

09-0933

MOTION

INFORMATION TECH. & GENERAL SVCS.

APR 24 2009


The City produces numerous pamphlets, fliers and guides to assist residents in obtaining services. The new "Neighborhood Services" guide is a particularly helpful and time saving tool that provides contact numbers for the most commonly requested City services and the departments that provide them. The City Clerk also publishes "Government at a Glance," a handy guide that contains information on the City's history and organization structure.


Currently, if residents want to know what City law is about these types of issues they have to call a City office or dig through the municipal or administrative code, which can be daunting to the average user. Council offices routinely receive calls from constituents asking about City codes relating to such issues as barking dogs, over-height fences and leaf blowers.

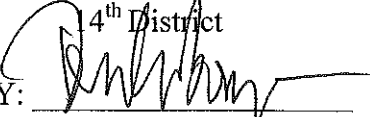
While residents have direct access to our regulatory agencies and service providers within the City there is no easy to use resource that explains basic City laws and regulations. Many departments have brochures about specific issues, but there is no single source that attempts to summarize all major City laws. There should be a resource that takes the top 100 asked legal questions and explains in easy to understand language what the law says.

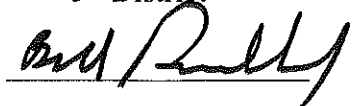
I THEREFORE MOVE that the Chief Legislative Analyst, with assistance from the City Attorney, be requested to produce a booklet for publication summarizing in language that is easy to comprehend the most commonly requested legal issues as it pertains to Los Angeles City administrative and legal codes.

I FURTHER MOVE that the Information Technology Agency be requested to provide the City Attorney with the most commonly searched topics on the City's Web site to assist in determining which legal issues are most frequently requested.


PRESENTED BY: 
JOSE HUIZAR
Councilmember
4th District


JACK WEISS
Councilmember
5th District

SECONDED BY: 
TOM LABONGE
4th District



ORIGINAL

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