

MOTION

AUDITS & GOVERNMENTAL EFFICIENCY

The City of Los Angeles Quality and Productivity Commission focuses on improving the responsiveness, efficiency, and quality of services delivered to the public. Specifically, the Commission partners with City departments and bureaus to facilitate program development, to augment and expand high-value programs, and to encourage and enable teams to deliver unmatched levels of customer service. The Commission's signature event, the annual Quality and Productivity Awards program, showcases innovative programs created by City staff and seeks to transfer those best practices to other City departments.

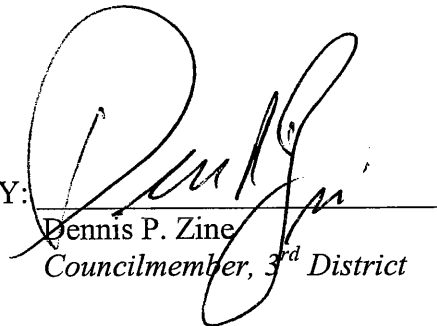
Given the serious fiscal challenges currently facing the City, the Quality and Productivity Commission is uniquely positioned to help solve those challenges and provide leadership that will further its mission. The Commission has the tools to identify strategies that will save money, generate revenue, and improve service levels without requiring additional expenditures.

While the Commission certainly has the expertise to successfully fulfill its mission, it may not necessarily have the full level of staff support it deserves. Three years ago, the Commission had a staff of three people. Two years ago, that staff was reduced to two individuals. Currently, the Commission has access to only 25 percent of one shared staff member's time. Because of its unique role in identifying cost savings to the City and improving the delivery of services, the Commission merits at least one dedicated support staff member.

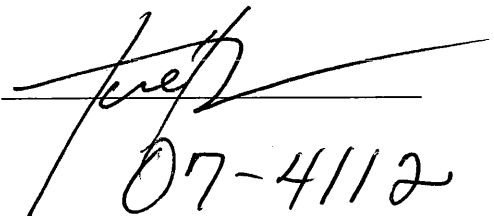
I THEREFORE MOVE that the City Administrative Officer report to the Audits and Governmental Efficiency Committee with a proposal for a full-time, dedicated support staff member for the Quality and Productivity Commission.

I FURTHER MOVE that the Quality and Productivity Commission present a concurrent report to the Audits and Governmental Efficiency Committee on its goals and objectives for Fiscal Year 2008-09.

PRESENTED BY:


Dennis P. Zine
Councilmember, 3rd District

SECONDED BY:


07-4112

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