


BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: September 12, 2024 P7X
To: Board of Transportation Commissioners
From: Laura Rubio-Cornejo, General Manager 
Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF GOGO MEDICAL TRANSPORT INC. DBA GOGO MEDICAL TRANSPORT FOR THREE UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS**

RECOMMENDATIONS

That your Board:

- a. **Find** that GOGO Medical Transport Inc. dba GOGO Medical Transport based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted non-ambulatory passenger vehicles.
- b. **Grant** three unrestricted non-ambulatory passenger vehicle permits to GOGO Medical Transport Inc. dba GOGO Medical Transport contingent upon:
 1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
 2. The drivers and attendants obtaining the required permits;
 3. The applicant obtaining commercial or exempt registration for the vehicles;
 4. The vehicles passing Department inspection;
 5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
 6. The applicant charging only those rates for non-ambulatory passenger vehicles as set forth in Board Order No. 608 (Ordinance No. 187587) and successor regulations; and
 7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

INITIATED BY

On December 22, 2023, the Department received an application from Palak Chopra, Vice President of Operations of GOGO Medical Transport Inc. dba GOGO Medical Transport, 8628 Utica Avenue, Suite 300, Rancho Cucamonga, California 91730, requesting three non-ambulatory passenger vehicle permits for gurney van services. On August 6, 2024, the background check documents were cleared to proceed with the application process. On August 28, 2024, the Department received the last document needed to complete the application (Attachment 1).

DISCUSSION

GOGO Medical Transport Inc. dba GOGO Medical Transport is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of GOGO Medical Transport Inc. dba GOGO Medical Transport's business is as follows: On January 10, 2019, the Articles of Organization of a General Corporation were filed with the California Secretary of State establishing Ability Meditrans Inc. and amended on March 24, 2020 to be GOGO Medical Transport Inc. (Attachment 2). On March 8, 2024, the Statement of Information was filed with the California Secretary of State naming Bhavna R. Chaudhri as the Chief Executive Officer, Chief Financial Officer, and Secretary (Attachment 3). On August 2, 2024, GOGO Medical Transport Inc. filed a Fictitious Business Name Statement with the Los Angeles County Clerk to do business as GOGO Medical Transport (Attachment 4). Bhavna Reena Chaudhri is the sole shareholder of the company.

Public Convenience and Necessity

The application of GOGO Medical Transport Inc. dba GOGO Medical Transport was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 5).

- a. Experience – The applicant submitted the resume of Palak Chopra as the Vice President and Director of Operations for GOGO Medical Transport Inc. dba GOGO Medical Transport since January 2023. His resume states that he was responsible for operations, quality control, dispatch, fleet maintenance, contracts, marketing, and outreach. In his role at Bright Care Home Health Provider and Senior Care Living Solutions LLC, among other positions, Mr. Chopra has also cited experience with compliance.
- b. Background Check – The background checks were conducted on the owner and operation manager of GOGO Medical Transport Inc. dba GOGO Medical Transport and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for three non-ambulatory passenger vehicle permits.
- d. Hours of Operation – The regular hours of operation for transportation service are 24 hours a day, seven days a week.

There is no documented evidence of illegal operation by GOGO Medical Transport Inc. dba GOGO Medical Transport in the City of Los Angeles in the past 12 months.

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Attachments