

BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: November 13, 2025 P7X

To: Board of Transportation Commissioners

From: Laura Rubio-Cornejo, General Manager 

Subject: **RECOMMEND APPROVAL OF THE REASSIGNMENT OF TWO UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS FROM MEDQUEST MEDICAL TRANSPORT, INC. TO THE NEW OWNERS OF MEDQUEST MEDICAL TRANSPORT, INC. DUE TO A SALE OF ALL ASSETS AND APPROVAL OF ONE ADDITIONAL UNRESTRICITED NON-AMBULATORY PASSENGER VEHICLE PERMIT**

RECOMMENDATIONS

That the Board:

- a. **Find** that MedQuest Medical Transport, Inc. due to the sale of all assets of MedQuest Medical Transport, Inc., and based upon evidence of patients in need of transportation, public convenience and necessity, requires the operation of two unrestricted non-ambulatory passenger vehicles and one additional unrestricted non-ambulatory passenger vehicle under new ownership.
- b. **Reassign** two unrestricted non-ambulatory passenger vehicle permits due to a sale of all assets of MedQuest Medical Transport, Inc. to the new owners of MedQuest Medical Transport, Inc. and **grant one additional** unrestricted non-ambulatory passenger vehicle permit contingent upon:
 1. The applicant filing with the Department in such form as the Department requires and, thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
 2. The drivers and attendants obtaining the required permits;
 3. The applicant obtaining commercial or exempt registration for the vehicles;
 4. The vehicles passing Department inspection;
 5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
 6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 608 (Ordinance No. 187587) and successor regulations; and
 7. The vehicles must be placed into service within 120 days after the Board of

Transportation Commissioners (Board) approval or such authority shall become invalid. Upon written request and for good cause, the Department, in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

- c. **Revoke** two unrestricted non-ambulatory passenger vehicle permits previously granted to MedQuest Medical Transport, Inc.'s previous owners.

BACKGROUND

On September 30, 2025, the Department received an application for the reassignment of two unrestricted non-ambulatory passenger vehicle permits and one additional non-ambulatory passenger vehicle permit as gurney van services from Helen Hambardzumyan, Chief Executive Officer of MedQuest Medical Transport, Inc. located at 155 North Lake Avenue, Suite 800, Pasadena, California 91101 (Attachment 1). On October 30, 2025, the company submitted the last document needed to complete the application.

DISCUSSION

MedQuest Medical Transport, Inc. is currently authorized by the Board to operate two unrestricted non-ambulatory passenger vehicles for hire in the City of Los Angeles. The Board granted MedQuest Medical Transport, Inc. one vehicle permit on August 10, 2023. The Department granted another permit on June 5, 2024.

According to the Application Procedure for Vehicle Permits, when a company with vehicle permits undergoes an ownership change, the company must notify the Department and the Board must formally approve the change. Helen Hambardzumyan and Margueritte Torossian purchased all of the assets from MedQuest Medical Transport, Inc. The applicant submitted a Business Purchase Agreement dated March 5, 2025 between Helen Hambardzumyan and Margueritte Torossian, Purchasers, and Ivan Grigorian and Gino Mekerdichian, Sellers.

The history of MedQuest Medical Transport, Inc.'s business is as follows: On October 2, 2022, the Articles of Incorporation of a General Stock Corporation were filed with the California Secretary of State establishing LA Medical Transport, Inc. On November 10, 2022, a Certificate of Amendment was filed to amend the name to MedQuest Medical Transport, Inc. (Attachment 2). On March 17, 2025, the Statement of Information was filed with the California Secretary of State naming Helen Hambardzumyan as Chief Executive Officer and Margueritte Torossian as the Chief Financial Officer and Secretary (Attachment 3). Helen Hambardzumyan and Margueritte Torossian are the owners of MedQuest Medical Transport, Inc., each owning 500 shares.

Public Convenience and Necessity

The application of MedQuest Medical Transport, Inc. was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005 for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 4).

- a. Experience – The applicant submitted the resume of Operations Manager Edgar Saakian, who has been the Transportation Manager for MedQuest Medical Transport, Inc. from September 2024 to present; previously, Mr. Saakian was the Transportation Manager at CareTech Transportation from April 2018 to August 2024. Mr. Saakian’s resume states that he is responsible for managing schedules, compliance, safety training and dispatching.
- b. Background Check – The background checks were conducted on the owners and the general manager of MedQuest Medical Transport, Inc. and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted financial documentation showing that the company has sufficient liquid assets to support the request for three non-ambulatory passenger vehicle permits.
- d. Hours of Operation – The regular hours of operation for transportation services are 24 hours a day, seven days a week.

There is no documented evidence of illegal operation by MedQuest Medical Transport, Inc. in the City of Los Angeles in the past 12 months.

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Attachments