BOARD REPORT
CITY OF LOS ANGELES
DEPARTMENT OF TRANSPORTATION

Date: September 12, 2019

To: Board of Transportation Commissioners

From: Seleta J. Reynolds, General Manager

Subject: RECOMMEND APPROVAL OF THE APPLICATION OF PROCARE TRANSPORTATION, INC. FOR THREE UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS

RECOMMENDATIONS

That your Board:

a. Find that Procare Transportation, Inc. based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted non-ambulatory passenger vehicles.

b. Grant three unrestricted non-ambulatory passenger vehicle permits to Procare Transportation, Inc. contingent upon:

1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;

2. The drivers and attendants obtaining the required permits;

3. The applicant obtaining commercial or exempt registration for the vehicles;

4. The vehicles passing Department inspection;

5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;

6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 602 (Ordinance No. 182,502) and successor regulations; and

7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners’ (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any
request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

INITIATED BY

On June 4, 2019, the Department received an application from Leslie Barrientos, CEO of Procare Transportation, Inc. located at 1146 Central Avenue, Suite 344, Glendale, California 91202, requesting three non-ambulatory passenger vehicle permits to be used for wheelchair van service (Attachment 1). On August 23, 2019, Ms. Barrientos submitted additional documents needed to complete the application.

DISCUSSION

Procare Transportation, Inc. is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of Procare Transportation, Inc.’s business is as follows: On February 26, 2019, the Articles of Incorporation were filed with the California Secretary of State establishing Procare Transportation, Inc. (Attachment 2). On April 6, 2019, a Statement of Information (California Stock, Agricultural Cooperative Corporations) was filed with the California Secretary of State, naming Leslie Janet Barrientos as Chief Executive Officer, Chief Financial Officer, and Secretary of the company (Attachment 3). Leslie Barrientos is the sole shareholder of the company.

Public Convenience and Necessity

The application of Procare Transportation, Inc. was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 4).

a. **Experience** – The resume of Ryan Amirkhas, General Manager of Procare Transportation, Inc. was submitted. The applicant states that he was the operation manager for Glen Trans Medical Transportation between 2008 and 2010. His resume also states that he trained the employees, reviewed analysis of customer service, monitored dispatching system, and communicated with patients for their special needs.

b. **Background Check** – A background check was conducted on the owner and general manager of Procare Transportation, Inc. and no disqualifying criminal history was found as listed in Board Order No. 600.

c. **Financial Capability** – The applicant submitted financial documents showing that the company demonstrates sufficient liquid assets to support the request for three non-ambulatory passenger vehicle permits.

d. **Reason for Requesting Permits** – The applicant states that their existing patients need transportation service to the medical facilities within the City of Los Angeles (City). Therefore, they plan to expand their service and legally operate within the City.
e. **Impact on Existing Transportation Providers** – The applicant states that there will not be any negative impact on existing transportation providers. The applicant also states that there is still an increasing demand for adding more vans to meet the needs of the elderly residents in the City.

f. **Description of Public Benefit** – The applicant states that they will offer safe and efficient transportation service for patients with high standards of patient care. The applicant states that they will also offer a very flexible schedule to meet public the needs.

g. **Business Plan** – The applicant submitted a business plan that includes the company’s days and hours of operation, dispatching procedures, employee training plans, affirmative action policy, method of monitoring the quality of service, and emergency procedures. The hours of operation for the transportation service are Monday through Friday, from 8 a.m. to 5 p.m.

There is no documented evidence of illegal operation by Procare Transportation, Inc. in the City of Los Angeles in the past 12 months.

B19-025.isk
Attachments