

BOARD OF LOS ANGELES DEPARTMENT OF CONVENTION AND TOURISM DEVELOPMENT COMMISSIONERS

Commissioners: Jon F. Vein, President; Ray Bidenost, Vice President; Jeremy Bernard; Stella T. Maloyan; Otto Padron

Members of the public who wish to speak during the meeting must submit a "Request to Speak" form to the Board Secretary <u>prior</u> to the commencement of the public comments for each agenda item of interest. Comments by the public on matters not identified on the agenda, but within the subject matter jurisdiction of the Commission, will be heard only during the item designated as "Public Comment." Public speaking will be limited to two minutes per speaker, unless the presiding officer grants some other amount of time before the commencement of the public comment.

Regular Meeting
Wednesday, May 4, 2016
9:00 a.m. – 10:30 a.m.
Los Angeles Convention Center
1201 S. Figueroa Street, L.A., CA 90015
Executive Board Room

- 1. CALL TO ORDER / ROLL CALL
- 2. PUBLIC COMMENT
- 3. ACTION ITEMS:
 - a. Approval of the Special meeting minutes from April 20, 2016
- 4. PRESENTATIONS:
 - a. AEG Monthly Update March Keith Hilsgen, AEG
 - b. LATCB Monthly Update March Darren Green, LATCB
 - i. Global Communications Jamie Foley, LATCB
- 5. DISCUSSION ITEMS:
 - a. Expansion & Futurization Update (Oral Report) Bud Ovrom, CTD
 - i. Overview Bud Ovrom, CTD
 - ii. Hotel RFP Update Bud Ovrom, CTD
- 6. ADJOURNMENT

AGENDA FORECAST / SPECIAL TOPICS:

May 18, 2016

- Expansion & Futurization Update CTD
- On-site Hotel Update CTD
- Economic Impact Report Johnson Consulting
- CIP Update Tom Fields, CTD
 - FY 16 Operating Surplus Use

Materials related to an item on this agenda submitted to the Board of Los Angeles Convention and Tourism development after distribution of the agenda packet are available for public inspection in the Executive Office of the Los Angeles Convention Center, 1201 S. Figueroa Street, Los Angeles, CA 90015, during normal business hours.

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities.

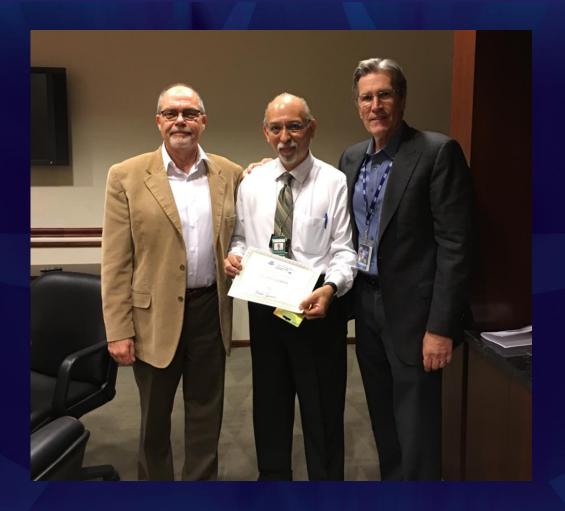
Los Angeles Convention Center Monthly Status Report March 2016

Keith Hilsgen





EMPLOYEE OF THE MONTH – MARCH 2016



Ricardo Guerrier Levy Restaurants

LEADER OF THE 2nd QUARTER 2016



Abraham Reyes
Parking Manager

LACC MARCH 2016 EVENTS

<u>DATE</u>	<u>EVENT</u>	ATTENDANCE
Mar. 2 - 8	AAAAI 2016 Annual Meeting	18,000
Mar. 6 – 11	World Floral Expo	3,000
Mar. 11 – 13	Pole Sport Organization	1,375
Mar. 12 - 13	2016 United Spirit Association	
Mar. 16	Naturalization	13,800
Mar. 16 - 19	AADR/CADR Annual Meeting & Exhibition	9,200
Mar. 16 – 21	The Los Angeles Home Show	2,500
Mar. 30 – Apr. 2	Assoc. of Writers and Writing Program – Annual Cor	nf. 48,200
Mar. 25 – 27	WonderCon 2016	76,842
Mar. 31 – Apr. 1	Boutique Design West	3,000

TOTAL: 215,917

LACC MARCH 2016 FILMING AND PHOTO EVENTS

<u>Date</u>	<u>Name</u>	Location	<u>Amount</u>
MAR.8	Imperial Woodpecker	Compass Terrace	\$10,140
MAR. 8-11	Blunt Talk	South Garage	\$23,820
MAR. 9	Anonymous Secret	Restrooms	\$10,900
MAR. 18	Honda	Pico Stairs	\$11,020

TOTAL FILMING: \$55,880

(March 2015 - \$145,400)

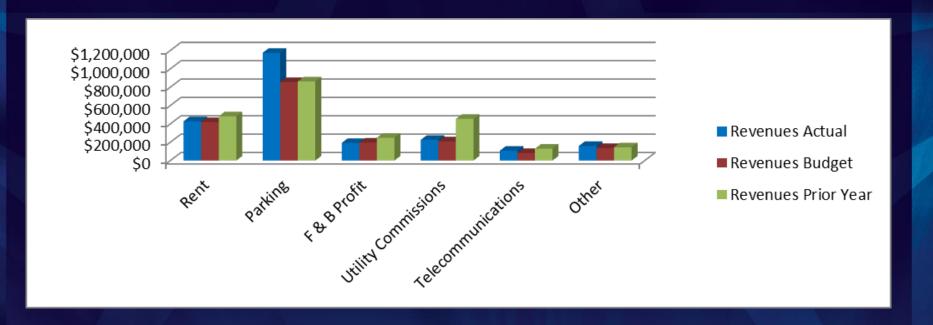
LACC March 2016 Financials

OPERATING PROFIT:

- \$342K (before approved A & I and Capital Projects)
- \$310K favorable to budget and \$176K below prior year

REVENUES:

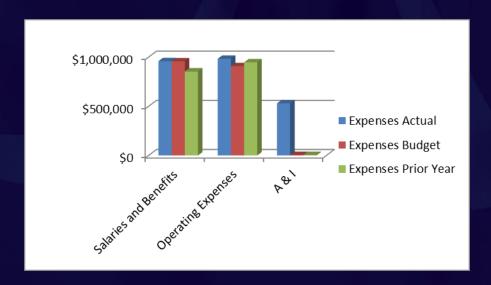
- \$2.3 Million
- \$387K favorable to budget and \$34K below prior year



LACC March 2016 Financials

EXPENSES:

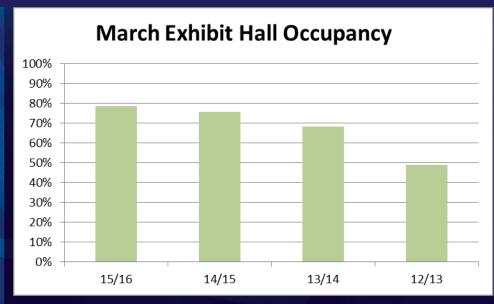
\$1.94 Million for March (excluding A & I projects) \$77K above budget; \$142K above prior year



A & I projects and Capital:

- -Furniture
- -Cooling Tower Maintenance
- -Chiller Repairs
- -Fire Door Repairs

March Occupancy



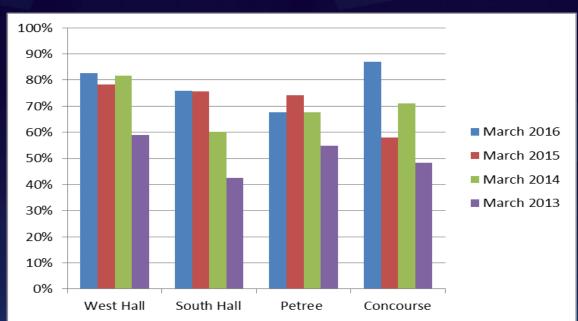
March Occupancy

2016 - 78%

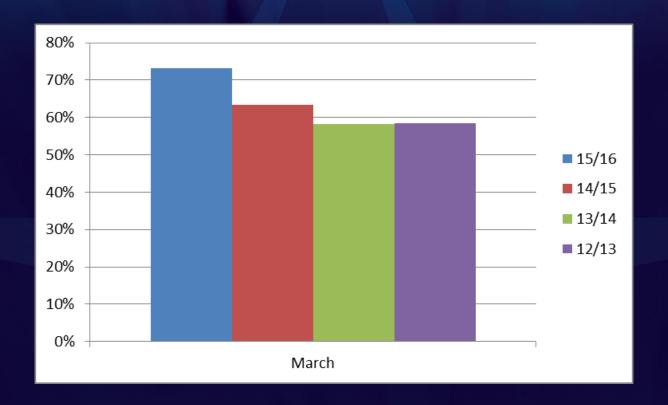
2015 - 76%

2014 – 68%

2013 – 49%



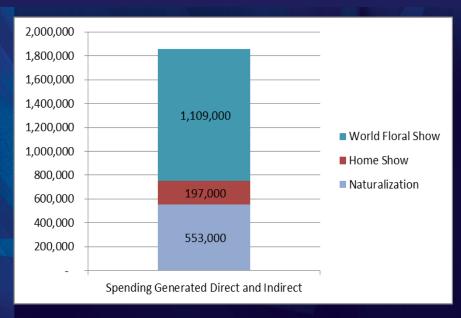
YTD Occupancy



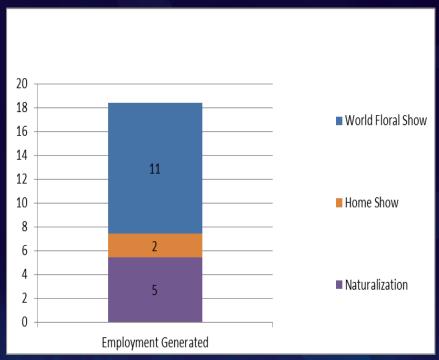
PricewaterhouseCoopers report on Convention Center occupancy states:

It has been recognized industry-wide that the "practical" maximum exhibit hall occupancy rate is approximately 70 percent and the "efficient" range is considered to be approximately 50 to 60 percent. Occupancy levels less than 50 percent generally suggest the existence of marketable opportunities or open dates, while an occupancy rate above 60 percent increases the potential for lost business or "turn-aways."

PROJECTED March Economic Impact (Short-term booking)



Projected total spending for March events at LACC of \$1.9 Million



Calculations based on formulas provided by IAVM (International Association of Venue Management)











Sales Update

Darren K. Green Senior Vice President, Sales





Citywide Convention Sales YTD FY 15/16 Production

Lead Production	Leads Actual
FY 15/16 Goal	220
FY 15/16 YTD	179
FY 14/15 STLY	166

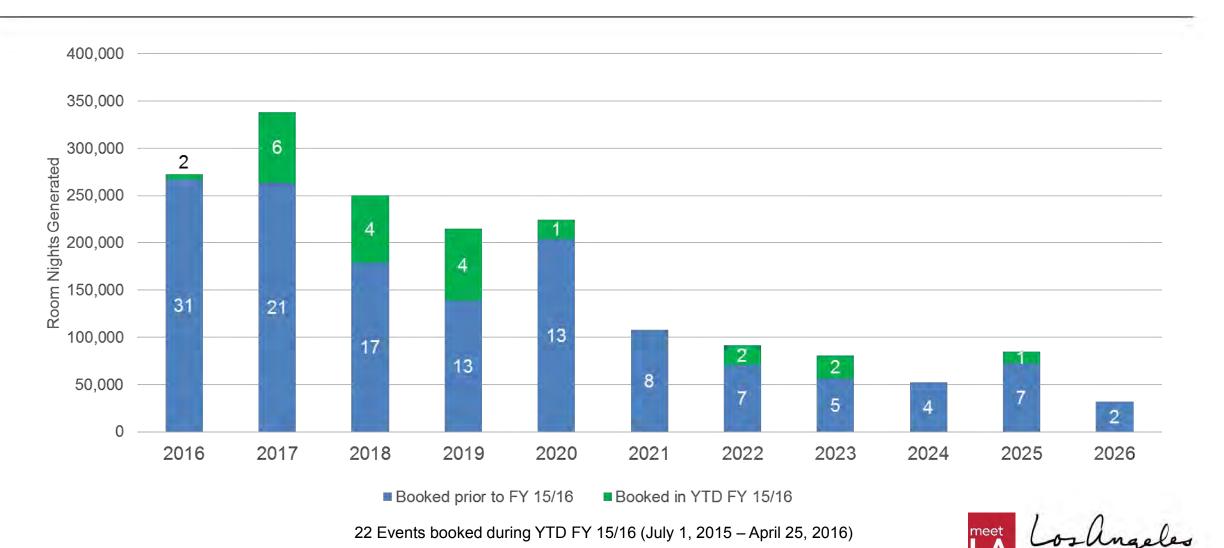
Booked Room Nights Produced	RNs Actual
FY 15/16 Goal	351,000
FY 15/16 YTD	306,569
FY 14/15 STLY	257,959

Sales Pipeline- Future Years

- YTD 15/16 124 Prospects, representing 1,546,951 room nights
- STLY 14/15 142 Prospects, representing 1,842,236 room nights



Citywide Convention Sales Booked Room Nights 2016 to 2026 Calendar Year Arrival Date





Olympics 2024 Bid Update



- Mayor Garcetti seeks U.S. Congressional Support
- ➤ LA 24 Bid Committee attending Rio 2016 Olympics
- > IOC Evaluation Commission Visit Q2 2017
- ➤ IOC Host City Selection September 2017
- > Competitors: Rome, Paris, Budapest







Global Communications

Jamie Foley

VP, Marketing

Los Angeles Tourism & Convention Board



- Results Recap
- Advertising Campaign Support
- Broadcast Highlights
- Feature Coverage Highlights

Year in Review



\$60+ millionEarned Media Value



4.7 billion Impressions



1,900+ Stories



154 Hosted Media

38:1 **ROI**

2016 Advertising Campaign Launch



Millennials invited to 'get lost in LA' and all its splendor

Ust how important is the young, upwardly mobile millionnial marker? So very much so that Discover Los Angeles, the promotional arm of the only's convention breaut, is waging an epic eight-week-long adversing campaign targeted to the demographic called "Get Lost in L.A." Developed with awards with a work of the control of the control

"Following a series of focus groups in our key U.S. markets, we learned that millennials in particular embody an 'anything is possible' sectionent about to Angeles," stated Don Skeoch, thief marketing officer for Discover Los Angeles. "These unscripted moments make one's L.A. trip unexpectedly amazing and we're encouraging visitors to 'get lost in these onlyint. A. experiences."

The timing of the promotion coincides with the shoulder (slower) travel season and includes a combination of reterition and high-impact, out of home advertising in New York City. Chicago and Washington D.C. Jong-form video. interactive and expensive digital and social media efforts will run in these markets and elits in San Frencisco, San Disan. Scansansen and Green.

The flype will showcase all the diversities the area has to offer adventurous days at the new Broad museum to a highflying spectacle at a Mexican wresting arena, dinner at one of L.A.'s honder restailinate and a stunning Venice surset. All set to L.A. accident BOPNS Their "Bettine Love" Discover lock a profess has also empedded a Shapan element within the creative which mixtes viewers to

f course you don't have to be a millenhial to visit Los Angeles, all races, colors, creeds and age groups are free to roam around the city and its environs



Skift CMO Interviews: Los Angeles Tourism CMO on Connecting With Millennials

The Discover Los Angeles tourism bureau's new "Get Lost campaign launched last month, specifically targeting the Mi

The bureau is going after younger travelers by promoting loc experiences beyond the iconic L.A. attractions, beginning winew interactive YouTube video and a series of local travel iti

The interactive Let's Get Lost video is actually a series of se Los Angeles from the time they wake up to go surfing in Ve Boulevard. Viewers can skip through the video to different screen.

For further information, viewers can then click on the bookmark at the top left of the screen for this PDF providing links to the local hotels restaurants bars shops and attractions featured in the video

SKEOCH

The Get Lost in L.A. content avoids the glamorized Hollywood version of Los Angeles. The video and supplementary imagery has a breezy rhythm with a lot of natural street photography versus SoCal kitsch postcard stock. Mostly, the overall delivery doesn't feel contrived, which plagues many other Gen Y-directed campaigns.

To support the video, Discover Los Angeles also developed a series of 18 travel itineraries for different lengths of time, designed for a range of travel psychographics in all of the different L.A. neighborhoods.

The one-, two- and three-day sample travel schedules are organized into six different travel themes, including: Food, Culture, Romance, Luxury, Budget, and Family.

We spoke with Don Skeoch, chief marketing officer for Discover Los Angeles, about engaging Millennials today with creative content personalized to different travel interests.

Skift: What keeps you up at night regarding online destination marketing in general?

Don Skeoch: I think what keeps me up at night is trying to constantly understand the media consumption of Millennials and how quickly that has evolved, and how that continues to evolve. For example, we do a lot with Facebook right now, but I think there are younger Millennials that are saying, "That's my parent's way of communicating." So now we're trying to keep an eye on Snapchat. I think that's still a little bit young for us, but...

When we first started focusing on Millennials, our board, which has a lot of Baby Boomers, were asking, "Why are you focusing on these backpackers that just got out of college?" Well, those same backpackers four years later are between the ages of 22 and 37. These are people that are married with kids now, so that cohort is aging up. And the amount of money they spend on travel as a percentage of their disposable income is pretty extraordinary compared to Baby Boomers.





Looking to attract more millennial tourists, Discover Los Angeles is portraying its city as a hipster paradise in a new campaign.

The centerpiece of the effort, a two-minute YouTube video, follows a young couple as they shop for vinyl, take pictures of their food, eat tacos from a food truch, and

2016 Advertising Campaign Launch

- Get Lost in L.A. Media Events
 - New York, March 2
 - 60 media attendees
 - Sydney, May 17

TRAVEL+

LEISURE

Forbes
EBONY
Fodors
VOCUE







2016 Advertising Campaign Launch

"The event was great! It felt like a reunion with all of my favorite media friends – you guys did a great job bringing together high quality media and showcasing the destination,"

Nancy Trejos, Travel Editor for USAToday

"It was a fantastic event and really brought the destination to life in New York,"

Paola Singer,
 contributor to The
 New York Times,
 Conde Nast
 Traveler, Travel +
 Leisure

FOCUS ON BROADCAST COVERAGE

- Top Chef
 - \$8 million AVE
 - Host city
 - 5 episodes
 - Negotiated logo and spokesperson inclusion
 - Secured key message inclusion
- Multiple TODAY Show hits
- Extra
- Steve Harvey
- Postcards, Australia
- Getaway, Australia



GLOBAL COMMUNICATIONS

FOCUS ON BROADCAST

Insert broadcast sizzle video

SECURE FEATURE COVERAGE











This LA sushi trail's the next best thing to visiting Japan



Why L.A.'s Coolest New Restaurants Are in Strip Malls

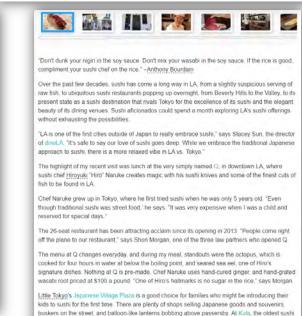
MARCH 29, 2016-2:06 PM by RABEN BURSHTEIN





Strip malls: those nondescript little L-shaped mini-plazas, signs crammed into the worn-our-looking facade advertising "Dry Cleaner," "Tax Specialist," a guy who will "buy your old gold jewelry for the guaranteed best prices in town!" a nail salon, maybe a Subway. These are fixtures of the L.A. landscape. While you could sometimes find, say, a great hole-in-the-wall diner or family-run Ethiopian restaurant in one, now some of L.A.'s hottest chefs are embracing strip-mall culture by opening some of the city's most inspired new restaurants in these bastions of quotidian neighborhood commerce.

Strip malls are given a shout-out in Laura Gabberr's new documentary City of Gold about Pulitzer Prize-winning L.A. Times restaurant writer Jonathan Gold: "People not from Los Angeles sometimes don't understand the beauty you can find in mini-malls," Gold says in the movie, as he drives across the city pointing out a few of his favorites. "In this completely ordinary place there happens to be extraordinary food.



bar in LA, plates of sushi pass in front of diners on a conveyor belt, kaiten zushi-style. Kids can enjoy the empowerment of choosing their own dish as it motors nast. Another restaurant of note in



SECURE MICE COVERAGE

convene



VIP experiences add glitz and glamour to L.A. meetings

[ON LOCATION] BARBARA SCOFIDIO

Oscars or Golden Globes, they can certainly get a taste of the glam. Whether that means a private curty for 1,500 on the Warner Bros. Studios let. or an exchasive VIP red carpet event in Hollywood at the Dolby Theater (the setting for the Academy Awards), the opportunities for

QUINTESSENTIAL L.A.

During a moent meeting of its customer advisory board, the Los-Angeles Tourism & Convention Board staged an unforgettable evening at the 67th Annual Ferenz Awards. The day had begun with an outdoor broakfast at NOE at the Omni Los Angeles, featuring egg and waffe dishes themed after TV shows. Attendees were then esated to their choice of manicares, pedioares, heir or mekeup—de riqueur before attending any awards event. Goode bags in the rooms. included glitter real polich for those who chose to do their own.

. After group photos at the pre-event reception at the Conga-Room, it was just a low short steps to the Microsoft Theater, where the awards were hold. "It's the quintessential LA experience," says Darren Green, senior VP of sales for the Los Angeles Tourism & Convention Board, who hasted the group. *Only in L.A. our you experience something like an awards show right downtown in the heart of the city."

DOWNTOWN RENAISSANCE

Downtown, the new Wilshire Grand, opening in 2017 with 900 rooms, will be the tallest building west of the Mississippi and literally change the landscape of downtown LA. An interesting feature Consts will take hirth speed alexators to the ion floor to absolu

in. Other developments include a new Hotel Indigo and a major re-do-of the iconic Hotel Figueroa. A \$160 million re-creation of downtown's flagship Macy's into an open-air shopping experience known as The Bloc will include other complimentary bouliques such as Le Bon Marché and Avenue Montaigne, as well as exteries. art installations and a fully refurbished 485-room Sheraton. All are aspected to open in kilo 2015. The same weekend as the Emmy Awards, a brand new contemporary at museum, The Broad, leaduring the collection of philanthropists Eli and Edythe Broad opened across from the Walt Disney Concort Hall.

The massive L.A. Live complex has changed the face of the area around the Los Angeles Convention Center, which just received LEED Gold certification and is moving closer to a major renovation, being voted on this fall. A 23-story combine Residence Inn and Courtyard by Marriott opered these last summer, with a total of 392 rooms and 11,754 of of meeting space the JW Marriett will be adding a 1,000 room lower; and the Luxe Hotel will become the city's third W in 2019. Also in the L.A. Live area, the Grammy Museum can be taken over for group events, or companies can host cocktails on its top floor, with an outdoor terrace that accommodates 150, or 250 including the indoor space.

Add to all this hotel development the numerous new restaurants being opened downtown by talented emerging and established chets, and there's no question: This city is white hot. Downtown is expliciting, and the rensissance is amozing to

watch," says Green. "The new room inventory is really going to add a lot to the experience of downtown L.A. We're re-creating ourselves in terms of what we have to offer groups."

prevuemeetings.com | 59



Darren Green talks Trends in Los Angeles

Video News Trends





BY SMART MEETINGS ON APRIL 15, 2016









Darren Green, senior vice president of sales for the Los Angeles Tourism and Convention Board, confirms that the City of Angels offers many lucrative short-term corporate opportunities for the groups and meeting industries. Green notes that there has been an unprecedented spike in boutique hotels, with occupancy skyrocketing. He suggests that visitors exercise some flexibility in travel dates as hotels become uncommonly busy; guests can benefit from this by gaining more property options and the potential for lower

Green adds that Los Angeles has close to 300 days of sunshine, making it an attractive locale for visitors to dine al fresco, hit the hiking trails, or go for a swim. The booming city is also home to high-end spas focused on health, wellness and relaxation.

Downtown Los Angeles is exploding with the residential, commercial and corporate marketplaces unparalleled. It has the fastestgrowing high-tech segment in the US, attracting top players like Google and True Car because of its high market saturation.

Destination experiences for meetings + incentives







triple digits on the red carpet, but the 67th Primetime Emmys were unforgettable. The futuristic. by monitors that showed the action onstage and encouraged

Hooray for Hollywood

n my eight years as a reporter, I'd never gotten an assignment quite like this one: Fly to Los Angeles for a weekend to cover the Emmys as a guest of the Los Angeles Tourism & Convention Board's Meet L.A.

Late Saturday afternoon, Sept. 19, 1 arrived at the Loews Hollywood, a sleek, 20-story hotel just around the corner from the TCL Chinese Theatre on Hollywood Boulevard. I had time for a quick look around the legendary movie palace before heading to Cleo, The Redbury Hollywood hotel's nouveau-Mediterranean, 200-seat restaurant, for dinner with a representative from Meet L.A. Our server offered to bring out the kitchen's favorite dishes, and he showed no restraint - we sampled reinterpreted spanakopita and spicy cigars, Brussels sprouts roasted with hazelnuts, oysters, tuna tartare with citrus and avocado, branzino, and roast lamb with Israeli-style couscous. After the meal, we headed up to The Library, the hotel's indoor-outdoor roofton bar, for cocktails and a commanding view of the Hollywood Hills.

Sunday morning we visited the Grammy Museum, where the 200-seat Clive Davis Theater, a terrace, and several smaller spaces are available for events, followed by brunch at Faith & Flower in L.A.'s South Park district. There was a mad dash to blo W Hollywood for hair and makeup before we headed back to the Loews Hollywood to get ready for the 67th Primetime Emmys. Before the broadcast: we joined a group of planners, also hosted by Meet L.A., for a cocktail reception at The Conga Room, a kitschy-chic lounge

co-owned by a handful of celebrities, including Jennifer Lopez and will.i.am.

The Emmys were held at the 7,100-seat Microsoft Theater, part of the L.A. LIVE complex downtown. It was exactly 100 degrees on the red carpet - which is much longer than it. looks on TV, by the way. The view from my seat in the first row of the mezzanine was fantastic, and the show's organizers found a great way to keep the audience in their seats during commercials. The large-panel screens framing the main stage encouraged people to take a photo with the person next to them and post it to Twitter or Instagram with the hashtag #myemmysneighbor. (For more Emmys-inspired planning

The three-hour ceremony gave way to a slow shuffle down to the lobby level of the theater and then through a mazelike parking garage, where I saw Frances McDormand - who mere hours before had won an Emmy for her title role in the HBO miniseries "Olive Kitteridge" - and her husband, director Joel Coen. The evening ended with an intimate outdoor reception at the JW Marriott Los Angeles L.A. LIVE, where planners and representatives from Marriott and Meet L.A. hit up the buffet for a late dinner and showed off their celebrity snapshots.

- Kate Mulcrone

For more information: discoverlosangeles.com

CITY OF LOS ANGELES

INTER-DEPARTMENTAL CORRESPONDENCE

DATE:

April 25, 2016

TO:

Board of Los Angeles Convention and Tourism Development

Commissioners

FROM:

Robert R. "Bud" Ovrom, Executive Director

Los Angeles Department of Convention and Tourism Development

SUBJECT:

BI-WEEKLY PROGRESS REPORT ON THE LOS ANGELES

CONVENTION CENTER EXPANSION AND FUTURIZATION PROJECT

We are now one-third the way through the 90 days to complete the report on the Dual Paths. Everyone is on track to conclude the analysis by June 21 and report to the Economic Development Committee (EDC) on June 28. The goal remains to have a decision made on how best to proceed with the LACC Expansion and Modernization Project by the time the City Council breaks from summer recess on July 5 - 22.

1. Populous Conceptual Design Refinement - Conventional Financing Path

Populous continues to refine the three design alternatives to find different ways to incorporate the recommendations and suggestions we have received from our clients, contractors, and other stakeholders.

I started to say that the building is almost beginning to design itself. That is too simplistic. What is actually happening is that a very intense review of the constraints and opportunities is leading the design in certain directions. My initial concern was that too many people were jumping to conclusions about where best to put the hotel or the ballroom without looking deeper into the consequences of each of those decisions – almost a knee jerk reaction to one idea or another. But, Populous has done an excellent job of describing the features, as well as the pros and cons, of each alternative. That very deliberative analysis is driving the design toward a staff recommended preferred alternative.

We had originally planned for the first public review of the three conceptual design alternatives to be at the CTD Board meeting on April 20, but that meeting had to be postponed due to lack of quorum. That unveiling and initial discussion of the three alternatives will now be at a Special Board Meeting on April 26, at 10:00 a.m.

We will also have meetings with general services contractors in the afternoon of April 26, followed by a meeting with show owners and managers on the morning of April 27 and community stakeholders in the afternoon of that same day.

If everything plays out as scheduled, we should be back to the CTD Board for its recommendation on May 4 and to the EDC on May 10.

CTD Board of Commissioners April 25, 2016 Page 2 of 3

Once we have a selected conceptual design, we will be in a position to do a more complete Project Description for the Environmental Impact Report (EIR) and the financing plan, which will become the center of our attention in May.

2. CAO - Arup - DBFOM - HOK Path

Sorry for the awkward title! As described in prior reports, the City Administrative Officer (CAO) has retained the consulting firm Arup to prepare a financing alternative referred to as Design, Build, Finance, Operate, and Maintain (DBFOM). Arup, in turn, has retained the architectural firm of HOK to prepare its own design for the Convention Center.

Arup hosted a 4-hour "Visioning Session" for City staff on April 18. Most of that session was devoted to reviewing the design of convention centers around the world, with particular emphasis on densification, or more vertical design features. No discussion of governance or financing yet.

Arup will host another meeting with City staff on the afternoon of April 25 to review the preliminary HOK design layout of the LACC. Arup will make its first in-depth presentation of the DBFOM structure to the CTD Board on April 26.

The CAO, Arup, and HOK will also be hosting a series of workshops:

May 11 - Hotels (early morning)
May 11 - Show Owners (mid-day)
May 12 - Community Stakeholders

The CAO and Arup are also on schedule to complete their work by June 21 and report back to the EDC on June 28.

3. On-site Headquarters Hotel

On April 20, we hosted a workshop for Populous to review their three Convention Center design alternatives with the hotel developers, architects, contractors, and brands. We had about 30 people in the room and another 40 from across the nation by webcast.

Populous did a great job explaining the three design alternatives and how each one dealt with on-site headquarters hotel. In fact, it is the location of the hotel which is one of the primary differences between the three alternatives. We decided to have Populous indicate their preferred alternative to stimulate reaction, either for or against.

CTD Board of Commissioners April 25, 2016 Page 3 of 3

As expected, almost everyone held their cards very close to their chest and did not say much! This is one of the most premiere hotel development opportunities in the nation and none of the primary competitors are going to tip their hand on anything!

One goal of the workshop was to try to get insight as to which hotel site these industry leaders preferred, and why. Maybe we will hear more later, but for now, we still have to assume that for most of them, it is, "six of one, half a dozen of the other." Both of the primary sites have advantages and disadvantages. If we properly fine tune both alternatives, either one could work! The main thing is that all the major hotels want in!

We will also be discussing these hotel alternatives at the CTD Board meeting on April 26.

RRO:cv

Exec. Ref. No. 16-042

cc: LACC Expansion Project routing