

**BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION**

Date: August 14, 2025 P7X

To: Board of Transportation Commissioners

From: Laura Rubio-Cornejo, General Manager 

Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF GRAND CARE MEDICAL
TRANSPORTATION INC FOR ONE UNRESTRICTED NON-AMBULATORY PASSENGER
VEHICLE PERMIT**

RECOMMENDATIONS

That your Board:

- a. **Find** that Grand Care Medical Transportation Inc based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of one unrestricted non-ambulatory passenger vehicle.
- b. **Grant** one unrestricted non-ambulatory passenger vehicle permit to Grand Care Medical Transportation Inc contingent upon:
 1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
 2. The drivers and attendants obtaining the required permit;
 3. The applicant obtaining commercial or exempt registration for the vehicle;
 4. The vehicle passing Department inspection;
 5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicle;
 6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 608 (Ordinance No. 187587) and successor regulations; and
 7. The vehicle must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

INITIATED BY

On November 25, 2024, the Department received an application from Gagik Ignatenko, owner of Grand Care Medical Transportation Inc, 3795 La Crescenta Avenue, Suite 203, Glendale, CA 91208, requesting one unrestricted non-ambulatory passenger vehicle permit for gurney service (Attachment 1). On July 15, 2025, the Department received the documents needed to complete the application.

DISCUSSION

Grand Care Medical Transportation Inc is not currently authorized by the Board to operate any vehicle for hire in the City of Los Angeles.

The history of Grand Care Medical Transportation Inc's business is as follows: On July 28, 2020, the Articles of Incorporation for a General Stock Corporation were filed with the California Secretary of State establishing Grand Care Medical Transportation Inc (Attachment 2). On January 4, 2024, the Statement of Information was filed with the California Secretary of State naming Gagik Ignatenko as the Chief Executive Officer, Chief Financial Officer and Secretary. On April 15, 2025, an updated Statement of Information was filed with the California Secretary of State (Attachment 3). Gagik Ignatenko is the sole shareholder of the company.

Public Convenience and Necessity

The Department evaluated the application of Grand Care Medical Transportation Inc against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permit (Attachment 4).

- a. Experience – The applicant submitted the resume of Mr. Gagik Ignatenko. The applicant states that he has been the owner and Fleet Manager of Grand Care Medical Transportation Inc since July 2020. His duties include managing the fleet and operations, dispatch, communications, customer service, compliance and training. Previously, he was the transportation dispatcher and manager at PMT where he coordinated transportation logistics, service requests, compliance, communications and customer feedback.
- b. Background Check – The Department conducted a background check on the owner and operation manager of Grand Care Medical Transportation Inc and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for one non-ambulatory passenger vehicle permit.
- d. Hours of Operation – The regular hours of operation for transportation service are Monday through Sunday, from 5 AM to 6 PM.

There is no documented evidence of illegal operation by Grand Care Medical Transportation Inc in the City of Los Angeles in the past 12 months.