


## ITEM #7

BOARD REPORT  
CITY OF LOS ANGELES  
DEPARTMENT OF TRANSPORTATION

Date: June 8, 2023 P7X

To: Board of Transportation Commissioners

From: Connie Llanos, Interim General Manager 

Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF GT RIDE LLC FOR THREE UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS**

### RECOMMENDATIONS

That your Board:

- a. **Find** that GT Ride LLC, based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted non-ambulatory passenger vehicles.
- b. **Grant** three unrestricted non-ambulatory passenger vehicle permits to GT Ride LLC contingent upon:
  1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
  2. The drivers and attendants obtaining the required permits;
  3. The applicant obtaining commercial or exempt registration for the vehicles;
  4. The vehicles passing Department inspection;
  5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
  6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 608 (Ordinance No. 187587) and successor regulations; and
  7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the

120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application;

8. **Impose** a one-year probationary period.

#### **INITIATED BY**

On February 21, 2023, the Department received an application from Hranush Tonoyan, President of GT Ride LLC, 4448 Eagle Rock Blvd., Suite I, Los Angeles, California 90041, requesting three unrestricted non-ambulatory passenger vehicle permits to be used for gurney vans (Attachment 1). On April 25, 2023, the applicant submitted additional documents needed to complete the application. On May 24, 2023, the background check documents were cleared to proceed with the application process.

#### **DISCUSSION**

GT Ride LLC is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of GT Ride LLC's business is as follows: On February 26, 2015, the Articles of Organization of a Limited Liability Company were filed with the California Secretary of State establishing GT Ride LLC (Attachment 2). A Statement of Information (Limited Liability Company) was filed with the California Secretary of State on March 13, 2023, naming Hranush Tonoyan as manager of the company (Attachment 3). Hranush Tonoyan is the sole shareholder of GT Ride LLC.

#### Public Convenience and Necessity


The application of GT Ride LLC was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 4).

- a. Experience – The resume of Mr. Gevorg Tonoyan, Operations Manager of GT Ride LLC was submitted. The applicant states that he was the dispatch manager from January 2015 to August 2020, then he worked as the operations manager of GT Ride LLC from August 2020 to present. His resume states that he hired and trained the employees, enforced policies and procedures, and coordinated dispatching and drivers' schedule.
- b. Background Check – The background check were conducted on the owner and general manager of GT Ride LLC, and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted the Department of Motor Vehicle's registration for three non-ambulatory passenger vehicles. The applicant also submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for three non-ambulatory passenger vehicle permits.
- d. Hours of Operation – The regular hours of operation for transportation is Monday through Saturday, from 3 A.M. to 7 P.M.

On May 9, 2019, the Board approved the company to operate three unrestricted non-ambulatory passenger vehicles for wheelchair vans and granted the staff recommendation that based on the previous violations, a one-year probationary period was imposed on the company. It stated that if the company was found in violation of any rule, regulation, law or statute of the City, County or State within the one-year probationary period, it should result in the revocation of all authorities without any further action from the Board. On May 11, 2020, the Department approved the application for three additional unrestricted non-ambulatory passenger vehicle permits for gurney vans operation.

On July 22, 2020, an investigator observed an unpermitted vehicle picking up a passenger, a "Notice to Cease Unlawful Transportation Operations" was sent to the company on July 23, 2020. On July 21, 2021, a driver was found operating without a LADOT permit. At the hearing on August 5, 2021, the company was found guilty, and paid the fine on August 9, 2021. Violations that occurred on August 4, 2021, November 5, 2021, and December 1, 2021, were all violated due to using the unpermitted vehicles. No representative appeared for the hearing on December 14, 2021. On December 15, 2021, a notice of "Failure to Appear" was issued to the company. On January 27, 2022, Board revoked the company from operation for one year due to multiple violations as stipulated in Board report B21-021 (Attachment 5) and not allowed the company to submit any new applications until January 27, 2023. After the one-year revocation period ceased, GT Ride LLC resubmitted a new application for three unrestricted non-ambulatory passenger vehicle permits for gurney vans service. It is staff's recommendation that based on these previous incidents, a one-year probationary period be imposed again on this company should vehicle authorities be granted. If the company is found in violation of any rule, regulation, law or statute of the City, County or State within the probationary period, it shall result in the revocation of all authorities without any further action from the Board.

B23-012.kj  
Attachments

Approved: 6/8/2023  
Board of Transportation Commissioners  
  
Commission Executive Assistant

