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## **MEDIA ADVISORY**

### **CITY OF LOS ANGELES ANNOUNCES NEW PUBLIC HOTLINE NUMBER NOW AVAILABLE FOR FAMILIES IMPACTED BY THE CHATSWORTH METROLINK TRAIN ACCIDENT**

The City of Los Angeles announces a new public hotline number is now available for those impacted by Friday's Metrolink train accident. That number is **(800) 854-7771, select option 2**. The new hotline is staffed 24-hours by the Los Angeles County Department of Mental Health.

By calling this new hotline number, families and friends can get information about the whereabouts of a loved one involved in the accident. In addition, survivors of the accident, their families or anyone having difficulty in dealing with this tragedy can get referrals and resources for crisis counseling.

Please discontinue using phone numbers (213) 847-2117 and (213) 847-2118, previously released for updates, referrals and resource information.

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#### About the Emergency Management Department (EMD)

The Emergency Management Department was established by ordinance in 2000 by the City Council and Mayor. EMD is dedicated to leading the City in comprehensive emergency management including: planning, mitigation, preparation, response to and recovery from natural, manmade and accidental incidents of high consequence.