

BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: September 10, 2026 P7X

To: Board of Transportation Commissioners

From: Laura Rubio-Cornejo, General Manager 
Department of Transportation

Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF TOWER WAV LLC DBA TOWER MOBILITY FOR THREE UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS**

SUMMARY

On May 22, 2025, the Department received an application from Andres Munoz, Owner of Tower WAV LLC dba Tower Mobility, 3800 N. Mission Road, Los Angeles, California 90031, requesting three unrestricted non-ambulatory passenger vehicle permits for wheelchair vans (Attachment 1). On July 1, 2026, the last document was received to proceed with the application process.

RECOMMENDATIONS

That the Board:

- a. **FIND** that Tower WAV LLC dba Tower Mobility based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted non-ambulatory passenger vehicles. The vehicles are dispatched through the Uber, Lyft, and Waymo applications.
- b. **AUTHORIZE** three unrestricted non-ambulatory passenger vehicle permits to Tower WAV LLC dba Tower Mobility contingent upon:
 1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
 2. The drivers and attendants obtaining the required permits;
 3. The applicant obtaining commercial or exempt registration for the vehicles;
 4. The vehicles passing Department inspection;
 5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;

6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 608 (Ordinance No. 187587) and successor regulations; and
 7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.
- c. **IMPOSE** a one-year probationary period.

BACKGROUND

The history of Tower WAV LLC's business is as follows: on July 17, 2020, the Articles of Organization of a Limited Liability Company were filed with the California Secretary of State establishing Tower WAV LLC (Attachment 2). On October 16, 2025, the Statement of Information (Limited Liability Company) was filed with the California Secretary of State naming the member of the company and Chief Executive Officer as Andres Munoz (Attachment 3). On February 27, 2026, Tower WAV LLC filed a Fictitious Business Name Statement with the Los Angeles County Clerk to do business as Tower Mobility (Attachment 4). Andres Munoz is the sole owner of Tower WAV LLC dba Tower Mobility.

Tower WAV LLC dba Tower Mobility is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

DISCUSSION

The application of Tower WAV LLC dba Tower Mobility was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 5).

- a. Experience – The applicant submitted the resume of the Operations Manager Ms. Jadelynn Nguyen. The applicant states that Ms. Nguyen was the Assistant General Manager of Tower Mobility LLC from July 2024 to present, and she was also the Operations Manager from December 2023 to July 2024. Her resume states that she is responsible for program oversight and operational leadership where she directed day-to-day operations for a high-volume logistics program supporting employees and a fleet of vehicles across multiple ride-share platforms.
- b. Background Check – The background check was conducted on the Assistant General Manager of Tower WAV LLC dba Tower Mobility and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for three unrestricted non-ambulatory passenger vehicle permits.

- d. Hours of Operation – The regular hours of operation for transportation service are 24 hours a day, seven days a week.

Tower WAV LLC dba Tower Mobility currently does not have an unrestricted non-ambulatory passenger vehicle permit with the City. On October 25, 2022, a Notice to Cease Operations letter was issued to Tower WAV LLC dba Tower Mobility prior to any arrest, and a copy of this letter was included with all of the subsequent arrests. Tower WAV LLC dba Tower Mobility was found in violations of LAMC § 71.02(a) Unpermitted Vehicle, and LAMC § 71.03(b) Unpermitted Driver on the following dates: August 26, 2024, September 16, 2024, October 1, 2024, October 2, 2024 (two violations), and October 20, 2025. While all these cases were remanded to the Superior Court and subsequently dismissed, staff recommends that a one-year probationary period be imposed on the company should vehicle authority be granted. If the company is found in violation of any rules, regulations, laws or statutes of the City, County, or State within the probationary period, it shall result in the revocation of all authorities without any further action from the Board.

FINANCIAL IMPACT STATEMENT:

There is no impact to the general fund.

[B26-032.kj](#)

Attachments

1. Company letter with Org. Chart
2. Articles of Organization
3. Statement of Information
4. Fictitious Business Name Statement
5. Guidelines



March 17, 2026

Board of Transportation Commissioners
Los Angeles Department of Transportation
100 South Main Street,
1st Floor, MS 725
Los Angeles, CA 90012

MAR 18 2026

Dear Board of Transportation Commissioners,

Tower WAV LLC dba Tower Mobility is requesting your approval for 3 unrestricted non-ambulatory passenger vehicle permits for wheelchair vans. The reason for requesting the permit is to be able to legally serve individuals in wheelchairs in the City of Los Angeles. Tower WAV LLC owns the vehicles, and the vehicles are dispatched through the Uber, Lyft or Waymo apps; therefore, there is no dispatch manager. Several managers operate different shifts of the operations.

Tower WAV LLC dba Tower Mobility is located at 3800 N Mission Road, Los Angeles, CA 90031.
Telephone +1(818) 770 4360.

The sole owner of the company and main contact is Andres Munoz, telephone: +1 (941) 544 6005, and email: andres.munoz@towermobility.com.

The local operations manager and the main contact person is Jadelynn Nguyen, jadelynn.nguyen@towermobility.com, and cell telephone: +1 (213) 361-7453

The following are documents submitted with this application package:

- 1) Application For Vehicle Permit Forms & DVM Registrations
- 2) Application Fees
- 3) Financial Documents,
- 4) Business Name and Business Information,
- 5) Business Tax Registration Certificate, and
- 6) Resume of the Operations Manager.

Sincerely,

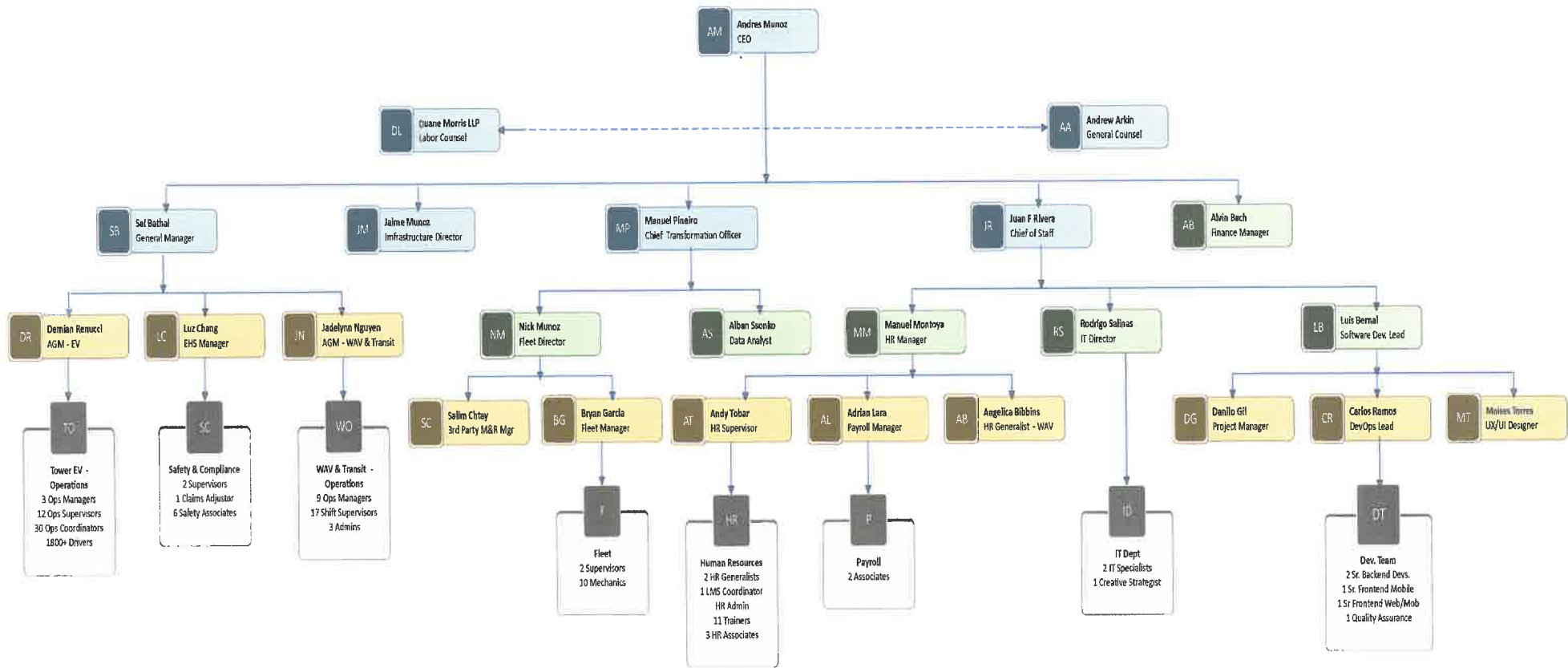
A handwritten signature in black ink, appearing to read 'Andres Munoz', written over a large, light-colored oval shape.

Andres Munoz, CEO

ATTACHMENT 1

Tower WAV LLC

DBA Tower Mobility



MAR 18 2026

202020210002



Secretary of State
Articles of Organization
Limited Liability Company (LLC)

LLC-1

FILED *DOY*
 Secretary of State *off*
 State of California

JUL 17 2020

MAR 18 2026

This Space For Office Use Only

IMPORTANT — Read Instructions before completing this form.

Filing Fee - \$70.00

Copy Fees - First page \$1.00; each attachment page \$0.50;
 Certification Fee - \$5.00

Note: LLCs may have to pay minimum \$800 tax to the California Franchise Tax Board each year. For more information, go to <https://www.ftb.ca.gov>.

1. Limited Liability Company Name (See Instructions — Must contain an LLC Identifier such as LLC or L.L.C. "LLC" will be added, if not included.)

Tower WAV LLC

2. Business Addresses

a. Initial Street Address of Designated Office in California - Do not enter a P.O. Box	City (no abbreviations)	State	Zip Code
134 Alhambra Street	San Francisco	CA	94123
b. Initial Mailing Address of LLC, if different than Item 2a	City (no abbreviations)	State	Zip Code

3. Service of Process (Must provide either Individual OR Corporation.)

INDIVIDUAL — Complete Items 3a and 3b only. Must include agent's full name and California street address.

a. California Agent's First Name (if agent is not a corporation)	Middle Name	Last Name	Suffix
b. Street Address (if agent is not a corporation) - Do not enter a P.O. Box	City (no abbreviations)	State	Zip Code
		CA	

CORPORATION — Complete Item 3c. Only include the name of the registered agent Corporation.

c. California Registered Corporate Agent's Name (if agent is a corporation) — Do not complete Item 3a or 3b

Vcorp Services CA, Inc.

4. Management (Select only one box)

The LLC will be managed by:

☐

One Manager

☐

More than One Manager

☒

All LLC Member(s)

5. Purpose Statement (Do not alter Purpose Statement)

The purpose of the limited liability company is to engage in any lawful act or activity for which a limited liability company may be organized under the California Revised Uniform Limited Liability Company Act.

6. By signing, I affirm under penalty of perjury that the information herein is true and correct and that I am authorized by California law to sign.

Additional signatures set forth on attached pages, if any, are incorporated herein by reference and made part of this Form LLC-1. (All attachments should be 8 1/2 x 11, one-sided, legible and clearly marked as an attachment to this Form LLC-1.)

Organizer sign here

Raeesa Ibrahim

Print your name here



STATE OF CALIFORNIA
Office of the Secretary of State
STATEMENT OF INFORMATION
LIMITED LIABILITY COMPANY

California Secretary of State
 1500 11th Street
 Sacramento, California 95814
 (916) 657-5448

For Office Use Only

-FILED-

File No.: BA20252043700

Date Filed: 10/16/2025

MAR 18 2026

Entity Details	
Limited Liability Company Name	TOWER WAV LLC
Entity No.	202020210002
Formed In	CALIFORNIA
Street Address of Principal Office of LLC	
Principal Address	3800 N MISSION RD LOS ANGELES, CA 90031
Mailing Address of LLC	
Mailing Address	3800 N MISSION RD LOS ANGELES, CA 90031
Attention	Administration
Street Address of California Office of LLC	
Street Address of California Office	3800 N MISSION RD LOS ANGELES, CA 90031
Manager(s) or Member(s)	
Manager or Member Name	Manager or Member Address
+ ANDRES MUNOZ	134 ALHAMBRA STREET SAN FRANCISCO, CA 94123
Agent for Service of Process	
Agent Name	ANDRES MUNOZ
Agent Address	3800 N MISSION RD LOS ANGELES, CA 90031
Type of Business	
Type of Business	Transportation
Email Notifications	
Opt-in Email Notifications	Yes, I opt-in to receive entity notifications via email.
Chief Executive Officer (CEO)	
CEO Name	CEO Address
ANDRES MUNOZ	3800 N MISSION RD LOS ANGELES, CA 90031
Labor Judgment	
No Manager or Member, as further defined by California Corporations Code section 17702.09(a)(8), has an outstanding final judgment issued by the Division of Labor Standards Enforcement or a court of law, for which no appeal is pending, for the violation of any wage order or provision of the Labor Code.	

ATTACHMENT 3

Electronic Signature

☒ By signing, I affirm under penalty of perjury that the information herein is true and correct and that I am authorized by California law to sign.

Daniel Munoz

Signature

10/16/2025

Date

YOUR RETURN MAILING ADDRESS

NAME: DANIEL MUNOZ

ADDRESS: 1130 MOUNT VERNON AVE

CITY: LAKE FOREST

STATE: IL

ZIP CODE: 60045

2026046047



FILED
2/27/2026

EXPIRES
2/27/2031

DEAN C. LOGAN, REGISTRAR-RECORDER/COUNTY CLERK

Electronically signed by CAROLINA QUEVEDO

FICTITIOUS BUSINESS NAME STATEMENT

MAR 18 2026

The following person(s) is (are) doing business as:

1. TOWER MOBILITY

2.

Fictitious Business Name(s)

3800 NORTH MISSION ROAD

Street address of principal place of business

LOS ANGELES

CA

90031

LOS ANGELES

City

State

Zip

COUNTY

Articles of Incorporation or Organization Number (if applicable). At #001 202020210002

REGISTERED OWNER(S):

1. TOWER WAV LLC

Full Name/Corp/LLC (if Corp/LLC must be registered in CA)

3800 NORTH MISSION ROAD

Business Mailing Address (if Corp. or LLC enter the physical address of the Corp./LLC)

LOS ANGELES

CA

90031

Business Mailing City

Business Mailing State

Business Mailing Zip

CA

If Corporation or LLC - Print State of Incorporation/Organization

Full Name/Corp/LLC

Business Mailing Address (if Corp. or LLC enter the physical address of the Corp./LLC)

Business Mailing City

Business Mailing State

Business Mailing Zip

If Corporation or LLC - Print State of Incorporation/Organization

IF MORE THAN TWO REGISTRANTS, ATTACH ADDITIONAL SHEET SHOWING OWNER INFORMATION

THIS BUSINESS IS CONDUCTED BY: (Check one)

- ☐ an Individual ☐ a General Partnership ☐ a Limited Partnership ☒ a Limited Liability Company
☐ an Unincorporated Association other than a Partnership ☐ a Corporation ☐ a Trust ☐ Copartners
☐ a Married Couple ☐ Joint Venture ☐ State or Local Registered Domestic Partners ☐ a Limited Liability Partnership

The date registrant commenced to transact business under the fictitious business name or names listed above on 09/2024
(Insert N/A above if you haven't started to transact business)

I declare that all information in this statement is true and correct.

(A registrant who declares as true any material matter pursuant to Section 17913 of the Business and Professions Code that the registrant knows to be false is guilty of a misdemeanor punishable by a fine not to exceed one thousand dollars (\$1,000)).

REGISTRANT/CORP/LLC NAME (PRINT) TOWER WAV LLC

TITLE CEO

REGISTRANT SIGNATURE

IF CORP OR LLC, PRINT NAME DANIEL MUNOZ

If corporation, also print corporate title of officer. If LLC, also print title of officer or manager.

This statement was filed with the County Clerk of LOS ANGELES on the date indicated by the filed stamp in the upper right corner.

NOTICE--IN ACCORDANCE WITH SUBDIVISION (a) OF SECTION 17920, A FICTITIOUS NAME STATEMENT GENERALLY EXPIRES AT THE END OF FIVE YEARS FROM THE DATE ON WHICH IT WAS FILED IN THE OFFICE OF THE COUNTY CLERK, EXCEPT, AS PROVIDED IN SUBDIVISION (b) OF SECTION 17920, WHERE IT EXPIRES 40 DAYS AFTER ANY CHANGE IN THE FACTS SET FORTH IN THE STATEMENT PURSUANT TO SECTION 17913. A NEW FICTITIOUS BUSINESS NAME STATEMENT MUST BE FILED BEFORE THE EXPIRATION.

THE FILING OF THIS STATEMENT DOES NOT OF ITSELF AUTHORIZE THE USE IN THIS STATE OF A FICTITIOUS BUSINESS NAME IN VIOLATION OF THE RIGHTS OF ANOTHER UNDER FEDERAL, STATE, OR COMMON LAW (SEE SECTION 14411 ET SEQ., BUSINESS AND PROFESSIONS CODE)

I HEREBY CERTIFY THAT THIS COPY IS A CORRECT COPY OF THE ORIGINAL STATEMENT ON FILE IN MY OFFICE.

VERIFIABLE BY GOING TO LAVOTE.GOV/FBN/CERTIFY TO SEARCH BY COPY NUMBER 3000154932

BY: CAROLINA QUEVEDO, Deputy

P.O. BOX 1208, NORWALK, CA 90651-1208

DEAN C. LOGAN, LOS ANGELES COUNTY CLERK

Rev. 1/2025

Los Angeles Registrar-Recorder/County Clerk

ATTACHMENT 4

Page 1 of 1

GUIDELINES FOR ESTABLISHING PUBLIC CONVENIENCE AND NECESSITY FOR NON-AMBULATORY PASSENGER VEHICLE PERMITS APPROVED BY THE BOARD AUGUST 11, 2005.

The applicant for Non-Ambulatory Passenger Vehicle Permits shall have the burden of proof to establish by clear and convincing evidence that public convenience and necessity requires the operation of additional non-ambulatory passenger vehicles. In addition to the information required by Section 71.13 of the Los Angeles Municipal Code, such evidence should include, but not be limited to the following:

1. Applicants Who Presently Hold Unrestricted Non-Ambulatory Passenger Vehicle Permits

- a. Background Check - The applicant must submit to a Department of Justice Criminal Background Check for all majority owners, management officials and supervisors at the time of application. Any majority owners, management officials and supervisors with criminal history listed in Board Order No. 600 shall be disqualified.

For all permitted companies, should any change in owners, management officials, or supervisors occur, they must be fingerprinted by the Department within 30 days of the change or the Department shall revoke the company's permits. If a company does not replace a majority owner, management official or supervisor when the Department of Justice reports any criminal history in violation of the above Board Orders, the Department shall revoke the company's permits.

Revised BOTC October 6, 2005

- b. Financial Capability- The applicant must provide proof of financial ability to acquire, equip and place the requested vehicles into service within 120 days:

The applicant must submit proof of ownership of the vehicle(s) (DMV registration) to be permitted, or submit evidence of an additional \$5,000 in liquid assets (bank statement) for each vehicle, with a tentative lease agreement, purchase agreement or vehicle conversion order which shows the delivery date for each vehicle.

- c. A statement explaining the reason for requesting additional permits.
- d. A description of how the public will benefit from the additional vehicles.
- e. A description of the impact of the proposed service on existing transportation providers.

2. Applicants with No Unrestricted Non-Ambulatory Passenger Vehicle Permits
(NOTE: NO MORE THAN THREE PERMITS WILL BE GRANTED TO
EACH APPLICANT)

- a. Experience - The applicant must be able to submit proof that they or their full-time managerial staff have:
- (1) At least one (1) year operating a non-ambulatory passenger transportation service in California, OR
 - (2) At least two (2) years experience in managing transportation fleet operations, OR
 - (3) At least two (2) years experience in medical transportation administration in California or in a region with equivalent standards.
- b. Background Check - The applicant must submit to a Department of Justice Criminal Background Check for all majority owners, management officials and supervisors at the time of application. Any majority owners, management officials and supervisors with criminal history listed in Board Order No. 600 shall be disqualified.

For all permitted companies, should any change in owners, management officials, or supervisors occur, they must be fingerprinted by the Department within 30 days of the change or the Department shall revoke the company's permits. If a company does not replace a majority owner, management official or supervisor when the Department of Justice reports any criminal history in violation of the above Board Orders, the Department shall revoke the company's permits.

Revised BOTC October 6, 2005

- c. Financial Capability - The applicant must provide proof of financial ability to acquire, equip and place the requested vehicles into service within 120 days:

The applicant must have a current balance sheet (bank statement) showing evidence of at least \$20,000 in liquid assets; and,

The applicant must submit proof of ownership of the vehicle(s) (DMV registration) to be permitted, or submit evidence of an additional \$5,000 in liquid assets (bank statement) for each vehicle, with a tentative lease agreement, purchase agreement or vehicle conversion order which shows the delivery date for each vehicle.

Number of Permits	Base Liquid Assets Required	Additional Liquid Assets Required for Non-Owned Vehicle	Total Liquid Assets Required
1	\$20,000	\$5,000	\$25,000
2	\$20,000	\$10,000	\$30,000
3	\$20,000	\$15,000	\$35,000

Revised BOTC November 18, 2004

- d. A statement explaining the reason for requesting permits.
- e. A description of the impact of the proposed service on existing transportation providers.
- f. A description of how the public will benefit from the proposed service.
- g. A business plan identifying potential customers, customer volumes, expenses, projected revenues, sources of revenue (include Medi-Cal provider number), staffing of operations, and driver training and operational standards (personnel policies).

3. Applicants For Restricted Non-Ambulatory Passenger Vehicle Permits to Serve Private Contracts

- a. Description of the length and type of experience the applicant or their managerial staff have in:
 - i. Operating a non-ambulatory passenger transportation service.
 - ii. Managing transportation fleet operations.
 - iii. Medical transportation administration.
- b. A copy of the contract(s) for the facility(ies) the applicant is to serve.
- c. Background Check - The applicant must submit to a Department of Justice Criminal Background Check for all majority owners, management officials and supervisors at the time of application. Any majority owners, management officials and supervisors with criminal history listed in Board Order No. 600 shall be disqualified.

For all permitted companies, should any change in owners, management officials, or supervisors occur, they must be fingerprinted by the Department within 30 days of the change or the Department shall revoke the company's permits. If a company does not replace a majority owner, management official or supervisor when the Department of Justice reports any criminal history in violation of the above Board Orders, the Department shall revoke the company's permits.

Revised BOTC October 6, 2005

- d. Financial Capability - The applicant must provide proof of financial ability to acquire, equip and place the requested vehicles into service within 120 days:

The applicant must have a current balance sheet (bank statement) showing evidence of at least \$20,000 in liquid assets; and,

The applicant must submit proof of ownership of the vehicle(s) (DMV registration) to be permitted, or submit evidence of an additional \$5,000 in liquid assets (bank statement) for each vehicle, with a tentative lease agreement, purchase agreement or vehicle conversion order which shows the delivery date for each vehicle.

Revised BOTC November 18, 2004

- e. Description of how the public will benefit from the proposed service.
- f. A description of the impact of the proposed service on existing transportation providers.

However, vehicles authorized for such service shall be granted only restricted permits, can serve only the clients of the agency under the terms of the contract, and shall be permitted only for the duration of the contract.

4. **EXCEPTION - Restricted Non-Ambulatory Passenger Vehicle Permits to Serve Government Contracts**

Applicants that submit a signed contract with a public agency or an agency authorized to make such contracts for the expenditure of public funds for non-ambulatory passenger transportation need not submit the above data. However, vehicles authorized for such service shall be granted only restricted permits, can serve only the clients of the agency under the terms of the contract, and shall be permitted only for the duration of the contract. No charges shall be paid to the grantee for this service other than that paid by the public agency.