


BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: February 12, 2026 P7X

To: Board of Transportation Commissioners

From: Laura Rubio-Cornejo, General Manager 
Department of Transportation

Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF EPIC SOLUTIONS AND LOGISTICS LLC
DBA VITAL-LINK TRANSPORTATION FOR ONE UNRESTRICTED NON-AMBULATORY
PASSENGER VEHICLE PERMIT**

RECOMMENDATIONS

That the Board:

- a. **Find** that Epic Solutions and Logistics LLC dba Vital-Link Transportation, based upon evidence of patients in need of transportation and overall public convenience and necessity, requires the operation of one unrestricted non-ambulatory passenger vehicle.
- b. **Grant** one unrestricted non-ambulatory passenger vehicle permit to Epic Solutions and Logistics LLC dba Vital-Link Transportation contingent upon:
 1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
 2. The drivers and attendants obtaining the required permits;
 3. The applicant obtaining commercial or exempt registration for the vehicles;
 4. The vehicles passing Department inspection;
 5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
 6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 608 (Ordinance No. 187587) and successor regulations; and
 7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

INITIATED BY

On January 20, 2026, the Department received an application from Erik Latimore, Owner of Epic Solutions and Logistics LLC dba Vital-Link Transportation, 2335 W 208th Street, Suite Z6, Torrance, California 90501, requesting for one unrestricted non-ambulatory passenger vehicle permit for wheelchair van services (Attachment 1). On January 22, 2026, the background check documents were cleared to proceed with the application process.

DISCUSSION

Epic Solutions and Logistics LLC dba Vital-Link Transportation is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of Epic Solutions and Logistics LLC's business is as follows: on January 31, 2022, the Articles of Organization of a Limited Liability Company were filed with the California Secretary of State establishing Epic Solutions and Logistics LLC (Attachment 2). On January 13, 2026, the Statement of Information (Limited Liability Company) was filed with the California Secretary of State naming Erik Latimore as the Chief Executive Officer and Manager (Attachment 3). On January 13, 2026, Epic Solutions and Logistics LLC filed a Fictitious Business Name Statement with the Los Angeles County Clerk to do business as Vital-Link Transportation (Attachment 4). Erik Latimore is the sole owner of the company.

Public Convenience and Necessity

The application of Epic Solutions and Logistics LLC dba Vital-Link Transportation was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permit (Attachment 5).

- a. Experience – The applicant submitted the resume of Mr. Erik Latimore. The applicant states that he was the Owner and Chief Executive Officer of Epic Solutions and Logistics LLC dba Vital-Link Transportation from January 2023 to present. His resume states that he manages all operations including compliance, dispatch systems, onboarding and training the drivers.
- b. Background Check – The background check was conducted on the owner and operation manager of Epic Solutions and Logistics LLC dba Vital-Link Transportation and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for one unrestricted non-ambulatory passenger vehicle permit.
- d. Hours of Operation – The regular hours of operation for transportation service are Monday through Saturday from 7 a.m. to 7 p.m., and closed on Sunday.

There is no documented evidence of illegal operation by Epic Solutions and Logistics LLC dba Vital-Link Transportation in the City of Los Angeles in the past 12 months.

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Attachments