


BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: February 13, 2025 P7X

To: Board of Transportation Commissioners

From: Laura Rubio-Cornejo, General Manager 

Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF PACIFIC ELITE CARE SERVICES LLC FOR TWO UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS**

RECOMMENDATIONS

That the Board:

- a. **Find** that Pacific Elite Care Services LLC based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of two unrestricted non-ambulatory passenger vehicles.
- b. **Grant** two unrestricted non-ambulatory passenger vehicle permits to Pacific Elite Care Services LLC contingent upon:
 1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
 2. The drivers and attendants obtaining the required permits;
 3. The applicant obtaining commercial or exempt registration for the vehicles;
 4. The vehicles passing Department inspection;
 5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
 6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 608 (Ordinance No. 187587) and successor regulations; and
 7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

INITIATED BY

On April 15, 2024, the Department received an application from Alvin Hernandez, Chief Executive Officer of Pacific Elite Care Services LLC, 22801 Ventura Boulevard, Unit 115-L, Woodland Hills, California 91364, requesting two unrestricted non-ambulatory passenger vehicle permits for gurney van service (Attachment 1). On January 22, 2025, the Department received the documents needed to complete the application.

DISCUSSION

Pacific Elite Care Services LLC is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of Pacific Elite Care Services LLC's business is as follows: On October 19, 2022, the Articles of Organization CA Limited Liability Company were filed with the California Secretary of State establishing Pacific Elite Care Services LLC (Attachment 2). On November 10, 2022, the Statement of Information was filed with the California Secretary of State naming Alvin Hernandez as Chief Executive and Member, and Joe-Camille Espino as Manager and Member (Attachment 3). Alvin Hernandez and Joe-Camille Espino are the two sole members of the company.

Public Convenience and Necessity

The application of Pacific Elite Care Services LLC was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 4).

- a. Experience – The applicant submitted the resumes of Joe-Camille Espino and Alvin Hernandez. Alvin Hernandez's resume states that previously he was the Operating Manager of American Regal Trans Inc from 2021 to 2024. In those capacities, Alvin Hernandez had experiences in hiring and managing staff, scheduling and training, routing, dispatching. He also had experiences with payroll, quality control, and customer service. Joe-Camille Espino's resume states that he has been the Manager of Pacific Elite Care Services LLC since 2023 with experiences in hiring and training staff, billing, scheduling, billing and other customer-facing functions, and filing incident reports.
- b. Background Check – The background checks were conducted on the owners and operations manager of Pacific Elite Care Services LLC and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for two non-ambulatory passenger vehicle permits.
- d. Hours of Operation – The regular hours of operation for transportation service are Monday through Sunday, from 8 a.m. to 5 p.m.

There is no documented evidence of illegal operation by Pacific Elite Care Services LLC in the City of Los Angeles in the past 12 months.