


BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: September 12, 2024 P7X

To: Board of Transportation Commissioners

From: Laura Rubio-Cornejo, General Manager 

Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF HEART AMBULANCE CORPORATION DBA HEART AMBULANCE FOR THREE UNRESTRICTED PRIVATE AMBULANCE VEHICLE PERMITS**

RECOMMENDATIONS

That the Board:

- a. **Find** that Heart Ambulance Corporation dba Heart Ambulance based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted private ambulance vehicles.
- b. **Grant** three unrestricted private ambulance vehicle permits to Heart Ambulance Corporation dba Heart Ambulance contingent upon:
 1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
 2. The drivers and attendants obtaining the required permits;
 3. The applicant obtaining commercial or exempt registration for the vehicle;
 4. The vehicles passing Department inspection;
 5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of private ambulance vehicles;
 6. The applicant charging only those rates for private ambulance service as set forth in Board Order No. 609 and successor regulations; and
 7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

INITIATED BY

On June 1, 2023, the Department received an application from Jacob J. Silva, CEO and Operations Manager of Heart Ambulance Corporation dba Heart Ambulance, 11629 Clark Street, Suite 201, Arcadia, California 91006, requesting three unrestricted private ambulance vehicle permits (Attachment 1). On August 12, 2024, the Department received the last document needed to complete the application.

DISCUSSION

Heart Ambulance Corporation dba Heart Ambulance is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of Heart Ambulance Corporation dba Heart Ambulance's business is as follows: On December 21, 2020, the Articles of Organization of a Corporation were filed with the California Secretary of State establishing Heart Transportation Company (Attachment 2). On April 29, 2021, a Certificate Amendment of Articles of Incorporation was filed changing the name to Heart Ambulance Corporation (Attachment 3). On January 7, 2022, the Statement of Information (Corporation) was filed with the California Secretary of State naming Jacob J. Silva the Chief Executive Officer, Secretary, and Chief Financial Officer (Attachment 4). On November 12, 2021, the company filed a Fictitious Business Name Statement with the Los Angeles County Clerk to do business as Heart Ambulance (Attachment 5). Jacob J. Silva is the sole shareholder of the company.

Public Convenience and Necessity

The application of Heart Ambulance Corporation dba Heart Ambulance was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted private ambulance vehicle permits (Attachment 6).

- a. Experience – The applicant submitted the resume of the Operations Manager Jacob Silva. The applicant states that he has been the CEO of Heart Transportation from June 2018 to present. Mr. Silva was the Vice President of Operations for Medtrans, Inc. from March 2017 to May 2020, where he oversaw all departments, including finance, systems and processes, contracts, compliance, and client services. Mr. Silva was the General Manager at Southern California Ambulance from December 2012 to February 2017 in a similar capacity.
- b. Background Check – The background check was conducted on the owner and operation manager of Heart Ambulance Corporation dba Heart Ambulance and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for three non-ambulatory passenger vehicle permits.
- d. Hours of Operation – The regular hours of operation for transportation service are 24 hours, seven days a week.

There is no documented evidence of illegal operation by Heart Ambulance Corporation dba Heart Ambulance in the City of Los Angeles in the past 12 months.

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Attachments

