

BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: June 11, 2026

To: Board of Transportation Commissioners

From: Laura Rubio-Cornejo, General Manager
Department of Transportation



Subject: **RECOMMEND APPROVAL OF APPLICATION OF GENTLE RIDE INC DBA GENTLE RIDE
AMBULANCE FOR THREE UNRESTRICTED PRIVATE AMBULANCE VEHICLE PERMITS**

SUMMARY

On December 17, 2025, the Department received an application from Maria Gavaljyan, Owner of Gentle Ride Inc dba Gentle Ride Ambulance, 657 South Second Avenue, Covina, California 91723, requesting three unrestricted private ambulance vehicle permits (Attachment 1). On May 22, 2026, the company submitted the last document to proceed with the application process.

RECOMMENDATIONS

That the Board:

- a. **FIND** that Gentle Ride Inc dba Gentle Ride Ambulance based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted private ambulance vehicles.
- b. **AUTHORIZE** three unrestricted private ambulance vehicle permits to Gentle Ride Inc dba Gentle Ride Ambulance contingent upon:
 1. The applicant filing with the Department in such form as the Department requires and thereafter keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
 2. The drivers and attendants obtaining the required permits;
 3. The applicant obtaining commercial or exempt registration for the vehicles;
 4. The vehicles passing Department inspection;
 5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
 6. The applicant charging only those rates for ambulance service as set forth in Board Order No. 611 (Ordinance No. 188883) and successor regulations; and

7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners (Board) approval or such authority shall become invalid. Upon written request and for good cause, the Department, in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

BACKGROUND

The history of Gentle Ride Inc dba Gentle Ride Ambulance's business is as follows: On June 16, 2020, Articles of Incorporation of a General Stock Corporation were filed with the California Secretary of State establishing Gentle Ride Inc (Attachment 2). On April 21, 2026, the Statement of Information was filed with the California Secretary of State naming Maria Gavaljyan as Chief Executive Officer, Secretary, and chief Financial Officer of the company (Attachment 3). On January 29, 2024, Gentle Ride Inc filed a Fictitious Business Name Statement with the Los Angeles County Clerk to do business as Gentle Ride Ambulance (Attachment 4). Maria Gavaljyan is the sole owner of the company.

Gentle Ride Inc dba Gentle Ride Ambulance is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

DISCUSSION

The application of Gentle Ride Inc dba Gentle Ride Ambulance was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005 for applicants with no unrestricted private ambulance vehicle permits (Attachment 5).

- a. Experience – The applicant submitted the resume of the Operations Manager Niko Nik Arabajyan. The applicant states that Mr. Arabajyan is the Operations Manager of Gentle Ride Ambulance from October 2024 to Present. He was also the Operations Manager for Pro Ride Medical Transportation from June 2023 to October 2024. His resume states that he oversees daily operations and dispatch coordination.
- b. Background Check – The background checks were conducted on the owner and the operations manager of Gentle Ride Inc dba Gentle Ride Ambulance and no disqualifying criminal history were found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted the financial documentation showing that the company demonstrates sufficient liquid assets to support the request for three unrestricted private ambulance vehicle permits.
- d. Hours of Operation – The regular hours of operation for transportation service are 24 hours a day, seven days a week, 365 days in a year.

There is no documented evidence of illegal operation by Gentle Ride Inc dba Gentle Ride Ambulance in the City of Los Angeles in the past 12 months.

FINANCIAL IMPACT STATEMENT:

No impact to the general funds.

B26-026.kj

Attachments

- Company letter
- Articles of Incorporation
- Statement of Information
- Fictitious Business Name Statement
- Guidelines



Toll Free: (800) 688-8030 • Tel: (818) 500-1100 • 657 S. Second Ave • Covina, CA 91723

www.GentleRideAmbulance.com

April 17, 2026

RECEIVED APR 17 2026

Board of Transportation Commissioners
Los Angeles Department of Transportation
100 South Main Street, 1st Floor, MS 725
Los Angeles, CA 90012

Subject: Request for Approval of Ambulance Vehicle Permits

Dear Board of Transportation Commissioners,

Gentle Ride Inc, dba Gentle Ride Ambulance, requests approval for three (3) unrestricted private ambulance vehicle permits to legally operate within the City of Los Angeles.

Company Information:

657 S Second Ave, Covina, CA 91723
Phone: (818) 500-1100 | Fax: (626) 598-4372
Email: ops@gentlerideambulance.com

Ownership and Contact:

Owner: Maria Gavaljyan | (818) 257-2323 | gentlerideambulance@gmail.com
Operations Manager: Niko Nik Arabajyan | (818) 835-8989 | niko@gentlerideambulance.com

Attached are the required documents for your review. Please contact us if additional information is needed.

The following are documents submitted with this application package:

1. Application For Vehicle Permit Forms & DMV Registrations (Ambulance, include CHP certificate).
2. Application Fees,
3. Financial Documents,
4. Business Name and Business Information,
5. Business Tax Registration Certificate, and
6. Resume of the Operations Manager.

Sincerely,
Maria Gavaljyan
Owner, Gentle Ride Inc, dba Gentle Ride Ambulance

ATTACHMENT 1



California Secretary of State
Electronic Filing



General Stock Corporation - Articles of Incorporation

Entity Name: GENTLE RIDE INC
Entity (File) Number: C4603388
File Date: 06/16/2020
Entity Type: General Stock Corporation
Jurisdiction: California

RECEIVED MAR 19 2026

Detailed Filing Information

- 1. Corporate Name: GENTLE RIDE INC
- 2. Business Addresses:
 - a. Initial Street Address of Corporation: 1365 ALAMEDA AVE
GLENDAL, California, 91201
United States of America
 - b. Initial Mailing Address of Corporation: 1365 ALAMEDA AVE
GLENDAL, California, 91201
United States of America
- 3. Agent for Service of Process:
 - Individual Agent: MARIA GAVALJAN
1365 ALAMEDA AVE
GLENDAL, California, 91201
United States of America
- 4. Shares: 1000
- 5. Purpose Statement: The purpose of the corporation is to engage in any lawful act or activity for which a corporation may be organized under the General Corporation Law of California other than the banking business, the trust company business or the practice of a profession permitted to be incorporated by the California Corporations Code.

The incorporator affirms the information contained herein is true and correct.

Incorporator: VAROS BABAKHANIANS, CPA



BA20260875987



STATE OF CALIFORNIA
Office of the Secretary of State
STATEMENT OF INFORMATION
CORPORATION

California Secretary of State
 1500 11th Street
 Sacramento, California 95814
 (916) 657-5448

RECEIVED APR 21 2026

For Office Use Only
-FILED-
File No.: BA20260875987
Date Filed: 4/21/2026

B4614-7969 04/21/2026 12:18 PM Received by California Secretary of State

Entity Details			
Corporation Name	GENTLE RIDE INC		
Entity No.	4603388		
Formed In	CALIFORNIA		
Street Address of Principal Office of Corporation			
Principal Address	657 S SECOND AVE COVINA, CA 91723		
Mailing Address of Corporation			
Mailing Address	657 S SECOND AVE COVINA, CA 91723		
Attention			
Street Address of California Office of Corporation			
Street Address of California Office	657 S SECOND AVE COVINA, CA 91723		
Officers			
Officer Name	Officer Address	Position(s)	
MARIA GAVALJYAN	518 IVY STREET GLENDALE, CA 91204	Chief Executive Officer, Chief Financial Officer, Secretary	
Additional Officers			
Officer Name	Officer Address	Position	Stated Position
None Entered			
Directors			
Director Name		Director Address	
+ MARIA GAVALJYAN		518 IVY STREET GLENDALE, CA 91204	
The number of vacancies on Board of Directors is: 0			
Agent for Service of Process			
Agent Name		MARIA GAVALJYAN	
Agent Address		657 S SECOND AVE COVINA, CA 91723	
Type of Business			
Type of Business		MEDICAL TRANSPORTATION	
Email Notifications			
Opt-in Email Notifications		Yes, I opt-in to receive entity notifications via email.	
Labor Judgment			
No Officer or Director of this Corporation has an outstanding final judgment issued by the Division of Labor Standards Enforcement or a court of law, for which no appeal therefrom is pending, for the violation of any wage order or provision of the Labor Code.			

ATTACHMENT 3

Electronic Signature

By signing, I affirm that the information herein is true and correct and that I am authorized by California law to sign.

MARIA GAVALJYAN

Signature

04/21/2026

Date

YOUR RETURN MAILING ADDRESS

NAME: NASH LEGAL DOCUMENT PROCESSING INC
ADDRESS: 315 ARDEN SUITE 28
CITY: GLENDALE STATE: CA ZIP CODE: 91203

2024 020222
FILED EXPIRES
Jan 29 2024 Jan 29 2029
Dean C. Logan, Registrar - Riverside County Clerk
Electronically signed by VICTOR ZARALA

DEAN C. LOGAN, REGISTRAR-RECORDER/COUNTY CLERK

FICTITIOUS BUSINESS NAME STATEMENT

RECEIVED MAR 19 2026

The following person(s) is (are) doing business as:

1. GENTLE RIDE AMBULANCE

GENTLE RIDE

657 S SECOND AVE

COVINA

CA

91723

City

State

Articles of Incorporation or Organization Number (if applicable): AI #0N 4603388

REGISTERED OWNER(S):

1. GENTLE RIDE INC

Full Name/Corp/LLC (if Corp/LLC must be registered in CA)

Full Name/Corp/LLC

657 S SECOND AVE

Business Mailing Address (if Corp. or LLC enter the physical address of the Corp/LLC)

Business Mailing Address (if Corp. or LLC enter the physical address of the Corp/LLC)

COVINA

91723

CALIFORNIA

Business Mailing City

Business Mailing State

Business Mailing Zip

Business Mailing City

Business Mailing State

Business Mailing Zip

If Corporation or LLC - Print State of Incorporation/Organization

If Corporation or LLC - Print State of Incorporation/Organization

IF MORE THAN TWO REGISTRANTS ATTACH ADDITIONAL SHEET SHOWING OWNER INFORMATION

THIS BUSINESS IS CONDUCTED BY: (Check one)

- an Individual
- a General Partnership
- a Limited Partnership
- a Limited Liability Company
- an Unincorporated Association other than a Partnership
- a Corporation
- a Trust
- Copartners
- a Married Couple
- Joint Venture
- State or Local Registered Domestic Partners
- a Limited Liability Partnership

The date registrant commenced to transact business under the fictitious business name or names listed above on: N/A
(Insert N/A above if you haven't started to transact business)

I declare that all information in this statement is true and correct.

(A registrant who declares as true any material matter pursuant to Section 17913 of the Business and Professions Code that the registrant knows to be false is guilty of a misdemeanor punishable by a fine not to exceed one thousand dollars (\$1,000)).

REGISTRANT/CORP/LLC NAME (PRINT) GENTLE RIDE INC TITLE CEO

REGISTRANT SIGNATURE *Maria Gavaljyan* IF CORP OR LLC, PRINT NAME MARIA GAVALJYAN

If corporation, also print corporate title of officer. If LLC, also print title of officer or manager.
This statement was filed with the County Clerk of LOS ANGELES on the date indicated by the filed stamp in the upper right corner.

NOTICE - IN ACCORDANCE WITH SUBDIVISION (a) OF SECTION 17920, A FICTITIOUS NAME STATEMENT GENERALLY EXPIRES AT THE END OF FIVE YEARS FROM THE DATE ON WHICH IT WAS FILED IN THE OFFICE OF THE COUNTY CLERK, EXCEPT, AS PROVIDED IN SUBDIVISION (b) OF SECTION 17920, WHERE IT EXPIRES 40 DAYS AFTER ANY CHANGE IN THE FACTS SET FORTH IN THE STATEMENT PURSUANT TO SECTION 17913 OTHER THAN A CHANGE IN THE RESIDENCE ADDRESS OF A REGISTERED OWNER. A NEW FICTITIOUS BUSINESS NAME STATEMENT MUST BE FILED BEFORE THE EXPIRATION. EFFECTIVE JANUARY 1, 2014, THE FICTITIOUS BUSINESS NAME STATEMENT MUST BE ACCOMPANIED BY THE AFFIDAVIT OF IDENTITY FORM.

THE FILING OF THIS STATEMENT DOES NOT OF ITSELF AUTHORIZE THE USE IN THIS STATE OF A FICTITIOUS BUSINESS NAME IN VIOLATION OF THE RIGHTS OF ANOTHER UNDER FEDERAL, STATE, OR COMMON LAW (SEE SECTION 14411 ET SEQ., BUSINESS AND PROFESSIONS CODE)

I HEREBY CERTIFY THAT THIS COPY IS A CORRECT COPY OF THE ORIGINAL STATEMENT ON FILE IN MY OFFICE.

BY: *Dean C. Logan*, Deputy

F.O. BOX 1208, NORWALK, CA 90651-1208 DEAN C. LOGAN, LOS ANGELES COUNTY CLERK

ATTACHMENT 4

**GUIDELINES FOR ESTABLISHING PUBLIC CONVENIENCE AND
NECESSITY FOR PRIVATE AMBULANCE VEHICLE PERMITS
APPROVED BY THE BOARD ON AUGUST 11, 2005**

The applicant for Private Ambulance Vehicle Permits shall have the burden of proof to establish by clear and convincing evidence that public convenience and necessity requires the operation of additional private ambulances. In addition to the information required by Section 71.13 of the Los Angeles Municipal Code, such evidence should include, but not be limited to, the following:

1. Applicants Who Presently Hold Unrestricted Private Ambulance Vehicle Permits

- a. **Background Check** - The applicant must submit to a Department of Justice Criminal Background Check for all majority owners, management officials and supervisors at the time of application. Any majority owners, management officials and supervisors with criminal history listed in Board Order No. 600 shall be disqualified.

For all permitted companies, should any change in owners, management officials, or supervisors occur, they must be fingerprinted by the Department within 30 days of the change or the Department shall revoke the company's permits. If a company does not replace a majority owner, management official or supervisor when the Department of Justice reports any criminal history in violation of the above Board Orders, the Department shall revoke the company's permits.

Revised BOTC October 6, 2005

- b. **Financial Capability**- The applicant must provide proof of financial ability to acquire, equip and place the requested vehicles into service within 120 days:

The applicant must submit proof of ownership of the vehicle(s) (DMV registration) to be permitted, or submit evidence of \$20,000 in liquid assets (bank statement) for each vehicle, with a tentative lease agreement, purchase agreement or vehicle conversion order which shows the delivery date for each vehicle.

- c. A statement explaining the reason for requesting additional permits.
- d. A description of how the public will benefit from the additional vehicles.
- e. A description of the impact of the proposed service on existing transportation providers.

2. Applicants with No Unrestricted Private Ambulance Vehicle Permits

- a. Experience – The applicant must be able to submit proof that they or their full-time manager have at least one (1) year of experience operating a private ambulance transportation service in California.
- b. Background Check - The applicant must submit to a Department of Justice Criminal Background Check for all majority owners, management officials and supervisors at the time of application. Any majority owners, management officials and supervisors with criminal history listed in Board Order No. 600 shall be disqualified.

For all permitted companies, should any change in owners, management officials, or supervisors occur, they must be fingerprinted by the Department within 30 days of the change or the Department shall revoke the company's permits. If a company does not replace a majority owner, management official or supervisor when the Department of Justice reports any criminal history in violation of the above Board Orders, the Department shall revoke the company's permits.

Revised BOTC October 6, 2005

- c. Financial Capability - The applicant must provide proof of financial ability to acquire, equip and place the requested vehicles into service within 120 days:

The applicant must have a current balance sheet (bank statement) showing evidence of at least \$60,000 in liquid assets; and,

The applicant must submit proof of ownership of the vehicle(s) (DMV registration) to be permitted, or submit evidence of an additional \$20,000 in liquid assets (bank statement) for each vehicle with a tentative lease agreement, purchase agreement or vehicle conversion order which shows the delivery date for each vehicle.

- d. A statement explaining the reason for requesting permits.
- e. A description of how the public will benefit from the proposed service.
- f. A description of the impact of the proposed service on existing transportation providers.
- g. A business plan including current and pro forma profit and loss statements, depreciation schedule and current balance sheet. The depreciation schedule should include a list of vehicles currently owned as well as a list of vehicles to be permitted. Data should be submitted showing the estimated average cost of operating one trip and the number of trips per day a vehicle must run to be profitable; the costs per trip should be itemized. Break-even type formulas should be used to show the economic feasibility of the proposed operation.

3. **EXCEPTION – Private Ambulance Vehicle Permits to Service Government Contracts**

Applicants that submit a signed contract with a public agency or an agency authorized to make such contracts for the expenditure of public funds for private ambulance transportation need not submit the above data. However, vehicles authorized for such service shall be granted only restricted permits, can serve only the clients of the agency under the terms of the contract, and shall be permitted only for the duration of the contract. No charges shall be paid to the grantee for this service other than that paid by the public agency.