

BOARD REPORT  
CITY OF LOS ANGELES  
DEPARTMENT OF TRANSPORTATION

Date: September 12, 2024 P7X

To: Board of Transportation Commissioners

From: Laura Rubio-Cornejo, General Manager 

Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF HELPFUL HANDS TRANSPORTATION DBA HELPFUL HANDS TRANSPORTATION FOR ONE UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMIT**

**RECOMMENDATIONS**

That the Board:

- a. **Find** that Helpful hands transportation dba Helpful Hands Transportation based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of one unrestricted non-ambulatory passenger vehicle.
  
- b. **Grant** one unrestricted non-ambulatory passenger vehicle permit to Helpful hands transportation dba Helpful Hands Transportation contingent upon:
  - 1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
  - 2. The drivers and attendants obtaining the required permits;
  - 3. The applicant obtaining commercial or exempt registration for the vehicles;
  - 4. The vehicles passing Department inspection;
  - 5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
  - 6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 608 (Ordinance No. 187587) and successor regulations; and
  - 7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

**INITIATED BY**

On May 24, 2024, the Department received an application from Daniel Kodzhanyan, Owner of Helpful hands transportation dba Helpful Hands Transportation, 10999 Riverside Drive, Unit 105, Studio City, California 91602, requesting for one unrestricted non-ambulatory passenger vehicle permit for gurney van services (Attachment 1). On August 20, 2024, the Department received the last document needed to complete the application. On August 22, 2024, the background check documents were cleared to proceed with the application process.

**DISCUSSION**

Helpful hands transportation dba Helpful Hands Transportation is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of Helpful hands transportation's business is as follows: On January 13, 2024, the Articles of Incorporation of a General Stock Corporation were filed with the California Secretary of State establishing Helpful hands transportation (Attachment 2). On May 1, 2024, the Statement of Information was filed with the California Secretary of State naming Daniel Kodzhanyan as the Chief Executive Office, Diana Dzhangiryan as the Chief Financial Officer, and Zabel Kodzhanyan as the Secretary of the company (Attachment 3). On May 3, 2024, Helpful hands transportation filed a Fictitious Business Name Statement with the Los Angeles County Clerk to do business as Helpful Hands Transportation (Attachment 4). Daniel Kodzhanyan is the sole shareholder of the company.

Public Convenience and Necessity

The application of Helpful hands transportation dba Helpful Hands Transportation was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 5).

- a. Experience – The applicant submitted the resume of Daniel Kodzhanyan, Operations Manager of Cross Country from May 2016 to December 2021. He was also the Operations Manager for Rush Towing from August 2013 to August 2015. His resume states that he was responsible for administering payroll, billing, hiring, training, scheduling, dispatching drivers, and ensuring timely maintenance and repair of the vehicles.
- b. Background Check – The background check was conducted on the owner and operation manager of Helpful hands transportation dba Helpful Hands Transportation and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for one non-ambulatory passenger vehicle permit.
- d. Hours of Operation – The regular hours of operation for transportation service are Monday to Friday from 6:00 AM to 6:00 PM.

There is no documented evidence of illegal operation by Helpful hands transportation dba Helpful Hands Transportation in the City of Los Angeles in the past 12 months.

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Attachments