

BOARD REPORT  
CITY OF LOS ANGELES  
DEPARTMENT OF TRANSPORTATION

Date: May 9, 2019 P7X  
To: Board of Transportation Commissioners  
From: Seleta J. Reynolds, ~~General~~ Manager  
Subject: **RECOMMEND APPROVAL OF THE APPLICATION OF GT RIDE LLC DBA GT RIDE LLC FOR THREE UNRESTRICTED NON-AMBULATORY PASSENGER VEHICLE PERMITS**

**RECOMMENDATIONS**

That your Board:

- a. **Find** that GT Ride LLC dba GT Ride LLC, based upon evidence of patients in need of transportation; public convenience and necessity, requires the operation of three unrestricted non-ambulatory passenger vehicles.
- b. **Grant** three unrestricted non-ambulatory passenger vehicle permits to GT Ride LLC dba GT Ride LLC contingent upon:
  1. The applicant filing with the Department in such form as the Department requires and thereafter, keeping in full force and effect a policy of automobile liability insurance acceptable to the City Attorney and the City Risk Manager;
  2. The drivers and attendants obtaining the required permits;
  3. The applicant obtaining commercial or exempt registration for the vehicles;
  4. The vehicles passing Department inspection;
  5. The applicant complying with all Board rules and regulations and City ordinances pertaining to the operation of non-ambulatory passenger vehicles;
  6. The applicant charging only those rates for non-ambulatory passenger vehicle service as set forth in Board Order No. 602 (Ordinance No. 182,502) and successor regulations; and
  7. The vehicles must be placed into service within 120 days after the Board of Transportation Commissioners' (Board) approval, or such authority shall become invalid. Upon written request and for good cause, the Department in its discretion, may grant an extension of time beyond the initial 120-day period after Board approval. Any request for an extension beyond the initial deadline date must be received prior to the

120-day deadline. Furthermore, if an extension is granted, only one extension may be allowed per application;

8. **Impose** a one-year probationary period.

#### INITIATED BY

On December 11, 2018, the Department received an application from Hranush Tonoyan, CEO of GT Ride LLC dba GT Ride LLC, 4448 Eagle Rock Blvd., Suite 1, Los Angeles, California 90041, requesting three non-ambulatory passenger vehicle permits to be used for gurney vans (Attachment 1). On April 29, 2019, Mr. Tonoyan submitted additional documents needed to complete the application.

#### DISCUSSION

GT Ride LLC is not currently authorized by the Board to operate any vehicles for hire in the City of Los Angeles.

The history of GT Ride LLC's business is as follows: On February 26, 2015, the Articles of Organization of a Limited Liability Company were filed with the California Secretary of State establishing GT Ride LLC (Attachment 2). A Statement of Information (Limited Liability Company) was filed with the California Secretary of State on August 3, 2016, naming Hranush Tonoyan as manager of the company (Attachment 3). On March 13, 2018, GT Ride LLC filed a Fictitious Business Name Statement with the Los Angeles County Clerk to do business as GT Ride LLC (Attachment 4). Hranush Tonoyan is the shareholder of GT Ride LLC.

#### Public Convenience and Necessity


The application of GT Ride LLC was evaluated against Section 2 of the Guidelines for Establishing Public Convenience and Necessity as established by the Board on August 11, 2005, for applicants with no unrestricted non-ambulatory passenger vehicle permits (Attachment 5).

- a. Experience – The resume of Hranush Tonoyan, General Manager of GT Ride LLC was submitted. The applicant states that he was the general manager of GT Ride LLC since July 2015. His resume also states that he hired and trained the employees, monitored the customer relationship, developed community partners, and coordinated dispatching.
- b. Background Check – A background check was conducted on the owner and general manager of GT Ride LLC, and no disqualifying criminal history was found as listed in Board Order No. 600.
- c. Financial Capability – The applicant submitted the Department of Motor Vehicle's registration for three non-ambulatory passenger vehicles. The applicant also submitted financial documentation showing that the company demonstrates sufficient liquid assets to support the request for three non-ambulatory passenger vehicle permits.
- d. Reason for Requesting Permits – The applicant states that they currently serve the community of Montebello region. They need to obtain the non-ambulatory passenger vehicle permits to extend their service in the City of Los Angeles (City) to meet their patients' expectations.

- e. Impact on Existing Transportation Providers – The applicant states that there will not be any negative impact on existing transportation providers since there is huge demand from the patients and communities. The applicant also states they will even influence other providers to improve the services due to their professional staff and up-to-date vehicles.
- f. Description of Public Benefit – The applicant states that they will offer extended and flexible hours to accommodate the patients, the dialysis centers, hospitals and doctors’ offices. They want to provide consistent services and build up the long-term customer relationship with medical facilities and patients.
- g. Business Plan – The applicant submitted a business plan that includes the company’s days and hours of operation, dispatching procedures, employee training plans, affirmative action policy, method of monitoring the quality of service, and emergency procedures. The hours of operation for the transportation service are Monday through Sunday, from 2 a.m. to 10 p.m.

On March 8, 2017, GT Ride LLC was found in violation of the City’s rules and regulations when it allowed a driver to operate a non-ambulatory passenger vehicle without a valid permit granted by LADOT. On May 4, 2017, GT Ride LLC was also found in violation of the City’s rules and regulations when it allowed the operation of an unpermitted vehicle by an unpermitted driver in the City. It is staff’s recommendation that based on these incidents, a one-year probationary period be imposed on this company should vehicle authorities be granted. If the company is found in violation of any rule, regulation, law or statute of the City, County or State within the probationary period, it shall result in the revocation of all authorities without any further action from the Board.

B19-017.isk  
Attachments

Approved: 5/9/2019  
Board of Transportation Commissioners  
  
Commission Executive Assistant

