

BOARD REPORT  
CITY OF LOS ANGELES  
DEPARTMENT OF TRANSPORTATION

Date: June 13, 2019 P7X

To: Board of Transportation Commissioners

From: Seleta J. Reynolds, General Manager *JR FOR S.K.*

Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF DNPA TRANSPORTATION, INC. DBA CARE TECH TRANSPORTATION FOR TWO UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS**

**RECOMMENDATIONS**

That your Board:

- a. **Find** that DNPA Transportation, Inc. dba Care Tech Transportation, based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of two unrestricted non-ambulatory passenger vehicles.
- b. **Grant** two unrestricted non-ambulatory passenger vehicle permits to DNPA Transportation, Inc. dba Care Tech Transportation contingent upon:
  1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
  2. The drivers and attendants obtaining the required permits;
  3. The applicant obtaining commercial or exempt registration for the vehicles;
  4. The vehicles passing Department inspection;
  5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
  6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 602 (Ordinance No. 182,502) and successor regulations; and
  7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any

request for an extension beyond the initial deadline date must be received prior to the 120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application.

#### **INITIATED BY**

On March 20, 2019, the Department received an application from Aroutin Nazarian, CEO of DNPA Transportation, Inc. dba Care Tech Transportation, 6412 Matilija Avenue, Suite 203, Van Nuys, California 91401, requesting two non-ambulatory passenger vehicle permits to be used for gurney van service (Attachment 1). On May 31, 2019, Mr. Nazarian submitted additional documents needed to complete the application.

#### **DISCUSSION**

DNPA Transportation, Inc. is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of DNPA Transportation, Inc.'s business is as follows: On December 4, 2017, the Articles of Incorporation of a General Stock Corporation were filed with the California Secretary of State establishing DNPA Transportation, Inc. (Attachment 2). A Statement of Information (California Stock, Agricultural Cooperative and Foreign Corporations) was filed with the California Secretary of State on February 5, 2018, naming Aroutin Nazarian as Chief Executive Officer, Chief Financial Officer, and Secretary of the company (Attachment 3). On January 10, 2018, DNPA Transportation, Inc. filed a Fictitious Business Name Statement with the Los Angeles County Clerk to do business as Care Tech Transportation (Attachment 4). Aroutin Nazarian is the sole shareholder of the company.

#### Public Convenience and Necessity

The application of DNPA Transportation, Inc. was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 5).

- a. Experience – The resume of Aroutin Nazarian, CEO and General Manager of DNPA Transportation, Inc. was submitted. The applicant states that he was the general manager of the company since January 2018. His resume also states that he recruited and trained the employees, coordinated operation development, negotiated and finalized medical transportation contracts, and generated the leads to acquire new clients.
- b. Background Check – A background check was conducted on the owner and general manager of DNPA Transportation, Inc. and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted the Department of Motor Vehicle's registration for two non-ambulatory passenger vehicles. The applicant also submitted financial documents showing that the company demonstrates sufficient liquid assets to support the request for two non-ambulatory passenger vehicle permits.

- d. Reason for Requesting Permits – The applicant states that through their research there are very few transportation providers offer gurney van services on Saturday, Sunday, along with extended morning and evening hours. The applicant plans to provide the extended hour's service to the patients who need gurney transportation in the City of Los Angeles.
- e. Impact on Existing Transportation Providers – The applicant states that there will not be any negative impact on existing transportation providers. The applicant will assist other existing providers from their overwhelming schedules. The applicant also wants to influence other providers to improve the transportation service.
- f. Description of Public Benefit – The applicant states that they will offer same-day gurney transportation service to benefit the patients who need service due to the last minute circumstance or appointment changes. The applicant proposes the service hours to be Monday through Sunday including holidays with extended hours to benefit the patients. The applicant also stated their staffs are well-trained to provide the professional patient care.
- g. Business Plan – The applicant submitted a business plan that includes the company's days and hours of operation, dispatching procedures, employee training plans, affirmative action policy, method of monitoring the quality of service, and emergency procedures. The hours of operation for the transportation service are Monday through Friday, from 4 a.m. to 8 p.m., and Saturday through Sunday, from 6 a.m. to 6 p.m.

There is no documented evidence of illegal operation by DNPA Transportation, Inc. in the City of Los Angeles in the past 12 months.

B19-018.isk  
Attachments

