Date: July 8, 2021

To: Board of Transportation Commissioners

From: Seleta J. Reynolds, General Manager

Subject: RECOMMEND APPROVAL OF THE APPLICATION OF CHARIOT MEDICAL TRANSPORTATION FOR THREE UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS

RECOMMENDATIONS

That your Board:

a. **Find** that Chariot Medical Transportation, based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted non-ambulatory passenger vehicles.

b. **Grant** three unrestricted non-ambulatory passenger vehicle permits to Chariot Medical Transportation contingent upon:

1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;

2. The drivers and attendants obtaining the required permits;

3. The applicant obtaining commercial or exempt registration for the vehicles;

4. The vehicles passing Department inspection;

5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;

6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 602 (Ordinance No. 182,502) and successor regulations; and

7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners’ (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant
an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

c. **Impose** a one-year probationary period.

**INITIATED BY**

On January 21, 2021, the Department received an application from Gevorg Aleksanyan, CEO of Chariot Medical Transportation, 8817 Reseda Boulevard, Suite C, Northridge, California 91324, requesting three unrestricted non-ambulatory passenger vehicle permits, one to be used for gurney van and the other two to be used for wheelchair vans (Attachment 1). On June 22, 2021, Mr. Aleksanyan submitted additional documents needed to complete the application.

**DISCUSSION**

Chariot Medical Transportation is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of Chariot Medical Transportation’s business is as follows: On February 3, 2014, the Articles of Incorporation of a General Stock Corporation were filed with the California Secretary of State establishing Chariot Medical Transportation (Attachment 2). On January 24, 2019, the Statement of Information (Domestic Stock and Agricultural Cooperative Corporations) was filed with the California Secretary of State naming Gevorg Aleksanyan as Chief Executive Officer, Chief Financial Officer, and Secretary of the company (Attachment 3). Gevorg Aleksanyan is the sole shareholder of the company.

**Public Convenience and Necessity**

The application of Chariot Medical Transportation was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 4).

a. **Experience** – The resume of Chief Executive Director Gevorg Aleksanyan was submitted. The applicant states that he was the Manager of Safety Care from February 2011 to August 2014. His resume also states that he recruited and trained the employees, handled billings and payroll, and managed dispatch operations.

b. **Background Check** – A background check was conducted on the owner and general manager of Chariot Medical Transportation and no disqualifying criminal history was found as listed in Board Order No. 600.

c. **Financial Capability** – The applicant submitted the Department of Motor Vehicle’s registration for three non-ambulatory passenger vehicles. The applicant also submitted financial documents showing that the company demonstrates sufficient liquid assets to support the request for three non-ambulatory passenger vehicle permits.
d. **Reason for Requesting Permits** — The applicant states that the company is servicing Burbank, Pasadena, and San Gabriel, and requesting the permits to expand its services to meet the needs of its patients, and to meet the legal requirements to operate the medical transportation service in the City of Los Angeles (City). They would like to uphold the laws and regulations of the City.

e. **Impact on Existing Transportation Providers** — The applicant states that there will be no impact on the current transportation providers in the Los Angeles area due to the current demand of medical transportation by their existing patients. In addition, there are only three vehicle permits requested, no impact can be accurately assessed.

f. **Description of Public Benefit** — The applicant states that they will provide profound and excellent service to all of their patients in need to improve the livelihood. They will empathize with their patients’ needs and provide the quality service; they will also impact the public with positive attitude and profound care.

g. **Business Plan** — The applicant submitted a business plan that includes the company’s days and hours of operation, dispatching procedures, employee training plans, affirmative action policy, method of monitoring the quality of service, and emergency procedures. The standard office hours are Monday through Saturday, from 3 a.m. to 8 p.m. The hours of operations are 24 hours a day, seven days a week with prior reservations.

Chariot Medical Transportation currently does not have an unrestricted non-ambulatory passenger vehicle permit with the City. On June 21, 2021, Chariot Medical Transportation was found in violation of the City’s rules and regulations that the company allowed an unpermitted driver to operate an unpermitted non-ambulatory passenger vehicle in the City. It is staff’s recommendation that a one-year probationary period be imposed on the company based on this incident, should vehicle authorities be granted. If the company is found in violation of any rules, regulations, laws or statues of the City, County, or State within the probationary period, it shall result in the revocation of all authorities without any further action from the Board.

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Attachments

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Approved: 7/8/2021

Board of Transportation Commissioners

Commission Executive Assistant