

**MOTION**

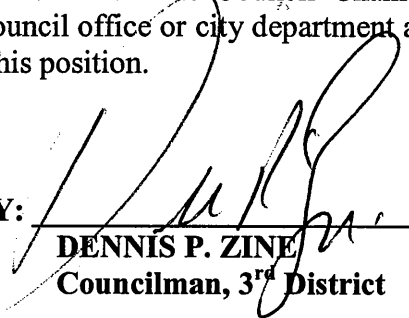
Pursuant to Council Rule 8, the City Council has determined that a 10-minute general public comment period is a "reasonable regulation" to carry out the requirements of the Brown Act, as set forth in Government Code Section 54954.3. It is not always possible for the City Council to hear every constituent that visits Council Chambers. Many constituents take time out of their day to attend a City Council meeting because they have exhausted all other avenues and if they are not heard, there is a chance that they will become discouraged and their problems remain unresolved.

As elected officials, the City Council has a responsibility to address all constituents' concerns. Many times a Council office cannot solve a constituent's problem, but can direct them to the proper department even if it is out of the City's jurisdiction.

To ensure that all constituents are heard, the City Council should direct the City Clerk, the Chief Legislative Analyst and the City's Administrative Officer to coordinate with the Council President's office to create an Ombudsman position to assist constituents with questions or problems and direct them to the appropriate city department.

**I THEREFORE MOVE** that the City Clerk, the Chief Legislative Analyst and the City's Administrative Officer work with the Council President's Office to create an Ombudsman position to direct those constituents who visit Council Chambers with questions and/or problems to the appropriate Council office or city department and report to the City Council on the logistics of creating this position.

**PRESENTED BY:**

  
\_\_\_\_\_  
**DENNIS P. ZINE**  
Councilman, 3<sup>rd</sup> District

**SECONDED BY:**

  
\_\_\_\_\_

*W6*

AUG 08 2006

06-1842