

For Immediate Release
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ZINE DEVELOPS AN OMBUDSMAN POSITION TO ASSURE ASSISTANCE TO CITY CONSTITUENTS

(Los Angeles) - Many constituents take time out of their day to come down to City Hall and share their concerns with Councilmembers during the public comment period. Unfortunately, due to the large number of speakers in attendance, and the short length of public comment, sometimes constituent concerns are not fully heard. Often, constituents leave City Council frustrated, and without guidance or support. In response to this problem, Councilman Zine today introduced a motion creating an Ombudsman position to assist and direct constituents who visit Council Chambers and need assistance from the City.

“Every constituent who takes time out of their day to be heard by the City Council deserves to have their problems resolved by their Councilmember or the proper City Department,” said Councilman Zine, chair of the Personnel Committee. “We need to empower our residents, not discourage them, from creating unity in their communities and solving their neighborhood problems. By creation of this position, residents will have an opportunity to be heard and assisted immediately.”

Today’s motion enables the City Clerk, the Chief Legislative Analyst, and the City’s Administrative Officer to work with the Council President’s Office to create this position and report back to the City Council on the logistics of the creation of the position.

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