**FOR IMMEDIATE RELEASE** October 27, 1999

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## COUNCILMEMBER ALEX PADILLA DIRECTS CITY OF LOS ANGELES TO ESTABLISH CONSTITUENT SERVICE CENTERS CITYWIDE

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**LOS ANGELES** B Councilmember Alex Padilla directed a working group of City departments to report to the Information Technology and General Services Committee with a specific plan to establish Constituent Service Centers in communities throughout Los Angeles. The Council approved Councilmember Padilla=s motion unanimously.

AAs we look forward to the establishment of Constituent Service Centers, we are making City government more responsive and more accountable to our residents, and Councilmember Padilla. AI have asked City officials to identify specific areas where the need is greatest. When residents need City services, they will have the choice of coming to City Hall or their local Center -- near work, near home, near childcare centers, or anywhere in the City -- and achieve the same results.

The plan for Constituent Service Centers (a) coincides with the creation of neighborhood councils throughout the City (b) seeks to increase the physical presence of City departments and employees outside of City Hall and (c) will possibly include computer terminals for online access to City resources and services.

The 7<sup>th</sup> Council District serves the communities of Arleta, Mission Hills, North Hills, North Hollywood, Pacoima, Panorama City, Sun Valley, Sylmar, and Van Nuys.

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