



DMH Homeless Services and Resources

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Outline of Presentation

- Department of Mental Health (DMH) Overview and Nexus with Homeless Service System
- DMH's Approach to Ending Homelessness
- DMH's Homeless Services
- DMH's Housing Resources

DMH Overview


- DMH is the local mental health plan
- Largest County Mental Health Department in the Country
- Directly operates more than 80 programs and contracts with 700 providers
- Provides a spectrum of mental health services to people of all ages to support hope, wellness and recovery

DMH Overview continued

- Serves those with Serious and Persistent Mental Illness and resulting severe functional impairment
- In Fiscal Year 2018-19 DMH served approximately 250,000 individuals, 33,800 of whom were identified as homeless during that year
- Approximately 1 in 7 people served were homeless

Homelessness in Los Angeles County

- According to the 2019 Homeless Count, there were a total of 58,936 people experiencing homelessness in Los Angeles County
- 25 % reported having a serious mental illness
- 29% reported having a serious mental illness and/or a substance use disorder



DMH's Approach to Ending Homelessness for our Clients

- Developing specialized community-based programs that target the homeless population (e.g. Homeless and Housing FSP, IMHT, HOME)
- Increasing our portfolio of housing resources
- Participating in collaborative efforts to end homelessness (Homeless Initiative, Proposition HHH and Measure H)

DMH Service Access Points for Individuals who are Homeless

- Individuals who are homeless can access any DMH services including urgent care centers, psychiatric hospitals, emergency response, community based outpatient clinics, homeless outreach, Full Service Partnership programs, TAY drop in centers
- All programs are expected to help clients meet recovery goals including housing goals by completing the Coordinated Entry System survey and entering it into the Homeless Management Information System
- Specialized DMH programs that target individuals who are homeless were developed to reduce barriers to access
 - Field-based and aligned with homeless service system

Current DMH Community-Based Programs Targeting Homeless Population

- Homeless Outreach Teams
 - Homeless Services Teams (formerly known as SB 82)
 - HOME
- Full Service Partnership Programs
 - Integrated Mobile Health teams
 - Homeless FSP
 - Housing FSP (Integrated Care Model)

DMH Homeless Outreach Teams

- There is one DMH directly-operated outreach team in each SA that works under the Service Area Chief
- Provides field-based outreach, engagement, triage and assessment of individuals/families that are homeless to determine eligibility for DMH services and linkage to those services
- Provides any needed case management, including housing related services, until the client is linked to a clinic/provider for on-going mental health services

DMH Homeless Outreach Teams

- Aligned and coordinates services with all regional homeless outreach teams (Strategy E-6)
- Attends the Coordinated Entry System (CES) Outreach Coordination Meetings
- DMH's teams are Specialty Outreach Team vs. Generalist teams
- Responds to LA-HOP (www.LA-HOP.org) referrals

Specialized Full Service Partnership Programs (FSP)

- Specialized FSPs that target individuals that are homeless
 - Integrated Mobile Health Team (IMHT) FSP (Capacity is 300)
 - Homeless FSP (Capacity is 1,320)
 - Housing FSP (Capacity is 1,087)
- Provides comprehensive intensive field-based mental health and housing services
- Designed to meet the unique needs of individuals that have a Serious and Persistent Mental Illness or Serious Emotional Disturbance, high vulnerability and who are homeless

Supportive Services in PSH: An Integrated Care Model

- Provides comprehensive services to tenants of supportive housing to achieve long-term stability and improved health and well-being
- Ensures that supportive housing tenants have access to Intensive Case Management Services, a health home, mental health services, and Substance Use Disorder services.

Integrated Care Model

- DMH made initial investment of Mental Health Services Act funds to fund mental health services and ICMS in all DMH funded PSH
- The Homeless Initiative and passage of Measure H provided funding for this integrated care model
- Homeless Initiative Strategy D7 is to provide supportive services and subsidies for individuals in PSH
- All new PSH housing that opens after July 1, 2017 will be eligible to receive these services
- Also funds some PSH that opened prior to July 1, 2017

Strategy D7 Provide Services and Subsidies for Permanent Supportive Housing

100% of all D7 participants will receive Intensive Case Management Services (ICMS)

Approximately 30% will receive Housing Full Service Partnership (Housing FSP) services



Services funding for existing project based sites was also available to developers

Approximately 30% will receive Community Engagement & Navigation Services (CENS)



CORE FUNCTIONS OF PSH ICMS

Intake and Assessment

Assist in obtaining documentation (ID, Income verification)

Provide for Immediate Needs (food, clothing, etc.)

Provide and facilitate transportation

Connection to Benefits (health, income, in home care, etc.)

Support with completing housing paperwork

Move in Assistance

Retention



CORE FUNCTIONS OF HOUSING FSP

Individual Therapy

Group Therapy

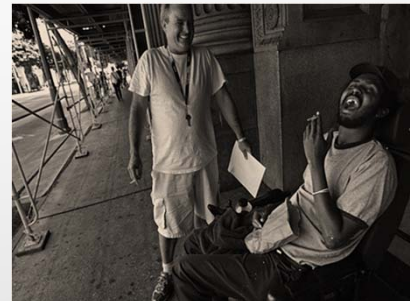
Medication Support

Crisis Intervention

Referral and Linkage

Support with managing
mental health symptoms

Support in recovery goals



CORE FUNCTIONS OF CENS

Outreach and Engagement

Screening and Referral

Navigation for Substance
Use Disorder Services

Care Coordination for
Substance Use Disorder
Services

Linkage to Outpatient and
Intensive Outpatient SUD
service

Linkage to inpatient SUD
treatment



DMH Housing Inventory

Type	Resource	Units	Beds (Any given day)
Interim Housing	Interim Housing Program - Single Adults		416
	Interim Housing Program - Families		79
	TAY Enhanced Emergency Shelter Program		60
Federal Housing Subsidies	Shelter + Care	1,684	
	Homeless Section 8	177	
	Tenant-Based Supportive Housing Program	408	
Capital Development & Operating Subsidies	Capital Development	1,734	
	Intensive Case Management Service and Housing Trust Fund	369	
	Flexible Housing Subsidy Pool (local subsidy)	470	
Total		4,842	555

DMH Housing Resources

- All PSH resources except the Flexible Housing Subsidy Pool are accessed through the Coordinated Entry System
- FHSP investment is for individuals in Full Service Partnership programs

Housing Assistance Program Components and Numbers Served in Fiscal Year 2018-19

- Total of 991 people served with \$1.645 million
- Household Goods (Furniture, Housewares, Linens, and Appliances) - 478
- Security Deposits - 286
- Eviction Prevention - 41
- Utility Deposits - 53
- On-going Rental Assistance – 128
- One time Rental Assistance - 5

Enriched Residential Care Program

- Licensed Residential Care Programs
 - Licensed by the California Department of Community Care Licensing
 - Adult Residential Facilities aka Board and Cares
 - Residential Care Facilities for the Elderly aka Assisted Living Facilities
- An important housing resource for those highly vulnerable individuals that need care and supervision
- DMH developed an ERC program modeled after DHS' program – 735 clients served

Enriched Residential Care Program

- ERC program pays SSI rate for individuals without income that need this type of housing (e.g. individuals on conservatorship or leaving a higher level of care)
- ERC will pay an Enhanced Services Rate for DMH clients in ARFs that have complex needs (approx. \$760/month)
- Licensed residential facilities that serve individuals on SSI are closing at alarming rates
 - Current funding level (rent) is not sustainable model (\$35/day)
 - When they do close residents are at risk of homelessness
 - Critical concern for Board of Supervisors – directed County Health Departments to address this

MHSA-Funded Capital Developments

ALLOCATION OF MHSA FUNDING • 2008-Present			
Allocation	Capital Development	Use of Funds	Underwriter
\$230 Million	No Place Like Home	Capital Development	LACDA*
\$115 Million	Mental Health Housing Program	Capital Development NOFA 23 A	
		Capital Development NOFA 24 A	
		Capital Development/Veterans Only	
		Capital Development/ Alternative Housing Model	
\$155 Million	Special Needs Housing Program	Capital Development	CALHFA**
	MHSA Housing Program	Capital Development And Operating Subsidy	
\$500 Million	=TOTAL ALLOCATION		

*Los Angeles County Development Authority

**California Housing Finance Agency

MHSA-Funded Capital Developments

MHSA-FUNDED UNITS – OCCUPIED AND PIPELINE DEVELOPMENTS (as of 6/10/19)

Target Population	Number of Developments	Number of Units
Transition Age Youth	13	167
Adults	40	820*
Older Adults	12	250
Families	15	430**
Veterans	3	67
Total	83	1,734

*24 of 820 units are targeting non-health care eligible veterans

**12 of 430 units are targeting non-health care eligible veterans

MHSA-Funded Capital Developments

OCCUPIED MHSA-FUNDED UNITS BY SERVICE AREA (as of 6/10/19)

Service Areas	Number of Developments	Number of Units
1	1	12
2	9	216
3	1	10
4	11	328
5	3	44
6	8	167
7	2	27
8	5	90
Total	40	894

No Place Like Home (AB 1618)

- Statewide program that was signed into law on July 1, 2016
- Authorizes \$2 billion in bond proceeds to finance the capital costs and capitalized operating subsidy reserve of rental housing developments of permanent supportive housing
- Bonds will be repaid with MHSA Funds
- Program had to go through judicial review and had been held up in court and then was placed on November 2018 ballot as Proposition 2 and was approved by the voters

No Place Like Home

- Target Population
 - Homeless
 - Chronically homeless
 - At risk of chronic homelessness is defined as:
 - Persons exiting institutions that were homeless prior to entering the institution.
 - Transition-age youth experiencing homelessness or with significant barriers to housing stability, including one or more convictions and history of foster care or involvement with the juvenile justice system
 - Adults living with a diagnosis of Serious Mental Illness or children or adolescents with a Serious Emotional Disturbance

No Place Like Home

- Counties with over 5% of the state's homeless population can apply to be an Alternative Process County which allows them to administer the funds locally
- Program administered by the Los Angeles County Development Authority (LACDA)
- Los Angeles County is expected to receive \$700 million
- The first NPLH NOFA-1 was released on April 30, 2019 totaling \$207 million – 69 applications received



Questions?