

COMMUNITY GUIDE - COUNCIL DISTRICT 12

TABLE OF CONTENTS

City Telephone Numbers	1
Animal Services, Department Of	7
Air Quality Management District (AQMD)	9
Building And Safety, Department Of	9
Chambers Of Commerce	9
Charities And Fundraising	9
Children And Youth-Related Services	10
Citizenship And Immigration	12
City Attorney Office	12
City Clerk	12
City Hall	24
County District Attorney	12
Consumer Affairs	13
Cultural Affairs, Department Of	13
Dead Animal Pick-up	34
Developmental Disabilities	14
Earthquake Preparedness	16
Education/Schools	17
Emergency Numbers/Hot Lines	1
Employment	21
Engineering, Bureau Of	21

Filming, FilmLA (Entertainment Industry Development Corp.)	22
Fire Department, Los Angeles City	22
Fraud	24
Government Buildings	24
Government Information Centers	25
Graffiti	25
Health Department, County	25
Hospitals	26
Housing Information	26
Landlord/Tenants Services	27
Juvenile Hall	27
Legal Services	27
Libraries	28
License Information	29
Neighborhood Councils	30
Neighborhood Watch	30
Office Of Finance	30
Parking Enforcement	41
Planning And Zoning	31
Police Department	31
Public Officials Serving 12th District	4
Recreation And Parks Department	32
Sanitation, Bureau of	34

Schools	18
Senior Citizen Services	36
Shopping Carts	38
Small Business Administration	38
Special Permits	38
Social Security	39
Social Services	39
Street Lighting, Bureau Of	39
Street Services, Bureau Of	39
Tax Assistance	40
Transportation Department	41
Utilities	42
Veterans Affairs	45
Vital Records	46
Voter Information	46
Volunteer Corps	47
Weed Abatement	47

NOTES

City Services Information (non-emergency)



3-1-1

Los Angeles City Department Telephone Number

(818) 756-8121

Toll Free out of the 818 area code

(800) 439-2909

<http://publiccsd.lacity.org/CSD>

City Of Los Angeles Web Site Address

www.cityofla.org

Emergency Numbers / Hot Lines

Emergency Service

9-1-1

The 9-1-1 emergency telephone number is in effect for all police, fire and paramedic emergencies, regardless of where you live. Just dial 9-1-1 and state the emergency. Note: Local numbers for non-emergencies will continue to work.

DO NOT USE 9-1-1 EXCEPT FOR LIFE AND DEATH EMERGENCIES.

Office Of Public Safety

(213) 978-4670

24-Hour Communication Center

Help protect the safety and integrity of our parks, libraries and Municipal facilities. Dial 911 for immediate police response.

Hotline And Referral Numbers

Information and referral for all services

(818) 501-4447

Alcohol Abuse

Be Sober Referral

(800) 237-6237

Alcoholics Anonymous

(818) 988-3001

AL-ANON (Families of alcoholics)

(818) 760-7122

www.alanonla.org

Adult Children of Alcoholics (SFV and L.A. area)

(310) 281-9740

Oasis Women's Recovery Center (Sylmar)

(818) 362-0986

FAX (818) 833-0922

Anonymous Crime Reporting

(800) 782-7463

www.wetip.com

(800) 78-CRIME

FAX (909) 987-2477

Burn Center www.grossmanburncenter.com	(818) 907-4580
Coroner, Department Of	(323) 343-0512 FAX (323) 223-5630
Devonshire Community Police Station's "Tipoff" line This is an anonymous line but you can choose to leave your name and phone number	(818) 832-0563
Domestic Violence	
Child Abuse Hotline (County)	(800) 540-4000 FAX (213) 639-1964 TDD (800) 272-6699
Childhelp USA National Child Abuse Hotline	(800) 422-4453
Domestic Violence Hotline	(800) 978-3600
Los Angeles County Elder Abuse	(877) 477-3646
National Domestic Violence Hotline (24-hours/7-days)	(800) 799-7233
YWCA-Shelter for Battered Women & Children Hotline (24-hours/7-days)	(818) 242-1106 FAX (818) 242-9388
Haven Hills for Battered Women (Canoga Park)	(818) 887-6589 FAX (818) 887-4796
Jewish Family Service Crisis Hotline www.jfsla.org	(818) 505-0900
Women's Care Cottage (No. Hollywood) www.womenscarecottage.org	(818) 753-4580 FAX (818) 753-4581
Abuse	
Drug Abuse Hotline	(800) 237-6237
I-ADARP (Adults and Teens)	(818) 994-7454 FAX (818) 994-1767
Narcotics Anonymous Hotline	(800) 863-2962
Nar-Anon Drug Prevention Outside California www.naranoncalifornia.org/socal	(888) 297-9560 (310) 547-5800
Families Anonymous, Inc P.O. Box 3475 Culver City, 90231-3475	(800) 736-9805

Emergency Food And Shelter

- FISH of West Valley** 818 882-3474
www.sfvic.org/FoodPantry_Sites.html
- Meals on Wheels** www.sfvic.org/MealsOnWheels.html (818) 718 6460
FAX (818)-718-0734
- MEND** (Meet Each Need with Dignity) (818) 897-2443 or
www.mendpoverty.org (818) 896-0246
Fax (818) 897-5642
- Winter Shelter Hotline** (800) 548-6047
www.lahsa.org/contracts/wintershelter/wslocations.htm

Mental Health

- L.A. County Department of Mental Health 24/7 Hotline Service** (800) 854-7771
www.dmh.co.la.ca.us
- L.A. County West Valley Community Mental Health Center** (818) 598-6900
FAX (818) 598-6971
- Psychiatric Mobile Response Team (PMRT)** (818) 598-6923
<http://losangeles.networkofcare.org/mh/emergency.cfm> (800) 854-7771 after hours
- Mental Health Referral Services** (Help to find a licensed therapist) (800) 843-7274
www.1-800-herapist.com
- National Association for Treatment of the Emotionally Handicapped** (Penny Lane) (818) 892-1111
www.pennylane.org/contents/ser_mental.html FAX (818) 893-4509
- Olive View Medical Center** (818) 364-1555

Missing Persons

- Los Angeles Police Department Missing Persons Unit** (213) 485-5381
www.lapdonline.org FAX (213) 473-6729
- Detective Support Division** (213) 485-2505
- National Center For Missing and Exploited Children** (800) 843-5678
- National Runaway Youth Switchboard** (800) 621-4000

Poison Information Service

24 Hour Hotline (800) 876-4766

Rape Crisis Hotline

Crisis Helpline (Multi-service) (800) 235-1191
FAX (818) 508-0750

Valley Trauma Center (24 Hours) (818) 886-0453

Victim-Witness Assistance (City of Los Angeles) (818) 623-4056

Victim-Witness Assistance (County of Los Angeles) (818) 898-2406

Runaway Hotline (24 Hours) (800) 621-4000
www.nrscrisisline.org

SFV, Compulsive Eaters Anonymous-How. (818) 503-7484

SCAQMD, Enforcement (report smoking tailpipes) (800) CUT-SMOG

Smoking Ordinance Hotline (888) 333-0730

Suicide Prevention Hotline Center (24 Hours) County (310) 391-1253
(877) 727-4747

Victims Of Crime Resource Center (800) 842-8467

Public Officials Serving The 12th District

President

George W. Bush

The White House
1600 Pennsylvania Avenue
Washington, DC 20500
(202) 456-1414
www.whitehouse.gov

U.S. Senators

Dianne Feinstein

11111 Santa Monica Blvd.
Suite 915
Phone: (310) 914-7300
Los Angeles, CA 90025
<http://feinstein.senate.gov>
senator@feinstein.senate.gov

Barbara Boxer

312 N. Spring Street
Suite 1748
Los Angeles, CA 90012
Phone: (213) 894-5000
<http://boxer.senate.gov>
senator@boxer.senate.gov

U.S. Congress

Brad Sherman

27th District
5000 Van Nuys Blvd., Suite 420
Sherman Oaks, CA 91403

Phone: (818) 501-9200
Fax: (818) 501-1554
www.house.gov/sherman
brad.sherman@mail.house.gov

Howard Berman

28th District
14546 Hamlin St., Suite
202
Van Nuys, CA 91411
Phone: (818) 994-7200
Fax: (818) 994-1050
www.house.gov/berman

Henry Waxman

30th District
8436 W. 3rd St., Suite 600
Los Angeles, CA 90048
Phone: (323) 651-1040
(818) 878-7400
Fax: (323) 655-0502
www.house.gov/waxman

Governor

Arnold Schwarzenegger

State Capitol
Sacramento, CA 95814
Phone: (916) 445-2841
www.governor.ca.gov

Los Angeles Office
300 South Spring Street Room
16701
Los Angeles, CA 90013
(213) 897-0322

State Senators

Richard Alarcon

20th District
6150 Van Nuys Blvd., CA
Suite 400
Van Nuys, CA 91401
Phone: (818) 901-5588
Fax: (818) 901-5562

Sheila Kuehl

23rd District
10951 W. Pico Blvd., Suite
202
Los Angeles, CA 90064
Phone: (310) 441-9084
Fax: (310) 441-0724
www.sen.ca.gov

Tom McClintock

19th District
223 E. Thousand Oaks Blvd.,
Ste. 400
Thousand Oaks, CA 91360
Phone: (800) 458-8500
www.sen.ca.gov/mcclintock

George Runner

Santa Clarita City Hall
23920 Valencia Blvd., Suite
250 Santa Clarita, CA 91355
Phone: 661-286-1471
Fax: 661-286-2543
<http://republican.sen.ca.gov/web/17>

State Assembly Members

Lloyd L. Levine

40th District
Van Nuys State Building
6150 Van Nuys Blvd., Suite 300
Van Nuys, CA 91401
(818) 904-3840
<http://democrats.assembly.ca.gov/members/a40>
assemblymember.levine@assembly.ca.gov

Cindy Montanez

39th District
11541 Laurel Canyon Blvd.
Suite C
Mission Hills, CA 91345
Phone: (818) 838-3939
<http://democrats.assembly.ca.gov/members/a39>
cindy.montanez@asm.ca.gov

Fran Pavley

41st District
6355 Topanga Canyon Blvd.,
Suite 205
Woodland Hills, CA 91367
Phone (818) 596-4141
<http://democrats.assembly.ca.gov/members/a41>
Assemblymember.Pavley@assembly.ca.gov

Keith Richman

38th District
10727 White Oak Ave., #124
Granada Hills, CA 91344
Phone: (818) 368-3838
<http://republican.assembly.ca.gov/members/index.asp?Dist=38&lang=1>
keith.richman@asm.ca.gov

Audra Strickland

37th District
2659 Townsgate Road,
Suite 236
Westlake Village, CA 91361
Phone: 805-230-9167
Phone: 805-230-9183
<http://republican.assembly.ca.gov/members/index.asp?Dist=37&Lang=1>

County Supervisors

Mike Antonovich

5th District
21943 Plummer Street
Chatsworth, CA 91311
Phone: (818) 993-5170
Fax: (818) 993-5764
<http://antonovich.co.la.ca.us>
fifthdistrict@bos.co.la.ca.us

Zev Yaroslavsky

3rd District
14340 Sylvan Street, Suite A
Van Nuys, CA 91401
Phone: (818) 901-3831
Fax: (818) 997-8196
<http://zev.co.la.ca.us>
zev@bos.co.la.ca.us

Mayor

Antonio Villaraigosa

200 N. Spring Street,
Room 303
Los Angeles, CA 90012
Phone: (213) 978-0600
Fax: (213) 978-0657
www.lacity.org/mayor

Mayor's Valley Office
6262 Van Nuys Blvd.
Suite 121
Van Nuys, CA 91401
Phone: (818) 778-4990
Fax: (818) 988-0367

Council Member

Greig Smith

12th Council District
Room 405 City Hall
200 North Spring Street
Los Angeles, CA 90012
Phone: Toll Free: (818) 756-
8121, ext. 485-3343
or (213) 473-7012
Fax: (213) 473-6925
www.cd12.org
councilmember.smith@lacity.org

Northridge District Office
18917 Nordhoff Street,
Suite 18
Northridge, CA 91324
(818) 886-5210
or (818) 756-8501
Fax: (818) 756-9122

Chatsworth District Office
10044 Old Depot Plaza Road
Chatsworth, CA 91311
(818) 701-5253
Fax: (818) 701-5254

Council Meetings

Council meets Tuesday, Wednesday & Friday in the council chambers, room 300, city hall, at 10:00 a.m. Council meets the first Friday of the month at the valley municipal building located at 14410 Sylvan Street, Van Nuys. Broadcast coverage of council meetings is available by :

Councilphone

(818) 904-9450

This telephone system allows the public to listen to live coverage of the Los Angeles City Public Meetings from any phone. Dial up and listen in!

Television Coverage

Council meets Tuesday, Wednesday & Friday in the Council Chambers, Room 300, City Hall, at 10:00 a.m. Broadcast coverage of Council meetings: Audio- (818) 904-9450. Cable Television Channel 35. Replay: Tuesday, Wednesday, Friday: 7:30 p.m. & 12:00 a.m. Sunday: 10:00 a.m.

Council Webcasts

www.lacity.org/cdvideo.htm

Animal Services, Department Of

www.lacity.org/ANI

Hours: Tuesday through Saturday 8:00 AM to 5:00 PM, Sunday
12 noon to 4:00 PM

West Valley Animal Care & Control Center
20655 Plummer Street
Chatsworth, 91311

(888) 452-7381
Prompt 1-4-6

East Valley Care & Control Center
13131 Sherman Way
North Hollywood, 91605

(888) 452-7381
Prompt 1-4-5

For complaints about loose dogs and dangerous animals, call your nearest shelter. Dog Barking complaints must be submitted in writing to the West or East Valley Shelter with the name, address and telephone number of complainant and address of dog owner and description of dog.

Dead Animal Pick-Up See Bureau of Sanitation

The City of Los Angeles, Bureau of Sanitation is responsible for picking up dead animals

Found Pets

If you find a pet, bring to shelter in your area. Open for drop-off 24 hours a day, 7 days a week. It is against the law to keep a lost pet more than 24 hours. Strays without identification are held for 3 days at the animal shelter after which they are offered for adoption on the fourth day.

License Information (License obtained at local shelter)

(213) 473-7550

Licenses are an aid to recovering lost animals, as the animal shelter will contact the owners if the pet has a license.

Dogs: All dogs over 4 months of age require licenses annually

Equine: License required for an equine (any horse, pony, donkey, burro or mule) over the age of 12 months.

Cats: Identification tags are optional. Once purchased, they are good for the life of the cat.

Lost Pets

Begin search at once. Contact all public and private shelters, as well as neighbors. Give a full description of your pet (breed, size, color, sex, age, area lost and pictures if possible). Many local papers and markets have free lost and found pet ads.

Purchasing Of Pets

Unclaimed pets may be adopted from any animal shelter.

Rabies Clinic Information

(213) 473-4744

Society For The Prevention Of Cruelty To Animals

(323) 730-5300

5026 West Jefferson Blvd.
Los Angeles, CA 90016
www.spcala.com

AQMD - Air Quality Management District

www.aqmd.gov

(800) 288-7664

Building And Safety, Department Of

Information And Referrals

Marvin Braude Building
6262 Van Nuys Blvd. 2nd Floor,
Van Nuys, CA 91401

For residential and commercial - inspection, permits, complaints
www.lacity.org/LADBS

(888) LA4-BUILD or
(888) 833-8389 Telephone
Digital Device (TDD)
(888) 524-2845 SPANISH-
press option 3

Chambers Of Commerce In The 12th District

Chatsworth

10038 Old Depot Plaza Road
Chatsworth, CA 91311
Phone: (818) 341-2428
Fax: (818) 341-4930
www.chatsworthchamber.com
info@chatsworthchamber.com

Canoga Park/West Hills

7248 Owensmouth Ave
Canoga Park, CA 91303
Phone: (818) 884-4222
www.cpwchamber.com

Encino

4933 Balboa Blvd.
Encino, CA 91316
Phone (818) 789-4711
Fax: (818)789-2485
www.encinochamber.org
info@encinochamber.org

Granada Hills

17723 Chatsworth Street
Granada Hills, Ca 91344
(818) 368-3235
www.grnadachamber.com
email@granadachamber.com

Mid Valley

14540 Victory Blvd., Suite 100
Van Nuys, CA 91411
Phone (818) 989-0300
Fax: (818) 989-3836
www.midvalleychamber.com
info@midvalleychamber.com

North Valley Regional

9401 Reseda Blvd.
Suite 100
Northridge, CA 91324
Phone: (818) 349-5676
http://www.nvrcc.com
info@nvrcc.com

Winnetka

P.O. Box 2051
Winnetka, CA 91306
Phone (818) 341-6733

Charities And Fundraising

Los Angeles Police Commission Investigation Division

Charitable Services Section
200 N. Spring Street
Los Angeles, 90012
Room 1513, City Hall

(213) 978-1144

*Authenticates bona fide charitable agencies, regulates and issues information cards for solicitations and issues permits to hold fundraising events.

Children And Youth-Related Services

For information on special activities such as sports, theatre, special classes, or events for children, call your local Chamber of Commerce. (213) 485-3343

Youth-serving organisations may call Councilman Smith's Los Angeles office, (213) 485-3343, for information about free bus transportation for day trips.

Adoptions

County of Los Angeles Department of Adoptions (888) 811 - 1121
695 South Vermont
Los Angeles, 90005

California Department of Social Services (Adoptions) (916) 651-8089
www.childsworld.ca.gov/CFSDAdopti_309.htm

Children's Home Society of California (213) 240-5900

Independent Adoption Center (310) 215-3180

National Adoption Center (800) 862-3678

Bureau of Family Support (800) 615-8858
District Attorney's Office (24 Hours)

Day Care Information

Los Angeles Unified School District Early Childhood Education (213) 625-6206

Child Care Resource Center of the San Fernando Valley
(Provides referrals to licensed child care providers, English & Spanish)

For Van Nuys (818) 756-3360

For Northridge (818) 256-0024

North Valley Family YMCA at Porter Ranch (818) 368-3231
11336 Corbin Avenue Fax: (818) 368-5437
Northridge, CA 91326
www.ymcala.org/Branch/Default.aspx?ENT=3

*Contact city recreation centers, chambers of commerce, local schools, churches and temples about after-school programs.

Child & Family Guidance Center (818) 993-9311
9650 Zelzah Avenue
Northridge, CA 91325
www.childguidance.org

Child Abuse

Child Help USA (24 Hours) (800) 422-4453

L.A. County Child Abuse Hotline. (800) 540-4000

Department of Children and Family Services (818) 755-5900

Families Anonymous, Inc (800) 736-9805

P.O. Box 3475
Culver City, 90231-3475

Child-Care Licensing (Serving the San Fernando Valley) (310) 337-4333

Foster Care

Children's Bureau of Southern California, Foster care placement (323) 644-3900

Children's Home Society of California (213) 240-5900

Children's Institute International, Foster home placement service for abused children (213) 385-5100

CATHY-Community Assistance to homeless youngsters (818) 347-6021

Commission For Children, Youth And Families (213) 978-1840

333 S. Spring St., Ground Floor
Los Angeles, 90013
www.lacity.org/cyf

Valley Youth Orchestra Association, CSUN (818) 677-3074

Girl Scouts Council, San Fernando Valley (818) 886-1801
9421 Winnetka Avenue
Chatsworth, 91311

Boy Scouts Western L.A. County Council (818) 785-8700
16525 Sherman Way, Unit C8
Van Nuys, 91406

Boys And Girls Club, West Valley (818) 610-1054
7245 Remmett Avenue
Canoga Park, 91306

Citizenship And Immigration

National Customer Service Center
300 North Los Angeles Street, Room1001
Los Angeles, CA 90012

(800) 375-5283

International Institute of Los Angeles
435 S. Boyle Avenue
Los Angeles, CA 90033
www.la4seniors.com/international.htm

(323) 264-6210
For English and Spanish
Fax: (323) 264-7598

City Attorney Office

6262 Van Nuys Boulevard, Suite 160
Van Nuys, 91401
www.lacity.org/atty

(818) 374-3300

*Responsible for the prosecution of all misdemeanour crimes including traffic violations occurring within the city.

Dispute Resolution Program (Offered by the Los Angeles City Attorney's Office)
222S. Hill Street, Suite 700
Los Angeles, CA 90012
www.lacity.org/atty/atycb1b2b.htm

(213) 485-8324 or
(818) 756-9601 Valley Office

*Free mediation services for settling disputes.

Neighborhood Prosecutor's Program
(Quality of life issues only, no representation)
L.A. County Superior Court
9425 Penfield Avenue
Chatsworth, CA 91311
www.lacity.org/atty/atycb1b2a.htm

(818) 709-7026

Smoking Violations

(888) 333-0730

City Clerk

www.lacity.org/CLK
Council and Public Service
(Tax & Permits, see Office of Finance)

(213) 978-1133
(213) 978-1050

County District Attorney

6230 Sylmar Avenue, #201
Van Nuys, 91401
<http://da.co.la.ca.us>

(818) 374-2400

Family Support Headquarters

(800) 615-8858

*The District Attorney is responsible for all criminal cases in Los Angeles County.

Consumer Affairs

Los Angeles County Department Of Consumer Affairs (818) 901-3829
14340 Sylvan Street
Van Nuys, 91411
<http://consumer-affairs.co.la.ca.us>

*Handles consumer problems for city and county residents. It also acts as a referral agency to County, State, Federal and private agencies dealing with consumer affairs, information and complaints.

Department Of Consumer Affairs (Info Center) (800) 344-9940

*Handles complaints about professionals and businesses licensed by the State of California. Contact for information and referral.

California Department Of Insurance (800) 927-4357

*Handles complaints on employment discrimination.

Federal Trade Commission (Western Regional Office) (877) 382-4357

U. S. Food And Drug Administration (310) 971-2280

Office Of The State Attorney General (800) 952-5225
(Public Inquiry Unit)
P.O. BOX 944255
Sacramento, CA 94244-2550

Contractors State License Board (800) 321-2752

Better Business Bureau (909) 825-7280
(concerned with ethical practices in business) Southland Fax: (909) 825-6246
(L.A. County)
PO Box 970
Colton, CA 92324 -3052
www.labbb.org

Consumer Credit Reporting Agency (800) 879-8848
Experian (TRW) (714) 738-3800
Trans Union (800) 685-1111
Equifax.(800) 685-1111

*Will issue your credit file upon request.

Consumer Credit Counselors (800) 750-2227

*Will assist in money management and budget counseling.

Cultural Affairs Department (213) 473-7700
433 S. Spring Street, Suite 1000 Fax: (213) 473-8352
Los Angeles, CA 90013
www.culturela.org

Developmental Disabilities

Ability First 6530 Winnetka Avenue Woodland Hills, 91367 *Offers rehabilitative services for persons with physical or orthopedic disabled (aquatic exercises)	(818) 884-6612 (818) 884-6612
Braille Institute. 741 North Vermont Avenue Los Angeles, CA 90029	(323) 663-1111
California State University of Northridge (CSUN) Handicapped Students 18111 Nordhoff Street, Building 11, Room 103 Northridge, 91330-8340 http://www.csun.edu	(818) 677-2869
City Department on Disability 333 So. Spring Street Los Angeles, 90013 http://www.lacity.org/dod	(213) 485-6334
City of Los Angeles TTY-Hearing Impaired	(213) 485-6655
Darrell McDaniels Independent Living Center 14354 Haynes Street Van Nuys, 91401	(818) 988-9525
Glad (Greater Los Angeles Council on Deafness) TTY (Hearing impaired)	(818) 898-4187 (818) 890-9452
Habitat for Humanity (Low income)	(213) 975-9757
Info Line San Fernando Valley Los Angeles TDD	(818) 501-4447 (213) 686-0950 (800) 660-4026
Mental Health Referral and Crisis Center	(800) 854-7771
New Horizons (An association for the developmentally disabled) 15725 Parthenia Street North Hills, 91343 http://www.nhsfvar.org/index.htm	(818) 894-9301
North Los Angeles County Regional Center for the Developmentally Disabled 15400 Sherman Way, Suite 170 Van Nuys, 91406	(818) 778-1900

San Fernando Valley Child Guidance Center (818) 993-9311
9650 Zelzah Avenue
Northridge, 91325-2003
<http://www.childguidance.org/index.htm>

San Fernando Valley Community Mental Health Center (818) 901-4830
6931 Van Nuys Boulevard, 3rd Floor
Van Nuys, 91405

State Department of Rehabilitation (213) 736-3904
3251 W. 6th Street, Suite 300
Los Angeles, 90020

United Cerebral Palsy Spastic Children's Foundation (818) 998-8755
11051 Old Santa Susana Pass Road
Chatsworth, 91311

Earthquake Preparedness

City of Los Angeles Emergency Preparedness Department

200 N. Spring Street, Room 1533
Los Angeles, CA 90012
www.lacity.org/epd/epdpi1.htm

(213) 978-2222
Fax (213) 978-0517

*It is very important to be prepared since earthquakes strike suddenly and without warning. There are many precautions to be aware of before and after an earthquake.

*Teach responsible members of your family how to turn off gas, electricity and water at main switch and valves.

Gas: the main shut-off valve is located next to your meter on the inlet pipe. Use a wrench and give it a quarter turn in either direction so that it runs crosswise on the pipe. The line is now closed.

Water: water shut-off valve found where water enters the house. Also main water shut-off valve found with meter in a concrete box in the sidewalk.

Heavy Objects: your home earthquake safe by anchoring and securing heavy objects such as: appliances, water heater, mirrors, hanging plants, chandeliers, shelves, etc.

Survival Kit: a survival kit kept in the home, office and workplace may save your life if there is an earthquake.

The recommended items include:

1. Bottled water, canned or packaged juices
2. Canned or packaged foods (i.e. soups, puddings, peanuts, raisins, granola bars)
3. First aid kit (band-aids, antiseptic, aspirin, first aid book, etc.)
4. Flashlight with extra batteries
5. Transistor radio with extra batteries
6. Fire extinguisher - abc type
7. Non-electric can opener, crescent wrench, whistle, large plastic bags, plastic spoons, paper cups, pre-moistened towelettes, aluminium foil blankets
8. Special family needs (medication, elderly and infant needs)
9. Pet needs (leash, food)
10. Walking shoes (preferably kept near bed)

*Suggested places to store survival kits are: under bed, closet, behind drapes, garage, trashcan or any place that is cool, dry and dark.

*A periodic check of survival kit to ensure freshness is recommended.

Education

Los Angeles Unified School District (LAUSD) is a separate government entity. **Los Angeles public schools are governed by the Los Angeles Board of Education.** LAUSD District 3 is located within council district 12.

Los Angeles Unified School Board

Board of Education
333 South Beaudry Blvd.
24th Floor
Los Angeles, 90017
www.lausd.net

(213) 241-6389
Fax: (213) 241-8953

Local District 1

Jean Brown, Superintendent
6621 Balboa Blvd,
Lake Balboa, CA 91406
Fax: (818) 881-6728
(Former District C office)

(818) 654-3600
Fax: (818) 881-6728

Jon Lauritzen, District 3

(213) 241-6386
Fax: (213) 241-8979

Marlene Canter, District 4, (Emelita Street School Only)

(213) 241-6387

Superintendent Roy Romer

333 South Beaudry Blvd., 24th Floor
Los Angeles 90017

(213) 241-7000
Fax: (213) 241-8442

Los Angeles Unified School Public Magnet Schools

www.lausd.k12.ca.us

(877) 462-4798 toll free or
(818) 997-2300
(213) 625-4177
(213) 625-6572
and
(310) 515-3000

*The office of student Integration services administers magnets in Los Angeles Unified School District

Early Education Centers

Lemay Street Early Education Center
Van Nuys, CA 91406

(818) 345-0731

31st District PTA

17445 Cantlay Street
Van Nuys, CA 91406
http://familyeducation.com/CA/31st_District
pta31dist@aol.com

(818) 344-3581 or 987-2494
FAX (818) 344-7230

Public Elementary Schools in 12th District

Anatola Avenue School
7364 Anatola Avenue
Van Nuys, CA
(818) 343-8733

Andasol Avenue School
10126 Encino Avenue
Northridge, CA 91325
(818) 349-8631

Balboa Gifted Magnet
17020 Labrador Street
Northridge, CA 91325
(818) 349-4801

Beckford Avenue School
19130 Tulsa Street
Northridge, CA 91326
(818) 360-1924

Calahan Street School
18722 Knapp Street
Northridge, CA 91324
(818) 886-4612

Cantara Street School
17950 Cantara Street
Reseda, CA 91335
(818) 342-5191

Castlebay Lane School
19010 Castlebay Lane
Northridge, CA 91326
(818) 360-1908

Chatsworth Park School
22005 Devonshire Street
Chatsworth, CA 91311
(818) 341-1371

Danube Avenue School
11220 Danube Avenue
Granada Hills, CA 91344
(818) 366-6463

Darby Avenue School
10818 Darby Avenue
Northridge, CA 91326
(818) 360-1824

Dearborn Street School
9240 Wish Avenue
Northridge, CA 91325
(818) 349-4381

El Oro Way School
12230 El Oro Way
Granada Hills, CA 91344
(818) 360-2288

Emelita Street School
17931 Hatteras St.
Encino, CA 91316
(818) 342-6353

Gault Street School
17000 Gault Street
Van Nuys, CA 91406
(818) 343-1933

Germain Street School
20730 Germain Street
Chatsworth, CA 91311
(818) 341-5821

Gledhill Street School
16030 Gledhill Street
North Hills, CA 91343
(818) 894-1151

Granada Elementary School
17170 Tribune Street
Granada Hills, CA 91344
(818) 363-3188

Haskell School
15850 Tulsa Street
Granada Hills, CA 91344
(818) 366-6431

Knollwood School
11822 Gerald Avenue
Granada Hills, CA 91344
(818) 363-9558

Lassen Elementary School
15017 Superior Street
North Hills, CA 91343
(818) 892-8618

Lemay Street School
17520 Vanowen Street
Van Nuys, CA 91406
(818) 343-4696

Limerick Avenue School
8530 Limerick Avenue
Canoga Park, CA 91306
(818) 341-1730

Lorne Street School
17440 Lorne Street
Northridge, CA 91325
(818) 342-3123

Mayall Street School
16701 Mayall Street
North Hills, CA 91343
(818) 363-5058

Napa Street School
19010 Napa Street
Northridge, CA 91324
(818) 885-1441

Nevada Avenue School.
22120 Chase Street
Canoga Park, CA 91304
(818) 348-2169

Parthenia Elementary
16825 Napa Street
North Hills, 91343
(818) 891-6955

Superior Street School
9756 Oso Avenue
Chatsworth, CA 91311
(818) 349-1410

Topeka Drive School
9815 Topeka Drive
Northridge, CA 91324
(818) 886-2266

Tulsa Street School
10900 Hayvenhurst Avenue
Granada Hills, CA 91344
(818) 363-5061

Van Gogh Street School
17160 Van Gogh Street
Granada Hills, CA 91344
(818) 360-2141

Vintage Magnet School
15848 Stare Street
North Hills, CA 91343
(818) 892-8661

Public Middle Schools in 12th District

Robert Frost Middle School
12314 Bradford Place
Granada Hills, CA 91344
(818) 360-2146

Patrick Henry Middle School
17340 San Jose Street
Granada Hills, CA 91344
(818) 363-7401

Oliver Wendell Holmes Middle School
9351 Paso Robles Avenue
Northridge, CA 91325
(818) 886-3404

Ernest Lawrence Middle School
10100 Variel Avenue
Chatsworth, CA 91311
(818) 882-1214

Mulholland Middle School
17120 Vanowen Street
Van Nuys, CA 91406
(818) 345-5446

Alfred Bernhard Nobel Middle School
9950 Tampa Avenue
Northridge, 91324
(818) 349-4200

Northridge Middle School
17960 Chase Street
Northridge, CA 91325
(818) 885-8253

George K. Porter Middle School
15960 Kingsbury Street
Granada Hills, CA 91344
(818) 891-1807

Public Senior High Schools in the 12th District

Birmingham High School
17000 Haynes Street
Van Nuys, CA 91406
(818) 881-1580

Chatsworth High School
10027 Lurline Avenue
Chatsworth, CA 91311
(818) 341-6211

Granada Hills Charter High School
10535 Zelzah Avenue
Granada Hills, CA 91344
(818) 360-2361

Independence High School (Continuation)
6501 Balboa Blvd.
Van Nuys, CA 91406
(818) 881-7737

John F. Kennedy High School
11254 Gothic Avenue
Granada Hills, CA 91344
(818) 363-6794

James Monroe High School
9229 Haskell Avenue
North Hills, CA 91343
(818) 892-4311

Valley Alternative Magnet
6701 Balboa Blvd.
Van Nuys, CA 91406
(818) 342-6133

Volunteer and Tutorial

Public School System

(213) 625-6900

Special Education Schools

Fred S. Lull School
17551 Miranda St
Encino, CA 91316
(818) 609-8421

West Valley School
6649 Balboa Blvd.
Van Nuys, CA 91406
(818) 881-6502

Private Schools

*There are numerous private and parochial schools in the 12th Council District. For further information, call your local chamber of commerce or see the yellow pages of the telephone book.

Community Adult Schools

Kennedy-San Fernando Adult Schools
11254 Gothic Avenue
Granada Hills, CA 91344
(818) 368-3702

West Valley Occupational Training Center
6200 Winnetka Avenue
Woodland Hills, CA 91367
(818) 346-3540

North Valley Occupational Training Center
11450 Sharp Avenue
Mission Hills, CA 91345
(818) 365-9645

Rinaldi Adult School
17450 Rinaldi Street
Granada Hills, 91344
(818) 366-9171

Community Colleges

Los Angeles Mission College
13356 Eldridge Avenue,
Sylmar, CA 91342
(818) 364-7600
<http://www.lamission.edu/>

Los Angeles Valley College
5800 Fulton Avenue
Van Nuys, CA 91401-4096
(818) 947-2600
<http://www.lavc.edu/>

Pierce College
6201 Winnetka Avenue
Woodland Hills, CA 91367
(818) 719-6401
<http://www.piercecollege.edu>

Los Angeles Community College district office campuses have catalogues for both credit and community service classes. They also have a variety of events, activities, and programs for all ages.
www.laccd.edu (213) 891-2000

Universities

California State University at Northridge (CSUN) (818) 677-1200
18111 Nordhoff Street
Northridge, CA 91330
<http://www.csun.edu>
*CSUN is a four-year university, which offers a wide variety
of extension courses.

Employment

California Conservation Corps Employment (800) 952-5627
Opportunities for Those 18-23 Years of Age

Build Work Source (818) 701-9800
20500 Nordhoff Street
Chatsworth, 91311

State Employment Development Department (English) (800) 300-5616

Job Service and Unemployment Compensation Claims

Spanish (800) 326-8937

Chinese (800) 547-3506

Vietnamese (800) 547-2058

Engineering, Bureau of
<http://eng.lacity.org/index.cfm>

Valley District Office (818) 374-4600
6262 Van Nuys Blvd Fax (818) 374-4610
Van Nuys, CA 91401

Streets (818) 374-4643

B-permit Plan Check (818) 374-4605

B-permit Private Development (818) 374-4626

Drainage Investigation (818) 374-4636

Flood Control Maps (818) 374-5090

Mapping and Substructures (818) 374-5090

Public Counter Permits & Sewer Location Sewer Design (818) 374-5090

Storm Drain Design (818) 374-4653

Street and Alley Vacation (818) 374-4636

Street Closure	(818) 374-4626
Nuisance Alley and Walkway Closure Street Design	(818) 374-4626
Survey Division	(818) 374-4643
Tract & Parcel Maps	(818) 374-4660

*The bureau prepares surveys, comprehensive construction plans and specifications for public works facilities, other than public buildings.

*The bureau provides permits for all types of public and private construction that takes place in public rights-of-way or in natural watercourses.

*The public may view an extensive map and record system at the district and downtown offices.

Filming

FilmLA, Inc.

1201 W. 5th Street, Suite T-800
Los Angeles, Ca 90017
www.eidc.com
email: info@FilmLAinc.com

(213) 977-8600
Fax (213) 977-8610
Permit Fax (213) 977 8601

Fire Department

<http://www.lafd.org>

Emergency Services From Los Angeles City Valley Areas

To Report Fires	9-1-1 or (818) 785-2151
To Request Emergency Ambulance Service	9-1-1 or (818) 785-2154
For Speech & Hearing Impaired-TTY	(818) 760-6449
General Information	(213) 485-5971

Other Fire Department Services

*In addition to fighting fires, enforcing fire prevention laws and providing rescue service, many other important public services are provided by the fire department.

Brush Clearance Unit	(818) 374-1111
Fire Prevention Office	(818) 374-1111

Fire Inspector. (818) 374-1111

Hazardous Material (Combustible, Flammable Materials, Etc.) (818) 374-1111

Paramedic Service 9-1-1

*Paramedics respond to all types of calls for emergency medical aid in life -threatening cases.

Fire Stations Serving the 12th District

Battalion 15 Headquarters
9861 Reseda Blvd.
Northridge, CA 91324
(818) 756-8615

Fire Station No. 28
11641 Corbin Avenue
Northridge, CA 91326
(818) 756-9728

Fire Station No. 96
21800 Marilla Street
Chatsworth, 91311
(818) 756-8696

Fire Station No. 107
20225 Devonshire Street
Chatsworth, 91311
(818) 756-8607

Battalion 10 Headquarters
(818) 756-8610

Fire Station 83
5001 Balboa Boulevard
Encino, CA 91316
(818) 756-8683

Fire Station 90
7921 Woodley Avenue
Van Nuys, 91406
(818) 756-8690

Fire Station 100
6751 Louise Avenue
Lake Balboa, 91406
(818) 756-8600

Fire Station No. 8
11351 Tampa Avenue
Northridge, CA 91324
(818) 756-8668

Fire Station No. 70
9861 Reseda Boulevard
Northridge, CA 91324
(818) 756-7670

Fire Station No. 103
18143 Parthenia Street
Northridge, CA 91324
(818) 756-8603

Battalion 12 Headquarters
(818) 756-8612

Fire Station No. 75
15345 San Fernando Mission Blvd.
Mission Hills, CA 91345
(818) 756-8675

Fire Station No. 18
12050 Balboa Blvd
Granada Hills, CA 91344
(818) 756-8618

Fire Station No. 87
10241 Balboa Boulevard
Northridge, CA 91324
((818) 756-8687

Fire Station No. 104
8349 Winnetka Avenue
Winnetka, CA 91306
(818) 756-8604

Battalion 17 Headquarters
(818) 756-8617

Fire Station 106
23004 Roscoe Boulevard
Canoga Park, 91304
(818) 756-8606

Fraud

City Attorney's Office

*Consumer protection section
provides information and assistance

(213) 978-8070

Federal Trade Commission (FTC)

10877 Wilshire Boulevard, Suite 700
Los Angeles, CA 90024

(310) 824-4343

Identity Theft

www.consumers.gov/idtheft

(877) 438-4338

Government Buildings

Los Angeles City Hall

200 North Spring Street
Los Angeles, 90012
(213) 485-2121
Toll-free 24 Hour
City Hall Operator
(800) 439-2909

Van Nuys City Hall

14410 Sylvan Street
Van Nuys, 91401
(818) 756-8121

**Marvin Braude Constituent
Center**

6262 Van Nuys Blvd.
Van Nuys, CA 91401

**County Hall of
Administration**

General Information. 500 West
Temple Street
Los Angeles, 90012
(213) 974-1311

Superior Courts

LA County Superior

9425 Penfield Avenue
Chatsworth, CA 91311
www.lasuperiorcourt.org

Court. Civil

(818) 576-8575

Court. Criminal

(818) 576-8595

LA Superior Court

Civil Public Information

Civil Division-public Information

6230 Sylmar Ave
Van Nuys, 91401

(818) 374-3060

(818) 374-2900

Criminal Division-public Information

14400 Erwin Street Mall
Van Nuys, 91401

(818) 374-2903

Small Claims Division-public Information (818) 374-2901
14400 Erwin Street Mall
Van Nuys, 91401
*Helps resolve civil claims. This is a “people’s court”
and no attorneys are allowed. You represent yourself.

Traffic Division - Public Information (213) 742-1884
6230 Sylmar Avenue
Van Nuys, 91401

Government Information Centers

Federal Information Center (800) 688-9889

California State Government Information Center (213) 620-3030

Los Angeles County Government Information Center (213) 974-1234

Los Angeles City Government Information Center (213) 485-2121

Graffiti

West Valley Alliance (818) 227-9722
West of 405 Freeway)

Health Department, County

(City contracted)

West Valley (818) 902-4470
(North County Housing District)
6851 Lennox Avenue, 3rd Floor
Van Nuys, 91405

North Valley (661) 254-9560
(Restaurants Only)
25050 Peachland Avenue, Suite 210
Santa Clarita, 91321

Greater L. A. County Vector Control District

Report mosquitoes (818) 364-9589

Report rats & mice (818) 364-9589

Specialist-Hazardous Material (818) 364-7120
(Bio-waste, Chemicals, Etc.)

Department of Agriculture (626) 575-5462
(Ground Squirrels, Gophers)

Mediterranean Fruit Fly Project (800) 491-1899 or
(State) (213) 881-0040

Hospitals

Northridge Hospital Medical Center
24-Hour Emergency 18300
Roscoe Blvd.
Northridge, 91328
(818) 885-8500

Providence Holy Cross Medical Center
24 Hour Emergency 15031
Rinaldi Street Ext. 1833
Mission Hills, 91345
(818) 365-8051

Sepulveda Veterans Administration Hospital
16111 Plummer Street
North Hills, 91343
(818) 891-7711

Medical Services

Valley Community Medical Clinic
(Fee Based on Income)
5648 Vineland Avenue
Hollywood, 91601
(818) 763-8836

Los Angeles Free Clinic Medical Services
Hollywood Center.
6043 Hollywood Blvd.,
Los Angeles, CA 90028-5459
(323) 462-8632

Housing Information

Housing Authority of the City of Los Angeles (213) 252-2500
8121 Van Nuys Blvd., Suite 600
Panorama City, 91402
<http://www.hacla.org>

This agency administers units of public housing for qualified low-income families, disabled and senior citizens.

Housing and Urban Development (Hud) (213) 894-8069
<http://www.hud.gov>
*Federally funded housing.

Los Angeles Housing Department (818) 756-1498
North Regional Office (866) 557-RENT
6640 Van Nuys Boulevard
Van Nuys 91405
<http://www.lacity.org/lahd>

This agency handles issues regarding code enforcement, fair housing, home ownership, and housing development, housing opportunities for persons with AIDS, housing referrals, neighborhood revitalization, predatory lending, rent stabilization and rent registration.

Residential Rehabilitation Loan Program (818) 786-3900

San Fernando Valley Fair Housing Council (818) 373-1185
8134 Van Nuys Blvd., Suite 110
Panorama City, 91402
*The council advises individuals concerning landlord/tenants rights and discrimination cases.

Van Nuys Senior Multipurpose Center (818) 781-1101
6514 Sylmar Avenue
Van Nuys, 91401
*The center has a list of rental apartments in the San Fernando Valley for seniors.

Landlord/Tenant Services:

Apartment Association (818) 374-3240
14550 Archwood Street
Van Nuys, 91405

Assert (Assistance with Gas Bill If Qualified) (818) 902-1196
16745 Saticoy Street, Suite 109
Van Nuys, 91405

Apartment Owners Association (818) 988-9200
6060 North Sepulveda Blvd., Suite 202
Van Nuys, 91411

California Department of Consumer Affairs (818) 901-3829
*Provide a free booklet explaining the most asked questions about the rights of tenants and landlords. For more information see consumer affairs.

Mobile Home Parks

Non-emergency Health and Safety Problems (800) 952-5275

Emergency Health and Safety Problems (909) 782-4420

Rent Stabilization (866) 557-7368
6640 Van Nuys Blvd.
Van Nuys, 91405

*Call for questions' relating to the city's rent ordinance or other landlord/tenant problems and code enforcement.

Tenant Legal Clinic (Cal State University at Northridge) (818) 677-2025

Juvenile Hall

San Fernando Valley Juvenile Hall (818) 364-2062
16350 Filbert Street
Sylmar, 91342
Fax (818) 362-7859

Legal Services

LA County Public Defender (818) 374-2350
14400 Erwin Street Mall, 10th Floor
Van Nuys, 91401
<http://pd.co.la.ca.us>

*The County Public Defender represents eligible defendants in criminal and some civil cases in the county. Also offers advisory services and acts as a referral agency in civil matters. No legal advice may be given over the telephone.

Bet Tzedek Legal Services

12821 Victory Blvd.
North Hollywood, 91606

(818) 769-0136

Levitt & Quinn, Family Law Center (A non-profit law firm)

1557 Beverly Boulevard
Los Angeles, CA 90026

(213) 482-1800

San Fernando Valley Neighborhood Legal Services

13327 Van Nuys Blvd.
Pacoima, 91331

(818) 896-5211
Fax (818) 896-6647

LA County Commission on Disabilities

(213) 974-1053

Lawyer Referral Service - S.F.V. Bar Association

(818) 340-4529

Family Law Center

(818) 834-7506

Los Angeles District Attorney - Victims/Witness Assistance Program

(800) 773-7574

Libraries

www.lapl.org

Mid-Valley Regional Branch

16244 Nordhoff Street
North Hills, 91343
(818) 895-3650

Chatsworth Branch

21052 Devonshire Street
Chatsworth, 91311
(818) 341-4276

Granada Hills Branch

10640 Petit Avenue
Granada Hills, 91344
(818) 368-5687

Northridge Branch

9051 Darby Avenue
Northridge, 91325
(818) 886-3640

Porter Ranch Branch

11371 Tampa Avenue
Northridge, 91326
(818) 360-5706

Central Library

(Open 7 Days a Week)
630 West Fifth Street
Los Angeles, 90017
(213) 228-7000

Friends of the Library - contact your local branch.

L.A.R.P. (Library Adult Reading Project)

* Volunteers are trained to tutor adults to read. Training and reading classes at the Mid-Valley Branch

Inter-library Loan

* If local branch does not have the book or information needed, the librarian can request a loan from other branches in the system.

Service to Shut-ins

* If volunteers are available at the individual branches, books and other materials will be delivered to persons unable to visit a library. To receive this service, or be a volunteer, call your local branch.

License Information

Animal License

(213) 473-7550

Animal Regulation Department - License Information

Bicycle License

*Required by law. Contact any Los Angeles police station for date and time of license issuing, or check with your local bike store

Business License (Business Taxes, Permits, Etc.)

(818) 374-6850

Office of Finance-Tax & Permit Division

6262 Van Nuys Boulevard
Van Nuys, 91401

Driver's License

(888) 921-1117

State Department of Motor Vehicles.

www.dmv.ca.gov

Van Nuys Division

(800) 777-0133

14920 Vanowen Street

Van Nuys, 91405

Winnetka Division

(800) 777-0133

20725 Sherman Way

Winnetka, 9130

State Licenses

Department of Social Services

(818) 596-4334

State Board of Equalization

(213) 239-8506

(Handles Tax Matters for State)

John Chiang, Member for Los Angeles

660 S. Figueroa St., Suite 2050

Los Angeles, CA 90017

Marriage License (See Vital Records)

Neighborhood Councils - Certified

Done (Department of Neighborhood)
www.lacityneighborhoods.com

(866) LA Helps
(866) 524-3577

Canoga Park
Contact Department of
Neighborhood Empowerment 1
(866) LA HELPS

Chatsworth
(818) 464-3511
Info@chatsworthcouncil.org

Encino
www.encinocommunitycouncil.
com

Granada Hills North
www.ghnnc.org

Granada Hills South
Contact Done (Department
of Neighborhood)

North Hills West
www.northhillswest.org

Northridge East
www.northridgeeast.com

Northridge West
www.northridgewest.com

Old Northridge
Contact Done (Department of
Neighborhood)

Porter Ranch
Contact Department of
Neighborhood Empowerment 1
(866) LA HELPS www.prnc.org

Reseda
www.resedacouncil.org

West Hills
www.westhillsnc.org

Winnetka
www.winnetkaneighborhoodco
uncil.org

Neighborhood Watch

Los Angeles Police Department

Devonshire Division (818) 363-1726

Mission Division (818) 838-9847

West Valley Division (818) 756-9891

Van Nuys Division (818) 756-8343

Office of Finance (Business Tax & Permits)

<http://www.lacity.org/finance>

San Fernando Valley Office
6262 Van Nuys Boulevard, Suite 110,
Van Nuys, CA 91401

(818) 374-6850

Downtown Office
201 N. Main Street, Room 101,
Los Angeles, CA 90012

(213) 473-5901

Planning and Zoning

<http://cityplanning.lacity.org>

City Planning San Fernando Valley Branch (818) 374-5050
6262 Van Nuys Blvd.
Van Nuys, CA 91401
<http://cityplanning.lacity.org/>

City Planning (Public Counter) (213) 482-7077
Los Angeles City Hall Office,
201 North Figueroa Street, Counter 18
Los Angeles, 90012

*For information regarding conditional uses, zone changes, community plan changes, variances, appeals or lot splits contact the City Planning Department.

Office of Zoning Administration (Conditional) (213) 978-1318
Use & Variances)

Community Planning Bureau (818) 374-5027

Subdivisions (213) 978-1318

Building and Safety Zoning Information (818) 756-9462

Police Department

Emergency (*Emergencies Only) 9-1-1

*The emergency telephone number, 911, is used when life or property is in immediate danger. For general police information, call the numbers below:

Highway Patrol (818) 888-0980
5825 De Soto Ave.
Woodland Hills 91367-5297
<http://www.chp.ca.gov>

Los Angeles City Police Department (Non-Emergency Dispatch) 1(877) 275-5273
<http://www.lapdonline.org> 1(877) ASK-LAPD

Devonshire Division
10250 Etiwanda Avenue
Northridge, 91325
(818) 832-0633

Mission Division
11121 Sepulveda Blvd
Mission Hills, CA 91345
818-838-9800

West Valley Division
19020 Vanowen Street
Reseda, 91335
(818) 374-7611

Van Nuys Division
6240 Sylmar Avenue
Van Nuys, 91406
(818) 756-8343

Valley Traffic Division
6240 Sylmar Avenue
Van Nuys, 91401
(818) 756-8381

California Highway Patrol
5825 De Soto Avenue
Woodland Hills, 91367
(818) 888-0980

Mail Theft

**Devonshire Division
Police Department**

(818) 756-8285

Parking Enforcement (See Transportation)

Recreation and Parks

<http://www.laparks.org>

The district has many neighborhood parks, some with playgrounds or sport fields, and others with wilderness, equestrian trails and picnic tables. O'Melveney Park, the second largest city park, has passive recreation picnic areas and equestrian trails. For further information about these and other city public parks in the 12th council district, call:

City Recreation and Parks District Office

(818) 756-8616

Administrative Offices - Valley Region

(818) 756-8891

Los Angeles Park Rangers Dispatch

(323) 913-7390

Supervised Recreation Centers:

**Chatsworth South
Recreation Center**
22360 Devonshire Blvd.
Chatsworth, 91311
(818) 341-6595

Balboa Sports Center
17015 Burbank Blvd.
Encino, 91316
(818) 756-9642

**Granada Hills Recreation
Center**
16730 Chatsworth Street
Granada Hills, 91344
(818) 363-3556

Mason Recreation Center
10400 Mason Avenue
Chatsworth, 91311
(818) 998-6377

**Northridge Recreation
Center**
18300 Lemarsh Street
Northridge, 91324
(818) 349-7341

Winnetka Recreation Center
8401 Winnetka Avenue
Winnetka, 91306
(818) 756-7876

Additional Parks (Without Recreation Centers)

Aliso Canyon Park
18041 Rinaldi Street
Granada Hills

Bee Canyon
13150 Sesnon Boulevard
Granada Hills

Browns Creek Park
Browns Canyon Road
Chatsworth, CA 91311

Chase Park
22525 Chase Street
West Hills

Chatsworth Oaks Park
9301 Valley Circle Blvd.
Chatsworth

Chatsworth Park North
22300 Chatsworth Street
Chatsworth

Dearborn Park
17141 Nordhoff Street
Northridge

Eddelston Park
11829 Reseda Boulevard
Northridge

Jesse Owens Mini Park
7100 White Oak Avenue
Van Nuys

Limekiln Canyon

10300 Limekiln Canyon Road
Northridge

Louise Park

7140 Louise Avenue
Encino

O'Melveny Park

17300 Sesnon Boulevard
Granada Hills

Parthenia Park

21444 Parthenia Street
Canoga Park

Porter Ridge Park

Reseda Boulevard and
Sesnon Boulevard
Northridge

Rinaldi Park

**Reseda Blvd and Rinaldi
Street**

Vanalden Park

8956 Vanalden Avenue
Northridge

Viking Park

Viking and Nau Avenue
Northridge

Wilbur-Tampa Park

12001 Wilbur Avenue
Northridge

Zelzah Park

11690 Zelzah Avenue
Granada Hills

County Golf Courses

Knollwood

12040 Balboa Blvd.
Granada Hills, CA 91344

(818) 363-8161

Dog Parks (Off Leash)

Sepulveda Basin off Leash Dog Park

17550 Victory Blvd.
Encino, CA 91406

(818) 756-7667

Equestrian Trail Maps (And Information)

Twelfth Council District Office

(818) 886-5210

Skate Park

Pedlow Skate Park

17334 Victory Blvd.
Encino, CA 91316

(818) 266-6991

Sanitation, Bureau of

433 S. Spring Street, Suite 400
Los Angeles, 90013-2048

West Valley Office

8840 Vanalden Avenue
Northridge, 91324

(800) 773-2489

East Valley Office

9701 San Fernando Road
Sun Valley, 91352

(800) 773-2489

*The bureau collects and disposes garbage, non-combustible rubbish and dead animals. It operates and maintains the sewage and storm water collection systems, processes raw sewage and controls the discharge of industrial wastes. (It is not responsible for collection at apartment houses)

Dead Animal Pick-up (8:30 A.m. - 3:30 P.m.)

The Bureau Of Sanitation will remove dead animals from private property with written permission only or from public streets in the city. Dead animals cannot be removed from under buildings, inaccessible or difficult places. Large animal pick up is the responsibility of owner.

Bulky Item Pick-up

The Bureau Of Sanitation picks up large or bulky items. Place items for pick-up at parkway even if you have alley pick-up.

Excessive Brush Collection

The City of Los Angeles offers one free annual brush collection to all households serviced by the Bureau Of Sanitation.

Refuse Collection

Containers must be out at the collection site by 6:00 a.m. on your day of collection and removed no later than 9:00 a.m. on the following day. Containers left in the street for extended periods are subject to citation and confiscation.

Holidays

If your regular collection day falls on a holiday a pick-up will be made on the following day. (Fourth of July, Labor Day, Thanksgiving Day, Christmas Day, New Years Day)

S.A.F.E. Collection Center (Sat., Sun., & Mon. 9a.m.-3p.m.) (800) 988-6942
11025 Randall Street
Sun Valley (Residential Special Materials and Electronic Waste)

Sanitation Hotline (800) 773-2489

Scavengers (Report to Your Local Police Station)

Sewers and Storm Drain Maintenance (800) 974-9794

Sewers Service Charges (800) 540-0952

Recycling Hotline (800) 773-2489

Donald C. Tillman Water Reclamation Plant (818) 778-4121

Japanese Garden Tours (818) 756-8166

Hazardous Waste Collection (800) 773-2489

Electronic Waste can be requested for a Wednesday pick up only.

Industrial Waste Management - Inspection Only

East Valley Office (818) 756-9090

West Valley Office (818) 756-9087

Industrial Waste Permit & Inspection

*Commercial water chemical discharge only (818) 756-9084

Senior Citizen Services

Department. Of Aging, City of Los Angeles 3580 Wilshire Blvd., Suite 300 Los Angeles, CA 90010 www.ci.la.ca.us/DOA	(800) 834-4777
Connections Referral Service (Assisted living)	(800) 330-5993
Los Angeles Animal Services Senior-4-Senior Program If you are 55 or older you can adopt any healthy sterilized animal 5 years or older free.	(888)-4-LA-PET-1
Los Angeles County Department of Community and Senior Services	(213) 738-2600 Fax (213) 385-3893
Los Angeles County Elder Abuse	(877) 477-3646
Eldercare Placement Service	(818) 905-8898
Emergency Alert Response Systems (EARS) *This serves as a telephone communications link between the homebound low or moderate-income senior citizen. www.ci.la.ca.us/DOA/doass2a.htm	(800) 510-2020 or (213) 252-4061
Los Angeles County Clinic & Hospital Info & Referral Service	(800) 427-8700
Los Angeles County Elder Abuse	(877) 477-3646
Meals on Wheels (Senior nutrition)	(213) 473-7066
Medicare Part A (Hospital claims)	(866) 804-0684
Medicare Part B (Appointments)	(800) 952-8627
National Council on Aging Headquarters	(213) 365-0700
Handy Worker Program *Maintenance work for limited income	(818) 407-9944
Stay Well Community Resources *For California's seniors over 55 - provides help to find specific community-based programs and information.	(800) 510-2020

Senior Citizens Multi-purpose Centers

Northridge (Robert M. Wilkinson Senior Center)
8956 Vanalden St.
Northridge, 91324
(818) 756-7741

Senior Enrichment Center (One Generation)
18255 Victory Blvd.
Reseda, 91335
(818) 705-2345

Van Nuys (Ernandi Bernardi Senior Center)
6514 Sylmar Avenue
Van Nuys, 91401
(818) 781-1101

*Multipurpose centers provide services or referrals such as counseling, nutrition programs, employment, housing, tax assistance, legal aid, transportation, recreational and social activities. Not all services are available at all locations.

Habitat for Humanity (Low Income and Seniors)

(213) 975-9757

Home Secure/Jewish Family Service

(818) 762-5892

*Provides free safety modifications for renters and homeowners with limited income

Fax (323) 857-1872

Identification Cards (For seniors)

*The State Department Of Motor Vehicles issues an identification card for 62 years and older persons who do not drive. The application fee is \$3.00 and the card is valid until the tenth birthday following the application. The card looks similar to a driver's license and is accepted in the same manner for identification.

Jewish Family Service of Los Angeles

(818) 464-3338

Senior Services West Valley
Bernard Milken Jewish Community Center
22622 Vanowen Street
West Hills, 91307

Fax (818) 464-2870

ONEgeneration (Intergenerational Care Agency)

(818) 708-6617

17400 Victory Blvd.
Van Nuys, 91406
www.onegeneration.org

Social Security Office

(800) 772-1213

<http://www.ssa.gov>

State Board of Equalization

(213) 239-8506

660 South Figueroa Street, Suite 2050
Los Angeles, ca 90017-3454

Fax (213) 239-8753

www.boe.ca.gov/members/chiang

*Homeowner and renter assistance program

Transportation (For Seniors)

City Ride

808 Ride (7433)

*A service for the elderly and handicapped persons sponsored by the City of Los Angeles.

Access (County of Los Angeles) (800) 883-1295

Twelfth Council District Senior Group Buses (213) 485-3343

Valley Storefront of Jewish Family Services (818) 984-1380

12821 Victory Boulevard

North Hollywood, 91606-3012

*Provides legal services in civil matters and makes referrals.

Appointments are required.

Viva Senior Housing Referrals Service (Free service) (800) 934-8482

Retirement board & care / Alzheimer & nursing home

Shopping Carts (For pick-up) (800) 252-4613

Small Business Administration (800) 488-5323

<http://www.sba.gov>

Special Permits

Street Closing for Special Event

City Board of Public Works, Room 353 (213) 485-3711

433 South Spring Street, 6th Floor

Los Angeles, 90012

*Submit a letter to the Board Of Public Works giving detailed information on special event.

Parade Permits

Los Angeles Police Department (213) 473-7390

Special Events Planning Unit

419 S. Spring St., Room 500,

Los Angeles, CA 90013

*Must apply to coordinator of special events for permit 40 to 180 days prior to parade. \$50.00 fee.

Fax (213) 473-8336

Miscellaneous Street and Sidewalk Use Permits

Board of Public Works (213) 485-3711

*These permits include objects such as building material (material stored on street), banners (overhead street banners), canopy (building entrance), and decorative lights (on/over streets).

Social Security

<http://www.ssa.gov>

Social Security Info Center

(General Information and assistance)

(800) 772-1213

Office Locations:

Chatsworth, 9168 De Soto Avenue

Van Nuys, 6501 Van Nuys Blvd.

*Contact your local Social Security office to apply for a social security card, to have a lost card replaced or for information concerning benefits. The Social Security Administration administers Medicare and a supplemental security income program, which includes supplemental aid to the elderly, disabled and blind.

Social Services

Los Angeles County Department of Social Services

(818) 901-4134

14545 Lanark Street

Panorama City, 91402

<http://www.ladpss.org/default.cfm>

*Contact the social services for questions regarding eligibility requirements about aid to families with dependent children (AFDC), food stamps and medical.

Street Lighting, Bureau

311

600 South Spring Street, Suite 1400

Los Angeles, CA 90014

<http://www.lacity.org/BSL/index.htm>

*Street Lighting is responsible for the modernization, construction, repair and maintenance of the public street lighting system. The cost for most lighting systems is shared by the property owners of the area and the city. Either the property owner or the city pays for other lighting projects. There are two lighting costs - installation and maintenance.

Street Services, Bureau Of

(800) 996 City
2489

Room 1545, City Hall East

200 North Main Street

Los Angeles, 90012

<http://www.lacity.org/BOSS/index.htm>

*Street maintenance, lot cleaning, street use, street trees and parkway maintenance are under the jurisdiction of Street Services. Maintaining streets, bridges, tunnels, drainage facilities, retaining walls, and other structures in the public way is also the responsibility of Street Services. The bureau monitors lot clearance, street usage, tree and landscaping patterns. Additionally it is responsible for street repair, street cleaning schedules, news racks, curbs, gutters, driveways, tree trimming removal and spraying, and hanging of banners.

*The following areas are the responsibility of the adjacent property owner under section 56.08 of the Los Angeles municipal code and state street and highways code 5610, article 2:

Parkways (Maintenance of the area between the curb and sidewalk is the responsibility of the adjacent property owner)

Sidewalks (Repair of sidewalks is the responsibility of the adjacent property owner)

Street Trees (The tree root system is the responsibility of the adjoining property owner. The city maintains parkway trees from the "ground up".)

Street Use Service Request Section (Tree trimming permit for a parkway tree) (800) 996-CITY 2489

Street Use Division (213) 485-3711
(Street closure, special events permits and transit shelters)

Street Use Inspection

Leaf Blower Complaint Line (213) 473-4481

Illegal Signs on Public Property (213) 485-3711

Tax Assistance

Federal Taxes

Internal Revenue Service
6230 Van Nuys Blvd.
Van Nuys, 91401
www.irs.gov

Federal Tax Forms (800) 829-3676

TELETAX Recorded information and automated refund information (800) 829-4477

Federal Tax Information and Assistance (800) 829-1040

TTD/TTY (For the Hearing Impaired) (800) 829-4059

State Taxes

Franchise Tax Board (800) 852-5711
www.ftb.ca.gov

Homeowners & Renters Assistance (Seniors, Disabled & Blind) (800) 338-0505

Recorded Refund Status Information & Forms (800) 852-5711

TTD/TTY (Speech and Hearing Impaired) (800) 822-6268

County Tax Assessor (Main Office) (213) 974-3211
Kenneth Hahn Hall of Administration (Toll Free) (888) 807-2111
500 W. Temple St. Room 225
Los Angeles, CA 90012
www.lacountyassessor.com

North District Office (818) 833-6000
13800 Balboa Blvd.
Sylmar, Ca 91342

Vita (Volunteer Income Tax Assistance Program) (800) 829-1040

Volunteer Tax Assistance Program (818) 756-8784
California State University at Northridge
18111 Nordhoff Street,
Northridge, 91330
*Provides free assistance for low-income residents

Transportation

Department of Transportation (818) 756-8784
West Valley District Office
19040 Vanowen Street
Reseda, 91335
<http://www.lacity.org/LADOT/index.htm>

*The responsibilities of this City department includes installation, repair and maintenance of traffic signals, parking meters and related signs such as street name, street speed and parking. Other traffic control devices under its jurisdiction are pavement and curb markings.

Parking Enforcement

Parking Violation Bureau of Public Information (818) 901-7027
*Information regarding parking tickets complaints and administrative hearings

Parking Enforcement Division (800) ABANDON
*For vehicles illegally parked on public property for more 222-6366
than 72 hrs.

Parking Enforcement Division (818) 752-5100
* For vehicles illegally parked on private property.

Commute Transportation Information

(800) 266-6883

*Call this number for information regarding metro busses or shuttles, Metrolink schedules and fares and information on connecting busses and rail lines, car pool, van pool, park and ride lots, bike information and freeway & state highway closure information.

City Ride (Seniors and Disabled)

808-ride (No Area Code)
7433

Access (County, Seniors and Disabled)

(800) 883-1295

Los Angeles World Airports,

1 World Way,
Los Angeles, CA 90045
www.lawa.org

(310) 646.5252
tdd 310.644.0370

Metropolitan Transit Authority (Metro)

www.metro.net

Main Operator

(213) 922-6000

Customer Relations

(213) 922-6235

Metrolink

www.metrolinktrains.com

(800) 371-5465

California Department of Transportation (Caltrans)

General Information Office

(213) 897-3656

Highway Condition Information

*Responsible for the state's system of freeways and highways, including maintenance and construction.

(800) 427-7623

Airport Bus Service

Van Nuys Fly Away Bus Service
7610 Woodley Avenue, Van Nuys, 91406

*This service transports passengers from Van Nuys to Los Angeles International Airport.

www.lawa.org/vny/flyawaybus.cfm

(818) 994-5554

Utilities

Consumer Affairs for Utilities (Except DWP)

(213) 897-2975

Public Utilities Commission

General Information

*Regulates the rates and services provided by privately owned utilities serving the public.

(800) 649-7570

Cable TV-Consumers Services (ITA)

311

<http://www.lacity.org/ITA/itacr1.htm>

Electricity and Water

Department of Water and Power Customer Service

(800) 342-5397

6550 Van Nuys Blvd.

Van Nuys, 91401

<http://www.ladwp.com/ladwp/homepage.jsp>

*Utility User's Tax Exemption Electric water and lifeline application for seniors or disabled users

Southern California Edison

<http://www.sce.com>

For service, billing information, emergencies

(800) 655-4555

For speech & hearing impaired customers (TDD)

(800) 352-8580

Gas

Southern California Gas Company

<http://www.socalgas.com>

24-hour Service - Billing Information Emergencies

Residential	(800) 427-2200
Commercial / Industrial	(800) 427-2000
TDD-TTY for speech and hearing impaired	(800) 252-0259

Telephone

Verizon

New Service Business	(800) 483-5000
Residence-Granada Hills, San Fernando	(800) 483-4000
Repair Service	6-1-1
Handicapped Centralized Assistance Point	
TTY National Directory Service	(800) 821-2585
Voice National Directory Service	(800) 821-2585

California Relay Service

TDD / TTY	(800) 735-2929
Voice	(800) 735-2922

SBC

Residence	(800) 310-2355
Business	(800) 499-2355

Handicapped Centralized Assistance Point

TDD and Voice	(800) 772-3140
Repair Service	6-1-1

Handicapped Centralized Assistance Point-repair Service

TDD.	(800) 422-4418
TTY	(800) 735-2929

Veterans Affairs

<http://www.va.gov>

Veterans Regional Office (8:30 A.m. to 3:30 P.m.) (310) 235-6199
11000 Wilshire Blvd.
Los Angeles, 90024

American Legion

Post 193 - Van Nuys (818) 893-8120

Post 672 - San Fernando (818) 361-4621

Post 817 - Panorama City (818) 781-2261

Post 826 - Woodland Hills (818) 224-3366

California Department of Veterans Affairs (800) 952-5626

California Veteran Farm & Home Loan (800) 952-5626

Federal Department of Veterans Affairs (800) 827-1000
www.va.gov

Los Angeles National Cemetery (310) 268-4675

National Veterans Aid Foundation (800) 366-8823

Sepulveda Veterans Hospital (818) 891-7711
16111 Plummer Street
Sepulveda, CA 91343

Veterans of Foreign Wars

Granada Hills Post 2323 (818) 366-7799

Robert G. Morton Post 3834 - San Fernando (818) 367-1798

Veterans Counseling Center (800) 637-6524

Vital Records / Voter Information

Los Angeles City Clerk

311

Elections Division
700 East Temple Street, #B-23
Los Angeles, 90012
<http://cityclerk.lacity.org/>

*You must re-register to vote if you have changed your name, address, or party affiliation. Contact the Registrar Of Voters if you are not sure that you are a registered voter, you wish to request an absentee ballot, you did not receive a sample ballot or you do not know your polling place.

Los Angeles County Registrar

Harry L. Hufford Registrar-Recorder Building
12400 E. Imperial Highway
Norwalk 90650-8357
mailing address: P.O. Box 1024
Norwalk 90651-1024
<http://lavote.net>
recorder@rrcc.co.la.ca.us

General Information

(562) 466-1310

Election Information

(562) 466-1323

TDD Only

(562) 462-2259

Recorder/Vital Records

Birth, Death & Marriage Certificates

(562) 462-2137

Norwalk Division

(562) 462-2103

12400 Imperial Highway,
Norwalk, CA 90650

Lancaster Division

(661) 723-4494

335 a East Avenue K-6,
Lancaster, CA 93535

Los Angeles Division

(323) 260-2991

4716 East Cesar Chavez Avenue,
Los Angeles, CA 90022

Van Nuys Division

(818) 374-7176
or (818) 374-7191

14340 Sylvan Street,
Van Nuys, CA 91401

Real Estate

(562) 462-2133

Documents (recorded and copies of records)

Volunteer Corps, City of Los Angeles

311

Weed Abatement (Public Parkways and Sidewalks Only)

Clean and Green (Los Angeles Conservation Corps)
www.lacorps.org
*Also available for set-up and clean-up of special events

(323) 224-2550
Fax (323) 224-2562

West Valley Alliance
Email: wvalleyalliance@sbcglobal.net

(818) 227-9722
Fax (818) 227-6839