


BOARD REPORT  
CITY OF LOS ANGELES  
DEPARTMENT OF TRANSPORTATION

Date: August 10, 2023 P7X  
To: Board of Transportation Commissioners  
From: Connie Llanos, Interim General Manager   
Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF RIDE ON TIME, LLC FOR THREE UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS**

**RECOMMENDATIONS**

That your Board:

- a. **Find** that Ride On Time, LLC based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted non-ambulatory passenger vehicles.
- b. **Grant** three unrestricted non-ambulatory passenger vehicle permits to Ride On Time, LLC contingent upon:
  1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
  2. The drivers and attendants obtaining the required permits;
  3. The applicant obtaining commercial or exempt registration for the vehicles;
  4. The vehicles passing Department inspection;
  5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
  6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 608 (Ordinance No. 187587) and successor regulations; and
  7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

**INITIATED BY**

On May 30, 2023, the Department received an application from Babak Robert Moghadam, Owner of Ride On Time, LLC, 15705 Arrow Highway, Suite 2, Irwindale, California 91706, requesting three unrestricted non-ambulatory passenger vehicle permits; of the three, one is for wheelchair van and two are for gurney vans (Attachment 1). On June 12, 2023, the Department received the last document needed to complete the application. On July 6, 2023, the background check documents were cleared to proceed with the application process.

**DISCUSSION**

Ride On Time, LLC is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of Ride On Time, LLC's business is as follows: On October 11, 2007, the Articles of Organization of a Limited Liability Company were filed with the California Secretary of State establishing Ride On Time, LLC (Attachment 2). On February 1, 2022, the Statement of Information (Limited Liability Company) was filed with the California Secretary of State naming the members of the company as Babak Robert Moghadam and Walid Bitar (Attachment 3). Babak Robert Moghadam and Walid Bitar are the shareholders of the company.

Public Convenience and Necessity

The application of Ride On Time, LLC was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 4).

- a. Experience – The applicant submitted the resume of the Operations Manager Walid Bitar. The applicant states that he is the partner and Operation Manager for Ride On Time, LLC from May 2011 to present. His resume states that he is responsible for managing billings, ensuring compliance, training staff, and managing drivers and dispatch operations.
- b. Background Check – The background checks were conducted on the owners and operation manager of Ride On Time, LLC and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for three non-ambulatory passenger vehicle permits.
- d. Hours of Operation – The regular hours of operation for transportation service are 24 hours a day, seven days a week.

There is no documented evidence of illegal operation by Ride On Time, LLC in the City of Los Angeles in the past 12 months.