BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: April 8, 2021

To: Board of Transportation Commissioners

From: Seleta J. Reynolds, General Manager

Subject: RECOMMEND APPROVAL OF THE APPLICATION OF DELTA MEDICAL TRANSPORTATION DBA DELTA MEDICAL TRANSPORTATION FOR TWO UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS

RECOMMENDATIONS

That your Board:

a. **Find** that Delta Medical Transportation dba Delta Medical Transportation based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of two unrestricted non-ambulatory passenger vehicles.

b. **Grant** two unrestricted non-ambulatory passenger vehicle permits to Delta Medical Transportation dba Delta Medical Transportation contingent upon:

1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;

2. The drivers and attendants obtaining the required permits;

3. The applicant obtaining commercial or exempt registration for the vehicles;

4. The vehicles passing Department inspection;

5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;

6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 602 (Ordinance No. 182,502) and successor regulations; and

7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners’ (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any
request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

INITIATED BY

On October 22, 2020, the Department received an application from Davit Mkhitaryan, CEO of Delta Medical Transportation dba Delta Medical Transportation, 6470 Foothill Boulevard, Unit B, Tujunga, California 91042, requesting two unrestricted non-ambulatory passenger vehicle permits to be used for gurney van services (Attachment 1). On January 27, 2021, Mr. Mkhitaryan submitted the final documents needed to complete the application.

DISCUSSION

Delta Medical Transportation is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of Delta Medical Transportation’s business is as follows: On March 14, 2017, the Articles of Incorporation of a General Stock Corporation were filed with the California Secretary of State establishing Delta Medical Transportation (Attachment 2). On February 24, 2020, the Statement of Information (California Stock, Agricultural Cooperative and Foreign Corporations) was filed with the California Secretary of State, naming Davit Mkhitaryan as Chief Executive Officer, Chief Financial Officer, and Secretary of the company (Attachment 3). On June 8, 2018, Delta Medical Transportation filed a Fictitious Business Name Statement with the Los Angeles County Clerk to do business as Delta Medical Transportation (Attachment 4). Davit Mkhitaryan is the sole shareholder of the company.

Public Convenience and Necessity

The application of Delta Medical Transportation was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 5).

a. Experience – The resume of Davit Mkhitaryan, Owner and General Manager of Delta Medical Transportation was submitted. The applicant states that he was the general manager of the company since January 2017. His resume states that he supervised and trained the employees, managed payroll and new customer accounts, and routed calls to medical emergency services and third parties. He also enforced standards and emergency protocols.

b. Background Check – A background check was conducted on the owner and general manager of Delta Medical Transportation and no disqualifying criminal history was found as listed in Board Order No. 600.

c. Financial Capability – The applicant submitted the Department of Motor Vehicle’s registration for two non-ambulatory passenger vehicles. The applicant also submitted financial documents showing that the company demonstrates sufficient liquid assets to support the request for two non-ambulatory passenger vehicle permits.
d. **Reason for Requesting Permits** – The applicant states that they are currently located in Tujunga and they are servicing Burbank, Pasadena, and San Gabriel Valley. They are requesting for two unrestricted non-ambulatory passenger vehicle gurney van permits, because they would like to legally expand into the City of Los Angeles area. As a medical transportation provider, they would like to uphold the laws and regulations of the City.

e. **Impact on Existing Transportation Providers** – The applicant states that they will not have any impacts on the current transportation providers in the Los Angeles area due to the recent demand of medical transportation from their existing customers. In addition, no impact can be accurately assessed as they are only requesting for two vehicle permits.

f. **Description of Public Benefit** – The applicant states that they empathize with all of their patients, and they aim to provide excellent service to their patients’ need in order to improve their livelihood on their daily route to the medical appointments. They will also impact the public with positive attitude and profound care.

g. **Business Plan** – The applicant submitted a business plan that includes the company’s days and hours of operation, dispatching procedures, employee training plans, affirmative action policy, method of monitoring the quality of service, and emergency procedures. The office hours are from 10:00 a.m. to 6:00 p.m., Monday through Friday, Saturdays base on call value. The hours of operation for the transportation services are 24 hours a day and 365 days a year.

There is no documented evidence of illegal operation by Delta Medical Transportation dba Delta Medical Transportation in the City of Los Angeles in the past 12 months.

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Attachments