

#### BOARD OF LOS ANGELES DEPARTMENT OF CONVENTION AND TOURISM DEVELOPMENT COMMISSIONERS

Commissioners: Jon F. Vein, President; Ray Bidenost, Vice President; Jeremy Bernard; Stella T. Maloyan; Otto Padron

Members of the public who wish to speak during the meeting must submit a "Request to Speak" form to the Board Secretary <u>prior</u> to the commencement of the public comments for each agenda item of interest. Comments by the public on matters not identified on the agenda, but within the subject matter jurisdiction of the Commission, will be heard only during the item designated as "Public Comment." Public speaking will be limited to two minutes per speaker, unless the presiding officer grants some other amount of time before the commencement of the public comment.

Regular Meeting Wednesday, September 7, 2016 9:00 a.m. Los Angeles Convention Center 1201 S. Figueroa Street, L.A., CA 90015 Executive Board Room

1. CALL TO ORDER / ROLL CALL

### 2. PUBLIC COMMENT

#### 3. ACTION ITEMS:

- a. Approval of the regular meeting minutes from August 17, 2016
- b. Policies and Protocol for Concerts Board Report # 16-009

#### 4. PRESENTATIONS:

- a. Neighborhood Council representatives on any Neighborhood Council Resolution or Community Impact Statement filed with the City Clerk which relate to any agenda item listed or being considered on this agenda for Board of Los Angeles Department of Convention and Tourism Development
- b. AEG Monthly Update July Brad Gessner, AEG
- c. LATCB Monthly Update July Darren Green, LATCB
  - i. Outlook for FY17 Wendy Kheel, LATCB

### 5. ADJOURNMENT

### AGENDA FORECAST / SPECIAL TOPICS:

September 21, 2016

- Expansion & Futurization Update
- On-site Hotel RFP Update
- CIP Update
- LA 24 Contract

Materials related to an item on this agenda submitted to the Board of Los Angeles Convention and Tourism development after distribution of the agenda packet are available for public inspection in the Executive Office of the Los Angeles Convention Center, 1201 S. Figueroa Street, Los Angeles, CA 90015, during normal business hours.

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#### BOARD OF LOS ANGELES CONVENTION AND TOURISM DEVELOPMENT COMMISSION

Regular Meeting Minutes August 17, 2016

The Board of Los Angeles Convention and Tourism Development Commission (Board) convened a regular meeting on Wednesday, August 17, 2016 at 9:00 a.m. at the Los Angeles Convention Center (LACC), located at 1201 S. Figueroa Street, Los Angeles, CA 90015, in the Executive Board Room.

#### PRESENT:

President Jon F. Vein Vice President Ray Bidenost Commissioner Otto Padron

#### ABSENT:

Commissioner Jeremy Bernard Commissioner Stella T. Maloyan

#### **PRESENTERS:**

Tom Fields, CTD Brad Gessner, AEG Darren Green, LATCB

#### Item 1. Call to Order / Roll Call

President Vein called the meeting to order at 9:01 a.m.

#### Item 2. Public Comment

None

#### Item 3a. Approval of the regular meeting minutes from July 6, 2016

UNANIMOUSLY APPROVED

#### Item 4a. Neighborhood Council Representatives

None

#### Item 4b. AEG Monthly Update – June/Year End – Brad Gessner, AEG

Mr. Brad Gessner presented the June AEG update.

Board of Los Angeles Convention and Tourism Development August 17, 2016 Page 2 of 2

#### Item 4c. LATCB Monthly Update – June/Year End – Darren Green, LATCB

Mr. Darren Green presented the June LATCB update.

### Item 4d. CIP Update – Tom Fields, CTD

Mr. Tom Fields presented the CIP Update.

#### Item 5. Discussion Items

None

#### ADJOURNMENT

The meeting was adjourned at 10:04 a.m.

# Los Angeles Convention Center Monthly Status Report JULY 2016

Brad Gessner





### **EMPLOYEE OF THE MONTH – JULY 2016**



JeanLuc Fernandez Security Supervisor

### LACC JULY 2016 EVENTS

DATE	EVENT	ATTENDANCE
	Anime Expo	304,799
July 5 – 6	Islamic Center of So Cal	1,800
July 9	BeautyCon	1 <i>5,</i> 000
July 10	DUB Magazine Custom Auto Show	25,000
July 14 - 17	IDEA Word Fitness & Nutrition Expo	20,000
July 20	Naturalization	20,000
July 22 - 25	American Assoc. for Justice	3,000
July 22 – 25	LA Market – LA Gift Show	7,000
July 22 – 24	Hombre Nuevo	16,000
July 23	Southwest Regional Council of Carpenters	3,000
July 23 – 24	Iglesia Elin de Cristo – Centro de Los Angeles	5,700
July 26 – 28	California State Bar Association: Bar Exam	3,360
July 27	Global Riot Conference Play Party	1,800

\*Citywide

TOTAL:

434,459

### LACC JULY 2016 FILMING AND PHOTO EVENTS

<u>Date</u>	Name	Location	<u>Amount</u>
July 11	Roadies	Concourse Walkway & Pico Dr.	\$7,370
July 18 – 22	Alpha Girl	West Lobby/Concourse	\$34,050

TOTAL FILMING: \$41,420

(JULY 2015 - \$14,770)

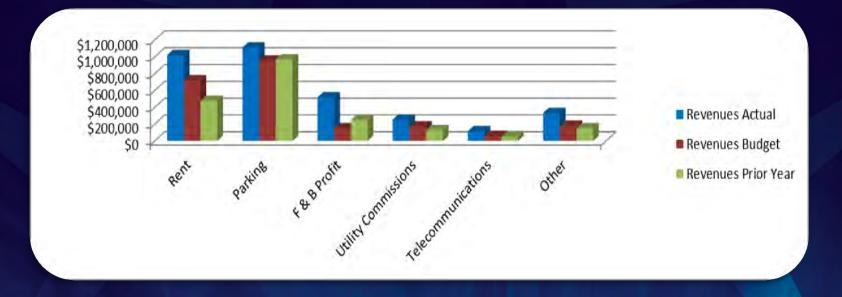
### LACC July 2016 FINANCIALS

### **OPERATING PROFIT:**

- \$920K (before approved A & I and Capital Projects)
- \$1.1 million above budget and 1.0 million above prior year

### **REVENUES:**

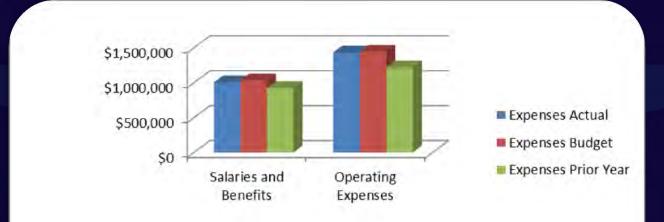
- \$3.4 Million
- \$1.1 million above budget and \$1.3 above prior year and



### LACC July 2016 FINANCIALS

### EXPENSES:

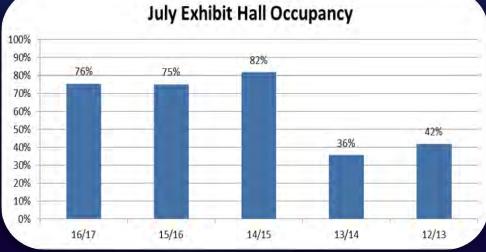
- \$2.4 million (before approved A & I and Capital Projects)
- \$38K below budget and \$302K above prior year

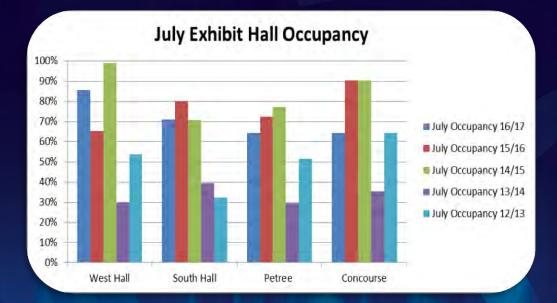


### ALTERATION AND IMPROVEMENTS:

- \$84K in July consisting of:
  - Carpet in board rooms and receptionist
  - Waste and recycling in parking garage
  - Cooling tower repairs

### JULY OCCUPANCY

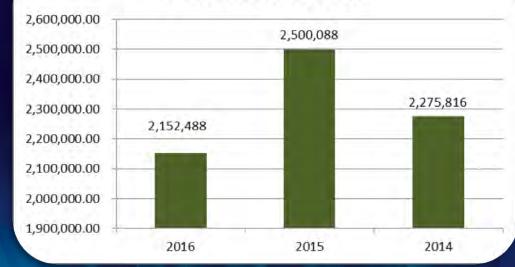




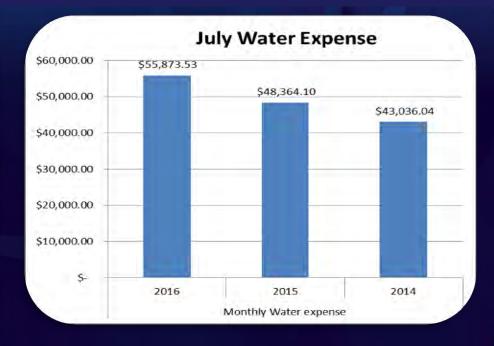
### JULY Sustainability - Electricity



**Consumption kWh** 

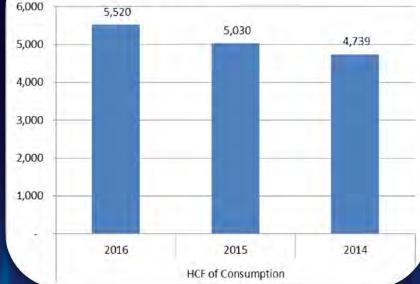


### JULY Sustainability - Water



Attendance for July 2016 was 18% higher than 2015 1 HCF = 748 gallons of water

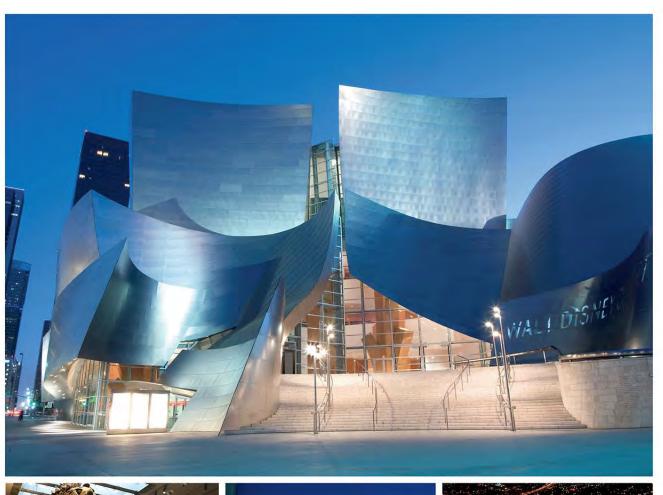
### July Water consumption



# **CTD Board of Commissioners Meeting**

September 7, 2016





# <image>

### Citywide Convention Sales Update

Darren K. Green Senior Vice President, Sales



# Citywide Convention Sales YTD FY 16/17 Production

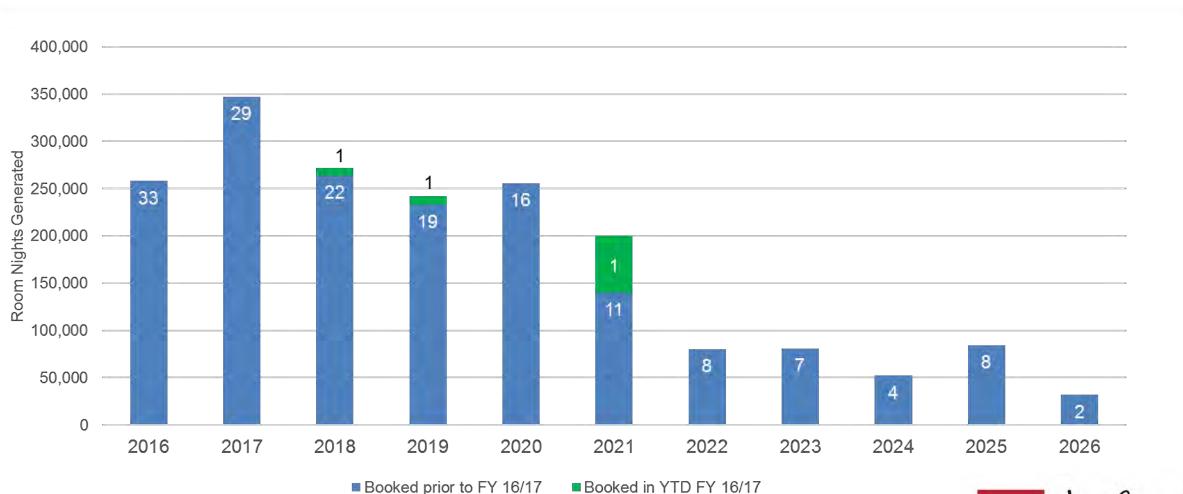
Lead Production	Leads Actual	Booked Room Nights Produced	RNs Actual
FY 16/17 Goal	220	FY 16/17 Goal	390,000
FY 16/17 YTD	23	FY 16/17 YTD	77,662
FY 15/16 STLY	25	FY 15/16 STLY	114,928

# **Sales Pipeline- Future Years**

- YTD 16/17 125 Prospects, representing 2,294,475 room nights
- STLY 15/16 154 Prospects, representing 2,091,923 room nights



# Citywide Convention Sales Booked Room Nights 2016 to 2026 Calendar Year Arrival Date



3 Events with 77,662 room nights booked during YTD FY 16/17 (July 1, 2015 – August 25, 2016)



# MEET L.A. BRAND CAMPAIGN 1.0

- Reintroduction of the LA brand
- Consistent overarching creative look
- Focused on Brand Awareness, Regions, Landmarks



# MEET L.A. BRAND CAMPAIGN 2.0

- Rolling out August 2016
- Continuation of Brand with the addition of Human Element
- Focused on the intersection of people when in Los Angeles
- Extending throughout all elements, collateral, booths, etc.





# MEET L.A. COLLATERAL ASSETS

Email **Templates** 



An excited transformation in handening as you read this 1.4X, the surgerconvenient aisport offering univaled access for both domestic and international attendees—is undergoing an \$8.5 tallion makeover

The new state-of-the-art Tom Bradley International Terminal is in full operation. This gateway to the U.S. for international travelers hosts 18 gates. 9 of which can accommodate the next generation Aabus A-380 and the Boeing 747-800 – more than any other algori in the nation. Upgraded passenger facilities, security and baggage processing and multiple bridges for boarding and deplaning mean LAX can now increase passenger processing to more than a whopping 4,000 passengers per hour.



Throughout reimagined domestic terminals, the addition of luxury lounges and ground-breaking architecture set a workd-class tone. And travelers can get a feel for the otly's shopping and dining at upscale restaurants, cafes and retail bouliques that reflect the L & Mestyle and experience

With convenient schedules and competitive fares, LAX is ready to serve as the ultimate gateway to the destination. Ready to get started?





#### BECAUSE THE ULTIMATE MEASURE OF A MEETING IS OFTEN FOUND OUTSIDE OF THE MEETING.

When your event is happening in the creative capital of the world, year options for making mammable oppomentani are alcostately and mitted. Let us holp you create your best meeting even.



Take a virtual taur of our rareting versues today at the new



Fact Sheets



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int venues, hotels in every size and price poin thalls theatres and dozens of acclaimed restaurants



L.A. CONVENTION CENTER Located in the heart of Downtown, this is the premier venue for conventions, trade shows and exhibitions. The LACC is one of the most 305 RESTAURANTS technologically advanced convention and axhibition centers in the world. Near the

. 720,000 sq. ft. of exhibit hall space • 147,000 sq. ft. of meeting room space · 64 column-free meeting rooms 152 · Newly renovated 299-seat presen · LEED\* Gold level certified **CITIES SERVER** · On-site parking for 5,600 vehicles.





able to accommodate 5,000 people. Microsoft Theater, home of the Emmy® Awards . STAPLES Center, home of the Los Angeles Lakers and Clippers Basketball, and LA Kings Hockey.

LUXURY AND ACCESSIBILTIY The Downtown / LA Metro hotel are some of the largest and most elegant hotels in the city including: · 900 room Intercontinental Los Angeles Downtown \* 218-room Marriott Residence inn and 174-room

Courtyard under one roof \* Ace Hotel adds a hip and artsy option featuring a 1,600 seat omate Theatre venue.

CULINARY CONFLUENCE Downtown visitors can sample food from around the globe and around the corner, with scores of restaurants, large and small, intimate and outrageous, ranging from avant-garde to elegant white tablecloth to world street food.





GETTING AROUND

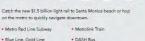
GET CULTURED	SHOP FAMOUSLY
* Walt Disney Concert Hall	Grand Central Market
Performing Arts Center	Olvera Street
+ The GRAMMY Museum	• Fig at 7th
MOCA Grand Avenue	+LA Flower District
Japanese American National Museum	<ul> <li>Santee Alley</li> </ul>
Natural History Museum	Jewelry District
La Plaza de Cultura y Artes	• The Bloc
The Broad Museum	

LA

+LA. LIVE . California Science Center & Space Shuttle Endeavou Dodger Stadium · Little Tokyo Angels Flight Relway . Chinatown • Skyspace LA



Los Angeles



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 Exposition Line Prime Time Airport Shuttle · Metro Bus \* SuperShuttle Airport Service

meetLA.com is your new way to plan. Visit venues, get help from our Insiders and book your next meeting-all online.



# MEET L.A. COLLATERAL ASSETS

**BECAUSE YOUR** 

**BRAND BELONGS** 

All the buzz begins in the Meet L.A. Tradeshow Booth. It's a hub of activity and connection, a unique presence offering exclusive opportunities, connections and leads

of the Los Angeles brand with this exclusive partnership progra

for your business. Now's your chance to build awareness and leverage the power

IN THE SPOTLIGHT.

MEET LA EXCLUSIVE TRADESHOW PARTNERSHIP PROCRAM INCLUDE

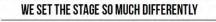


### PowerPoint



#### THE HEART OF LOS ANGELES





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LA Loslingeles





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IT'S ALL ABOUT WHO YOU KNOW.

As a partner of L.A. Tourism, you'll spend less time womying about Tradeshow logistics and more

DON'T MISS THIS EXCLUSIVE OPPORTUNITY Brand Awareness (323) 123-4567 | email@meetl.

time spent scheduling appointments with a captive and interested audience. This program is a unity to be introduced to new clients and generate leads witho of doing it all yourself. Let the Los Angeles brand work for you.

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### MEET L.A.'S UNIQUE VENUES

2017 Feb. 2013

DON'T MISS YOUR CHANCE TO MAKE A STATEMENT

Las Vegas, NV

Becatore, Spot

323) 123-4567 | email@m

# MEET L.A. MEDIA & CREATIVE ROLLOUT





#### Connect Corporate- Homepage Takeover (8/22-8/28)



MEET LA. TIP #405

New You Can Get Aroun

L.A. is convenients Metro Nohth

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to visit the legendary Hollyw Walk of Parte or shop in Old

groundbreaking architecture

Just a férir stocks

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MEET L.A.

#### WE SET THE STAGE SO MUCH DIFFERENTLY

#### in the city of endiese entertainment, your meeting or event transforms into something of the extraordinary. There's simply no better place to discover incredible experiences.

MEET L.A. TIP #32

VISIT BEFORE YOU ARRIVE

for everything you do, we think

u deserve a little extra haip.

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THE TRUE

SUCCESS:

ENGAGEMENT

MEASURE OF MEETING

The City of Angels has a vibe all its own, it's the Creative

Capital of the World. From the vibrant beach

oties to the sophisticated

Westside, trendy down to glamorous Hollywood and the Funky Valley, L.A.

is made up of over 30

distinct neichborhood an your proup to explore

inectanilar settings

LA Lozangeles

hether your next event adical or tach, legal fashion entertainment r creative, L.A. connects you to an endless variety of essivoric out of site selection a

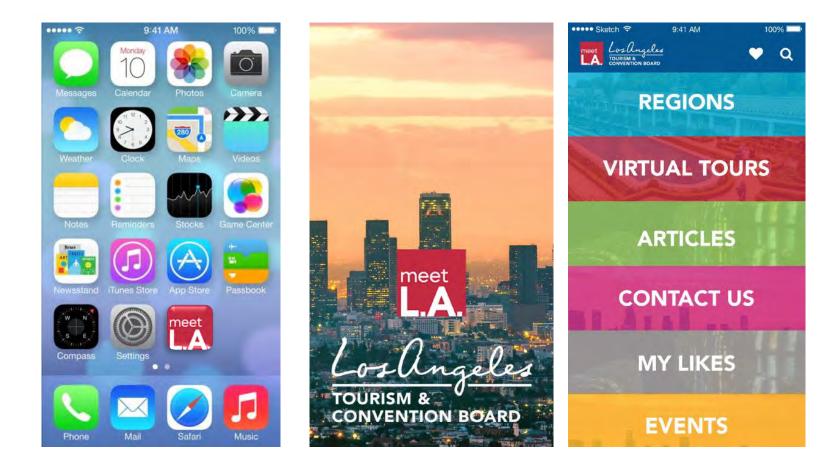
gives you a virtual tour of dozens CULTURE IS EVERYTHING Los Angeles is buzzing with new energy. You sen feel it every day. Inspiring to artists and board professionals elike, the city encourages experimentation and adventure. Advanced culinary quests to brill ant artistic movements, emerging musical talen' to rising architectural feats — everywhere you turn there's something really special happening - and it's happening here in an unprecedented level

> SIPS, BITES & DELIGHTS Casual to 5-star, private rooms to alfresco settings, to bespoke pionics at the beach, discover delicacies prepared by renowned chefs, sought-after food trends and classic dining. Plus, there's usually a delicious food truck right around the corner.

WAVE AFTER WAVE



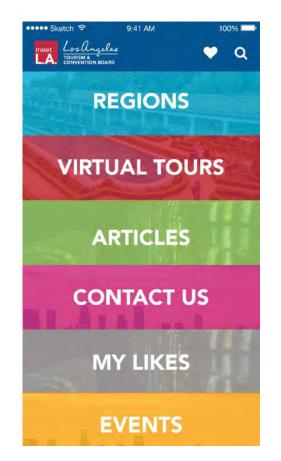
MEET LA. TIP #9 TAP THE **POWER OF OUR CONCIERGE** A Tourism has a team of



Easy to Navigate

- Shareable Content
- Launch Date October 2016



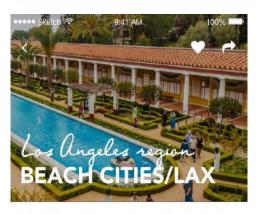


Why Download the App?

Easy Mobile Access for our Sales Team

- Mobile Tool for Site Inspections & FAMs
- Hotel Partners and Third Parties





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#### Neighborhood Videos

- Hotel Videos
- Top Venues (Article)

Fact Sheet













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### SANTA MONICA PIER





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16 Post









Leadership Team





Kathy McAdams Vice President Citywide Convention Sales Los Angeles, CA











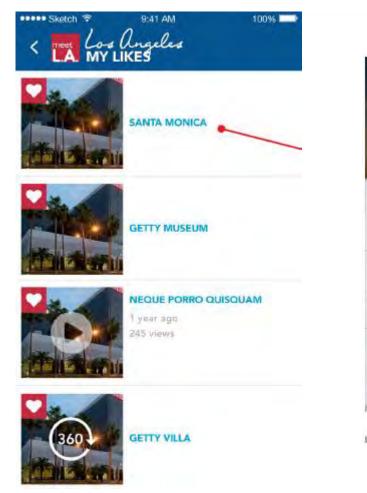
BET EXPERIENCE June 2015 **Convention** Center



COPA AMERICA June 2015 Rose Bowl







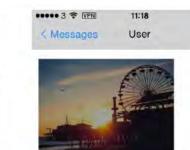


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Mail



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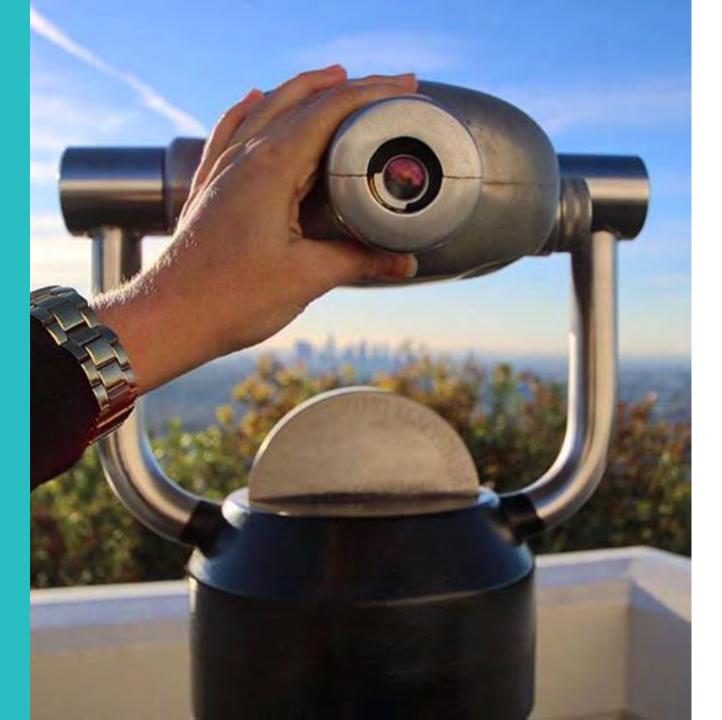
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# TOURISM INSIGHTS

WENDY KHEEL Vice President, Tourism Insights L.A. Tourism

# FIVE MEGA TRAVEL INDUSTRY TRENDS

- 1. Democratizing Travel Global Middle Class Growth
  - Middle class = 2.0 billion people; 4.9 billion by 2030
- 2. Shared Economy freedom of choice, especially in lodging
- 3. Local, Unique, Personal, Authentic Travel Experiences
- 4. Marketers Do Not Totally Control the Message
  - Need to leverage other voices such Facebook, Twitter, Instagram, Influencers
- 5. Technology  $-\frac{3}{4}$  of the world will have a smart phone by 2020



# OUTLOOK FOR THE ECONOMY AND TRAVEL INDUSTRY

Last five years have been a travel industry party

However.....

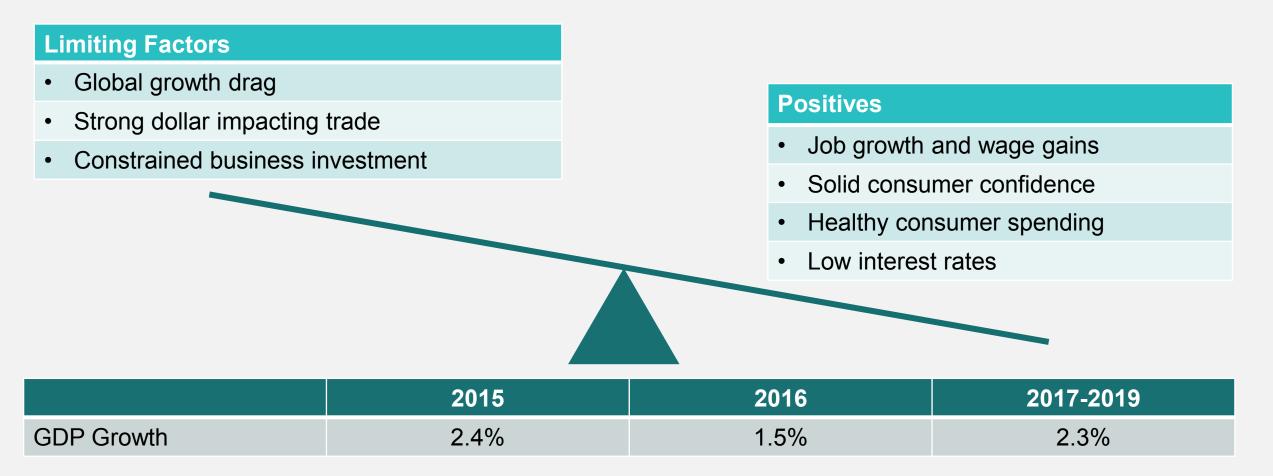
- Slowing U.S. economy
- Substantial risks in the global economy
- After effects of Brexit
- Global acts of terrorism...the new "norm"??

So, we asked again, is the travel industry party over?



# **U.S. ECONOMY BALANCE REMAINS POSITIVE**

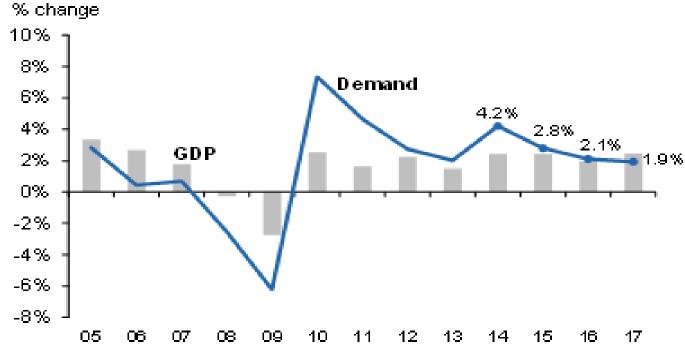
• "New normal" at 1.5% - 2.3% - modest, sustainable, non-recessionary





# U.S. ROOM NIGHT DEMAND IS SLOWING DOWN AND CONVERGING WITH GDP

### Room demand and GDP



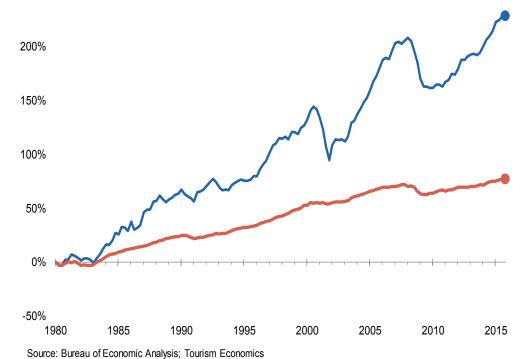
Source: STR; BEA; Tourism Economics



### Spending on lodging

Real, per capita GDP and spending on lodging

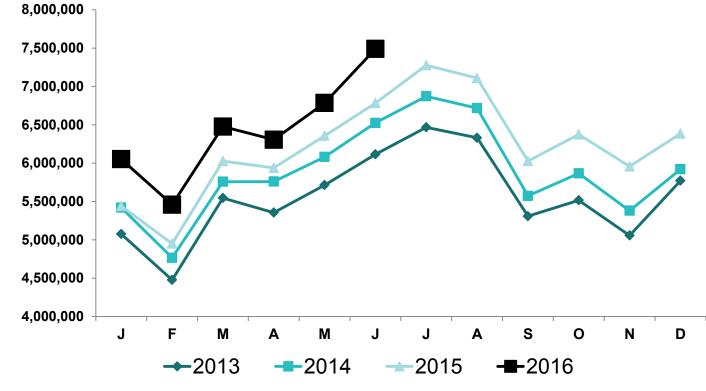
Percentage change since 1980 250%





# LAX TOTAL PASSENGER TRAFFIC JAN-JUN 2016 YTD UP +8.0%

- Domestic traffic up **7.5%** through June 2016
- International traffic up **9.3%** through June 2016



SOURCE: LAWA TRAFFIC REPORT

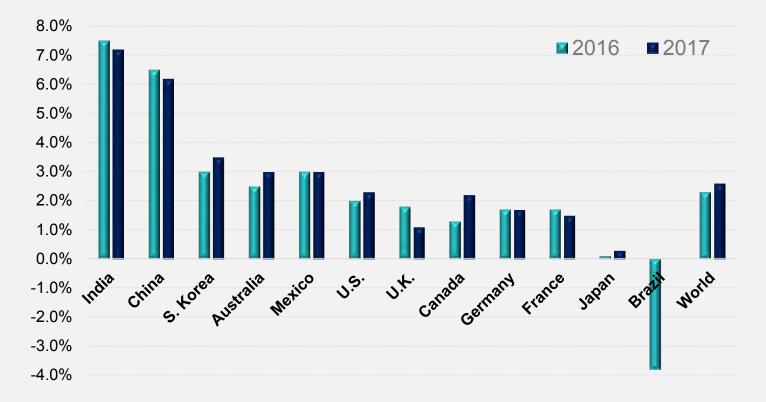
# **NEW OR EXPANDED LAX OVERSEAS SERVICE IN 2016**

- LAX is a major gateway; airlift is a critical driver of International visitation
- \$14 billion LAX capital improvement program projected to complete in 2023

Asia	Middle East/Gulf	Europe	Oceania	L. America
Hainan Airlines: Changsha	Qatar: Doha	Scandinavia: Stockholm	AA: Auckland	SW: Liberia
China Southern: Guangzhou	Turkish Airlines: Istanbul	Thomas Cook: Manchester	Qantas: Sydney	LATAM: Santiago
Delta Airlines: Beijing	Emirates: Dubai	Aer Lingus: Dublin		Volaris: Mexico
AA: Hong Kong	Saudia: Jeddah	Norwegian: London (Gatwick)		
AA: Tokyo (Haneda)		XL: Paris		
Philippine Airlines: Cebu		Norwegian: Paris		
Singapore Airlines: Seoul		WOW: Reykjavik		
Philippine Airlines: Manlia				

# **GLOBAL ECONOMY IS FRAGILE, FICKLE AND FRAGMENTED**

• Global GDP growth is driven by Asian countries (except Japan) and modest GDP growth in N. American and Europe







# **U.S. \$ CONTINUES STRENGTH**

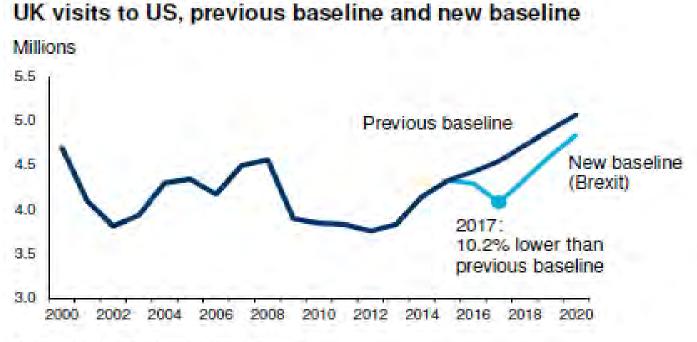
• 2015 International visitor spending in U.S. declined 2% YOY

Country	Foreign Currency	1H 2016 Exchange Rate	
Australia	1 Australian Dollar =	0.734 US \$	
Canada	1 Canadian Dollar =	0.751 US \$	
China	1 Yuan =	0.153 US \$	
Euro Area	1 Euro =	1.116 US \$	
Japan	1 Yen =	0.009 US \$	
Mexico	1 Peso =	0.055 US \$	
New Zealand	1 New Zealand Dollar =	0.678 US \$	
UK	1 Pound =	1.433 US \$ Pre-Brexit	



# **IMPACT OF BREXIT?**

- Prior to Brexit, UK travel to the U.S. was expected to exceed 4.5 million visits by 2017
- New baseline is a decline of 0.7% in 2016 and 5.0% in 2017 before resuming growth in 2018

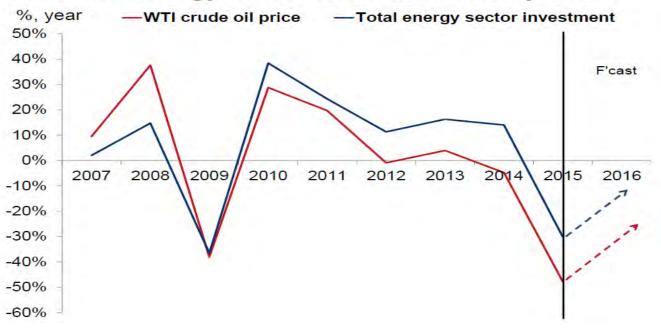


Source: Office of Tourism Industries; Tourism Economics



# SITUATIONAL ANALYSIS WHAT ABOUT CANADA?

### Canada: Energy investment and the oil price



- Low oil price drag on the economy should decrease
- Consumer spending and non-energy exports support a rebound
- Modest 1.3% GDP in 2016 increasing to 2.2% in 2017

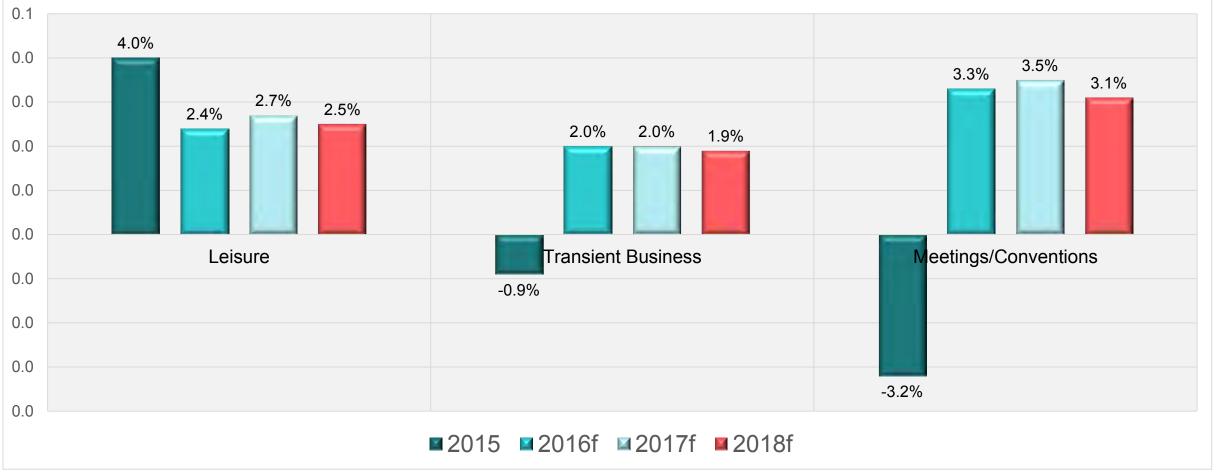
# SO, IS THE L.A. TRAVEL INDUSTRY PARTY OVER?



L.A. Visitation Forecast

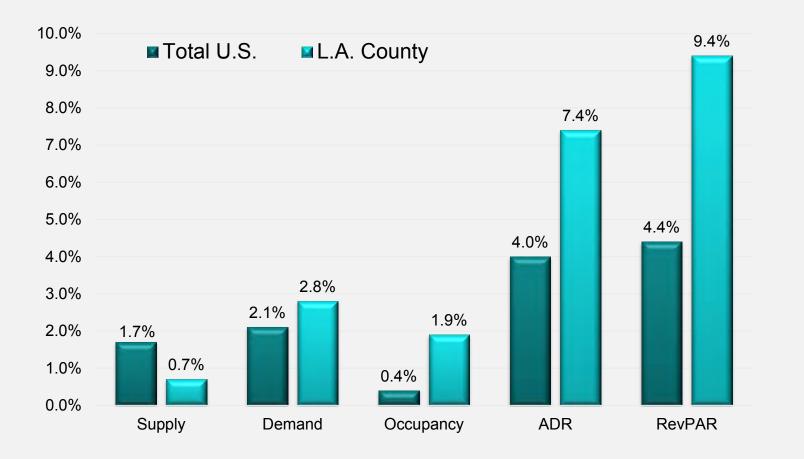
# **TRIP PURPOSE**

• All three travel segments are expected to continue to grow over the next two years



### 2016 LODGING OUTLOOK

L.A. County hotels will outpace the U.S. throughout 2016 with the exception of new supply growth





### LODGING ANALYSIS

Hotel

# L.A. COUNTY HOTEL ROOM DEMAND: FIRST SIX MONTHS OF 2016

Jan - Jun 2016: 14,517,128 Jan - Jun 2015: 14,100,999

AN INCREASE OF +3.0% YEAR OVER YEAR



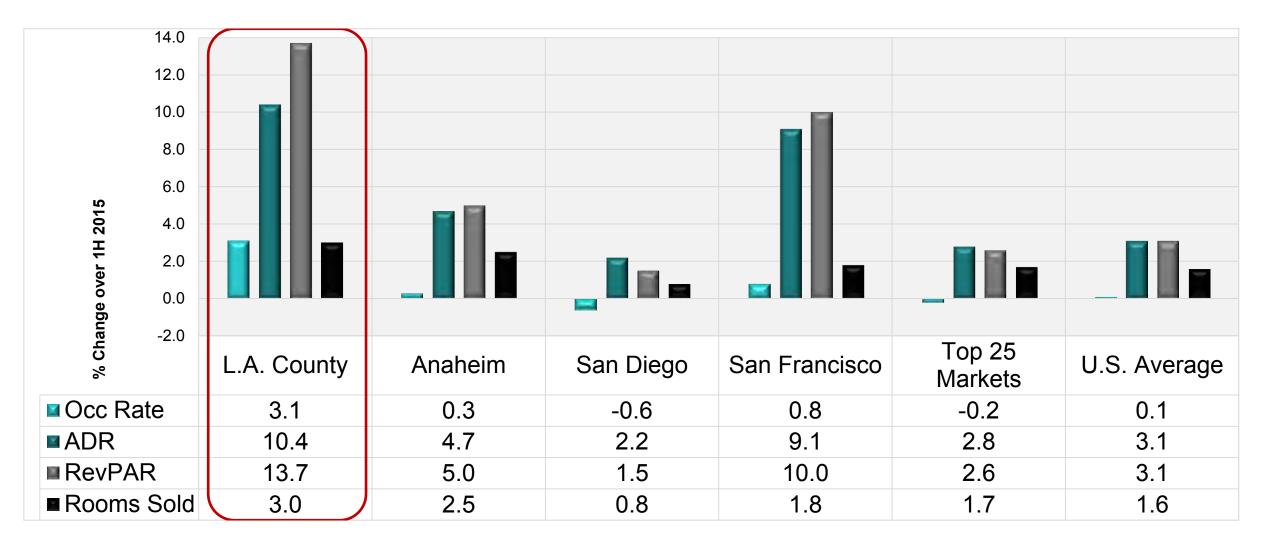
### LODGING ANALYSIS

# IMPACT OF PORTER RANCH GAS LEAK ON HOTEL ROOM NIGHTS

- Estimated 100,000 metric tons of methane released from a SoCal Gas facility near Porter Ranch
- Thousands housed in local hotels until May 31
- Estimating hotel room demand and ADR impact
  - 1. CBRE study commissioned by L.A. Tourism
  - 2. Request for data from SoCal Gas
  - 3. Estimates using year over year STR data

### COMPETITION

# **COMPETITIVE SET LODGING METRICS: JAN-JUNE 2016**



# **GLOBAL SWOT ANALYSIS**

# **STRENGTHS**

- LAX Gateway: All time high direct air service
- Great year-round weather/outdoor activities
- Diversity of hotel types and room rates
- Culinary excellence and luxury shopping
- Wide range of museums and events
- Professional sports teams in all sports leagues
- Theme parks and new attractions
- Hollywood/Celebrities
- Cultural diversity

# **OPPORTUNITIES**

- Expanded public transit Metro to Santa Monica and Purple Line to Westside
- New/enhanced attractions: Warner Bros. Studio Tour, Broad Museum, Petersen Museum
- The Wizarding World of Harry Potter
- LAX improvements and increased air lift

# WEAKNESSES

- Traffic
- Outdated perceptions of L.A. and LAX
- Homelessness
- Car centric city hard for tourist to navigate
- Insufficient mass transit
- Anaheim/O.C. sold as L.A. by International tour operators

# THREATS

- U.S. \$ exchange rate
- Increased competition from more U.S. destinations
- New direct service to competitive gateway airports
- LAX construction
- Visa waiver program legislation
- Presidential election outcome







