCB actions to meet the goals of the Strategic Plan.
- Monitor, modify and implement to improve OCB operations for the next 3-5 years based on performance-based metrics.





Provide Exceptional Public Safety and Emergency Service (1)

2018 Immediate Dispatch Turnout Times

- 2015 – Average TOT = 70 seconds
 - 42% of the time <1 minute
- 2018 – Average TOT = 53 seconds
 - 66% of the time <1 minute



Provide Exceptional Public Safety and Emergency Service (1)

2018 Immediate Dispatch CORT

- 2015 – Average CORT = 278 seconds
 - 74% of the time < 5 minutes
- 2018 – Average CORT = 284 seconds
 - 71% of the time < 5 minutes



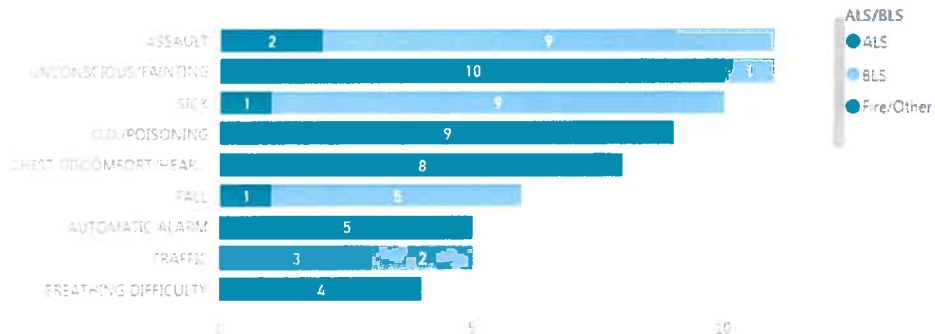
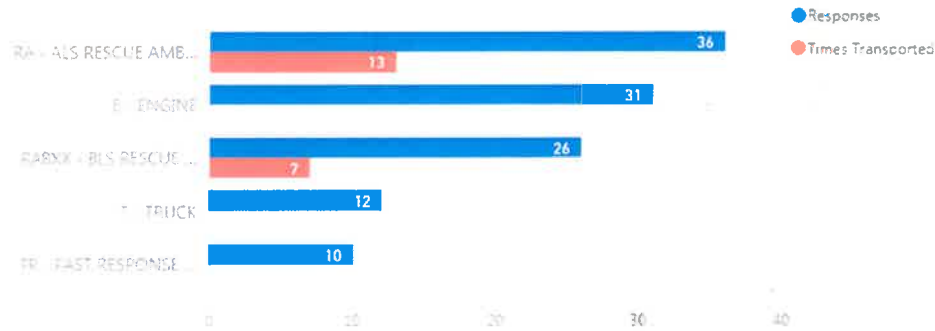
Provide Exceptional Public Safety and Emergency Service (1)

OCB Power BI Dashboard

Station 9 Overview For 8/6/2019

Home Bureau: All | Home Battalion: All | Home Station: 9 | Shift Date: 8/6/2019

Home Battalion	Home Station	Unit	Responses	Times Transported	Avg. Turnout Time
1	9	RA9	21	7	58.71
1	9	E209	20		46.26
1	9	RA809	18	6	85.95
1	9	RA209	15	6	88.81
1	9	T9	12		38.76
1	9	E9	11		64.10
1	9	FR9	10		
1	9	RA900	8	1	203.61





Provide Exceptional Public Safety and Emergency Service (1)

- **ePCR Compliance (Revenue & Litigation)**
 - Daily Audits – 98% Compliance
- **NFIRS Compliance (Data & Budget)**
 - Monthly Audits – 95 % Compliance
- **Company Based Fire Prevention Compliance (Public Safety)**
 - Fiscal Year 2017 / 2018 - 100 % Compliance



Embrace a Healthy, Safe and Productive Environment (2)

- Member Training – Target Solutions Compliance (F/F Safety)
- Sworn Member Annual Evaluations (Employee Satisfaction & Performance)
 - January 2017 – 297
 - December 2018 – 114
 - Improvement of 61%
- Department Traffic Accident Analysis (F/F Safety & Budget)
 - Traffic Accidents 2017 – 65
 - Traffic Accidents 2018 - 78
- OCB Injury Analysis (F/F Safety) – New in 2019



Sustainability and Community Resiliency (4)

- OCB Public Safety Advisory Committee
- Neighborhood Councils
- OCB Stakeholder Communications





Sustainability and Community Resiliency (4)

- MySafe:LA
- American Red Cross
- Community Risk Reduction Unit



ARE YOU FIRESMART? 
Smoke Alarm Awareness Month!
MARCH 11 AT GLASSELL PARK
9am-12pm | Glasseel Park Recreation Center | 3450 Verdugo Road | Los Angeles, CA 90015

[FREE Smoke Alarms!]
FREE CO Detectors!
Learn CPR!
Fun Safety Stuff!
Face Painting for Kids
Meet Firefighters!
Demonstrations!
Snacks!
PRIZES GALORE & Much More...

Working Smoke Alarms Save Lives!
Learn More: mysmokealarm.org





© 2015 American Red Cross. All rights reserved. Photo credit: American Red Cross. Photo credit: American Red Cross. Photo credit: American Red Cross.





Sustainability and Community Resiliency (4)

MySafe: LA 2018 OCB Metric Data

- 468 Smoke Alarms Installed
- 17 Carbon Monoxide Alarms Installed
- 650 CPR (High School Students)
- 2 OCB Fire fatalities in 2018



Opportunities for Professional Growth and Personal Development (5)

- Quarterly Chief Officer Command Training
- Monthly OCB Staffing Meetings





OCB Future Goals

- Meet and/or exceed the Fire Chief's Strategic Plan Benchmarks
- Provide exceptional public safety and emergency service delivery by continuing to improve efficiency
- Continue to foster relationships with City partners and civic organizations through consistent engagement

Questions?

