

# ADA & REASONABLE ACCOMMODATION QUICK REFERENCE GUIDE

**Pacific Disability and Business Technical Assistance Center (Pacific DBTAC)** – A federally- funded regional resource center on the Americans with Disabilities Act (ADA). They provide information, problem solving assistance and referrals for implementing the ADA. Pacific DBTAC serves Arizona, California, Hawaii, Nevada, and the Pacific Basin.

**(800) 949-4232 (VOICE / TTY) (800) 848-1840 (TTY)**  
[www.pacdbtac.org](http://www.pacdbtac.org)

**Disability Rights Legal Center (DRLC)** – Serving the Southern California area, DRLC promotes the rights of people with disabilities, the public interest in and awareness of those rights by providing legal and related services.

**(213) 736-1031 (VOICE) (213) 736-8310 (TTY)**  
[www.disabilityrightslegalcenter.org](http://www.disabilityrightslegalcenter.org)

**State of California Department of Fair Employment and Housing (DFEH)** – Protects the people of California from unlawful discrimination in employment, housing and public accommodations, and from the perpetration of acts of hate violence.

**(213) 439-6799 (VOICE) (800) 700-2320 (TTY)**  
[www.dfeh.ca.gov](http://www.dfeh.ca.gov)

**State of California Division of the State Architect (DSA)** – California's policy leader for building design and construction. DSA also develops and maintains the accessibility standards and codes (Title 24 – XXIV)

utilized in public and private buildings throughout California.

**(213) 897-3995 (VOICE) (TTY Not Available)**  
[www.dsa.ca.gov](http://www.dsa.ca.gov)

**U.S. Access Board** – An independent Federal agency devoted to accessibility for people with disabilities. Key responsibilities of the Board include developing and maintaining accessibility requirements for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology; providing technical assistance and training on these guidelines and standards; and enforcing accessibility standards for federally funded facilities.

**(800) 872-2253 (VOICE) (800) 993-2822 (TTY)**  
[www.access-board.gov](http://www.access-board.gov)

**U.S. Equal Employment Opportunity Commission (EEOC)** – Coordinates all federal equal employment opportunity regulations, practices, and policies. The Commission interprets employment discrimination laws, monitors the federal sector employment discrimination program, provides funding and support to state and local Fair Employment Practices Agencies (FEPAs), and sponsors outreach and technical assistance programs.

**(800) 669-4000 (VOICE) (800) 669-6820 (TTY)**  
[www.eeoc.gov](http://www.eeoc.gov)



**As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities.**

**U. S. Department of Justice (DOJ)** – The federal agency responsible for the enforcement of Title Two (State and Local Governments) and Title Three (Public Accommodations) of the Americans with Disabilities Act.  
**(800) 514-0301 (VOICE)**                      **(800) 514-0383 (TTY)**  
[www.usdoj.gov](http://www.usdoj.gov)

**U.S. Department of Labor Job Accommodation Network (JAN)** – A free consulting service that provides information about job accommodations, Americans with Disabilities Act, and the employability of people with disabilities.  
**(800) 536-7234 (VOICE / TTY)**  
<http://janweb.icdi.wvu.edu>

**U.S. Department of Labor, Office of Disability Employment Policy (ODEP)** – A federal agency in the Department of Labor. Their purpose is to increase employment opportunities for adults and youth with disabilities, while striving to eliminate barriers to employment.  
**(866) 4-USA-DOL (VOICE)**                      **(877) 889-5627 (TTY)**  
[www.dol.gov](http://www.dol.gov)



*City of Los Angeles*

## **DEPARTMENT ON DISABILITY**

**(213) 485-6334 VOICE • (213) 485-6675 TTY**  
**(213) 485-8052 FAX**  
[www.LACity.org/DOD](http://www.LACity.org/DOD)

# **ADA & Reasonable Accommodation**

## **Quick Reference Guide**



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