ITEM #7

BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: June 10, 2021

To: Board of Transportation Commissioners

From: Seleta J. Reynolds, General Manager

Subject: RECOMMEND APPROVAL OF THE APPLICATION OF CASA MEDICAL TRANSPORTATION LLC. FOR THREE UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS

RECOMMENDATIONS

That your Board:

a. **Find** that Casa Medical Transportation LLC., based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted non-ambulatory passenger vehicles.

b. **Grant** three unrestricted non-ambulatory passenger vehicle permits to Casa Medical Transportation LLC., contingent upon:

1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;

2. The drivers and attendants obtaining the required permits;

3. The applicant obtaining commercial or exempt registration for the vehicles;

4. The vehicles passing Department inspection;

5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;

6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 602 (Ordinance No. 182,502) and successor regulations; and

7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners’ (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any
request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

INITIATED BY

On February 9, 2021, the Department received an application from Ashkhen Sargsyan, Chief Executive Officer of Casa Medical Transportation LLC., 14635 ½ Titus Street, Unit C, Panorama City, California 91402, requesting three unrestricted non-ambulatory passenger vehicle permits to be used for gurney vans (Attachment 1). On May 24, 2021, the company submitted revised documents needed to complete the application.

DISCUSSION

Casa Medical Transportation LLC. is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of Casa Medical Transportation LLC.’s business is as follows: On July 28, 2017, the Articles of Organization (Limited Liability Company) were filed with the California Secretary of State establishing Casa Medical Transportation LLC. (Attachment 2). On January 18, 2019, the Statement of Information (Limited Liability Company) was filed with the California Secretary of State naming Ashkhen Sargsyan as the Chief Executive Officer, and Sergey Palanjyan as Manager of the company (Attachment 3). Ashkhen Sargsyan and Sergey Palanjyan are the shareholders of Casa Medical Transportation LLC.

Public Convenience and Necessity

The application of Casa Medical Transportation LLC. was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 4).

a. Experience – The resume of Ashkhen Sargsyan, CEO of Casa Medical Transportation LLC. was submitted. The applicant states that he is the President/CEO for Casa Medical Transportation LLC. from July 2017 to present. His resume states that he recruits and supervises employees. He also manages payroll, billings, insurances, and dispatch operations.

b. Background Check – A background check was conducted on the owners and general manager of Casa Medical Transportation LLC., and no disqualifying criminal history was found as listed in Board Order No. 600.

c. Financial Capability – The applicant submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for three non-ambulatory passenger vehicle permits.

d. Reason for Requesting Permits – The applicant states that the company is requesting the permits to expand its services, to meet the needs of its patients, and to meet the legal requirements to operate the medical transportation service in the City of Los Angeles. They would like to uphold the laws and regulations of the City.
e. **Impact on Existing Transportation Providers** – The applicant states that there will be no impact on the current transportation providers in the Los Angeles area due to the current demand of medical transportation by their existing patients. In addition, there are only three vehicle permits requested, no impact can be accurately assessed.

f. **Description of Public Benefit** – The applicant states that they will provide profound and excellent service to all of their patients in need to improve the livelihood. They will empathize with their patients and provide the quality service. They will also impact the public with positive attitude and profound care.

g. **Business Plan** – The applicant submitted a business plan that includes the company’s days and hours of operation, dispatching procedures, employee training plans, affirmative action policy, method of monitoring the quality of service, and emergency procedures. The office hours are from 8:00 a.m. to 6:00 p.m., Monday through Saturday. The hours of operation for the transportation service are 24 hours a day, seven days a week.

There is no documented evidence of illegal operation by Casa Medical Transportation LLC. in the City of Los Angeles in the past 12 months.

B21-007.kj
Attachments

Approved: 6/10/2021

Board of Transportation Commissioners

Commission/Executive Assistant